



Beware of scam calls

23 December 2022

The Mandatory Provident Fund Schemes Authority (“MPFA”) reminds MPF scheme members to be vigilant against unsolicited calls, text messages or social media posts from suspected crime syndicates that offer to help them make early withdrawal of MPF benefits. Meanwhile, scheme members must beware of phone calls from persons claiming to be calling from the MPFA or eMPF Platform Company, inviting them for a meeting to introduce MPF products or documents and requesting them to provide their personal information.

You can refer “Alerts and Tips on Scam Calls” from MPFA’s website (www.mpfa.org.hk/en/enforcement/enforcement-alerts) so as to protect MPF scheme member benefits.

《Information Sources: The Mandatory Provident Fund Schemes Authority》

How to counter bogus calls from Hang Seng MPF?

If you are in doubt of the received call from Hang Seng MPF, you can write down the identity of the caller and his/ her phone number, then call MPF Direct on 2997 2838 and provide the aforementioned information for confirmation.

Besides, you can access “Beware of fraudulent calls, SMS, email and promotional materials” under “Security Information Centre” in Hang Seng Bank website (hangseng.com) for more information to safeguard your interests.

提防詐騙電話

2022年12月23日

強制性公積金計劃管理局（「積金局」）提醒強積金計劃成員提高警覺，防範來自懷疑犯罪集團、聲稱可協助計劃成員提早提取強積金權益的自來推銷電話、短訊或社交媒體帖文。同時，計劃成員亦需提防假冒積金局或積金易平台公司的代表來電，約談介紹強積金產品或文件，並要求計劃成員提供其個人資料。

你可到積金局網頁(www.mpfa.org.hk/enforcement/enforcement-alerts)瀏覽「提防詐騙電話騙案小貼士」以保障強積金計劃成員的權益。

《資料來源：強制性公積金計劃管理局》

如何應對偽冒恒生強積金來電？

若你對來自恒生強積金的電話存疑，請先記下來電者身份及電話號碼，然後致電恒生強積金專線 2997 2838 並提供上述資料，以作進一步核實。

此外，你亦可到恒生銀行網頁(hangseng.com)的「保安資訊中心」，瀏覽更多有關「提防詐騙來電、手機短訊、電郵與宣傳資料」的資訊以保障你的利益。