

旅遊綜合保障計劃索償表格

TRAVELSURE PROTECTION PLAN CLAIM FORM

致: 恒生財險(香港)有限公司
To: Hang Seng General Insurance (Hong Kong) Company Limited
c/o AXA General Insurance Hong Kong Limited
21/F, Manhattan Place,
23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong
Tel: 2523 3061 Fax: 2530 0481

日期
Date: _____

填妥此索償表格上之所有資料。倘若表格不敷應用，請另加紙張填寫。
Please complete this claim form in full. If insufficient space is provided for your answers, please continue on a separate sheet.

此表格並不代表本公司會承認任何責任。
The issue of this claim form is not an admission of liability on the part of the Company.

保單 / 保險證書編號 Policy / Certificate number _____ 索償編號 Claim number _____
(本欄不必填寫 For official use only)

1. 投保人資料 Insured details (請於適當的地方加上 ✓ 號 Please ✓ as appropriate)

投保人姓名 Name of Insured 先生 Mr [] 女士 Ms [] 太太 Mrs [] 公司 Company []

通訊地址 Correspondence address _____
日間聯絡電話 Contact phone number (Day-time) _____
傳呼機號碼 / 手提電話號碼 (如適用) Pager number / Mobile phone number (if any) _____

2. 損失或損壞情況 Circumstances of loss or damage

事發日期及時間 Date and time of loss _____
事發地點 Location of the loss _____
意外描述 Description of the incident _____
意外目擊証人 Witness of the incident _____

3. 警方資料 Police details (請於適當的地方加上 ✓ 號 Please ✓ as appropriate)

閣下有否向警方或其他機構報告失事情況? Have the Police or other authorities been informed? 是 Yes [] 否 No []
如選擇“有”，(a) 請提供報案警署或該機構之名稱 If yes, give name of the Police Station or authority _____
(b) 及請提供警方或該機構之檔案編號 Police or authority reference number _____
(c) 報案日期及時間 time and date of the report _____

4. 一般事項 General Questions (請於適當的地方加上 ✓ 號 Please ✓ as appropriate)

閣下之財物損失是否同時受其他保險之保障? Is there any other insurance covering the loss / damage? 是 Yes [] 否 No []

如選擇“有”，(a) 請註明保險公司名稱
If so, please state name of the insurance company _____

(b) 有關之保單號碼
relevant policy number _____

(c) 投保金額 (如適用者)
amount insured (if applicable) _____

(d) 會否向該公司提出索償
whether claim will be submitted to them

是 否
Yes No

閣下是否損失或損壞財物的物主?
Are you the sole owner of the property?

是 否
Yes No

如選擇“否”，請詳述
If not, please give details _____

閣下是否認為任何人士必須對事件負責?
Can you identify any parties who may be responsible for the incident?

是 否
Yes No

如選擇“是”，請註明其姓名及地址
If yes, please state the name(s) and address(es) _____

如選擇“是”，請詳述閣下是否蒙受過同樣性質的損失?
Have you ever sustained other losses of similar nature?

If yes, please give details _____

5. 損失或損壞財物詳情 Details of property lost or damaged

物品之詳細資料 (包括牌子及產品號碼) Full description of articles (including the brand name & model number)	購買日期 Date of purchase	出售物品之商號名稱及地址 Name and address of the vendor	購買價錢 Purchase price	索償額 Amount claimed
總索償額 Total amount claimed				

注意：請將本表格連同上述列明物品之購貨收據及保用證正本一併呈上。

N.B. Original purchase receipts and warranties (if applicable) of the articles described above should be submitted with this form.

6. 聲明及授權書

本人/我們聲明此表格內填報的資料，就本人/我們所知所信，全部正確無訛，並無任何保留。本人/我們同意如為處理有關本索償事宜，安盛保險有限公司可使用所收集及持有關於我/我們/受保人的個人資料 (包括在此索償表格內或其他地方之資料)或將該等資料給予有關之人士或機構 (包括在香港境內或境外之再保公司、賠償調查公司、保險業協會/聯會及其他提供保險業有關服務之公司等)。

本人/我們並授權持有本人 / 我們的任何紀錄或資料之人士或團體，向安盛保險有限公司或其代理人，提供與本索償事宜或與保險人之追償權有關之紀錄或資料。此授權書之影印將與正本具有同等效力。

DECLARATION AND ATTHORISATION

I/We hereby declare that to the best of my/our knowledge and belief the above statement and particulars contained herein are in all respects true and complete and are made without reservation of any kind. I/We agree that any of my/our/the insured's personal information collected or held by AXA General Insurance Hong Kong Limited (Whether contained in this claim form or otherwise obtained) is provided and may be held, used and disclosed by the Company to individuals/organisation associated with the Company or any selected third party (within or outside Hong Kong, including reinsurance and claim investigation companies and industry associations and other service provider providing services relevant to insurance business) for the purpose of processing this claim.

I/ We further authorise individual or entity holding any records (including any statements taken) or knowledge of me/us which is/are relevant to the settling of this claim and/or the Insurer's rights of recovery thereunder to furnish such records or knowledge to AXA General Insurance Hong Kong Limited or its authorised representatives. A photostat of this authorisation shall be considered as effective and valid as the original.

日期
Date _____

投保人簽署
Insured's signature _____