

MPF Service Adjustments for Hang Seng Bank Branches

14 April 2023

Starting from 17 April 2023 (Monday), the service hours of Hang Seng bank branches would be adjusted as below until further notice.

Service Outlets	Service Hours
Street-level Branch/ MTR Station Office	Monday to Friday: 9:00am – 5:00pm Saturday: 9:00am – 12:00noon
University Branch	Monday to Friday: 9:00am – 5:00pm Saturday: Closed
Mobile Branch	Monday to Friday: 9:30am – 5:00pm Saturday: Closed
Business Banking Centre	Monday to Friday: 9:00am – 5:00pm Saturday: Closed

The adjusted service hours of the designated branches with MPF drop-in boxes (please click [here](#) for the full list), the designated branches with MPF specialists (please click [here](#) for the full list) and the designated branches for MPF appointment (please click [here](#) for the full list) are as follow:

Monday to Friday: 09:00am – 5:00pm
Saturday: 09:00am – 12:00noon*

*Applicable to designated branches with MPF drop-in boxes only. No MPF specialists are stationed at the designated branches on Saturdays.

Should you have any queries, please contact our Hang Seng MPF Employer Direct on (852) 2288 6822 or Hang Seng MPF Service Hotline on (852) 2213 2213.