

## Hang Seng MPF member satisfaction survey – extend to 27 January 2024

4 January 2024

In order to improve our service quality and better understand your opinions on Hang Seng MPF, Hang Seng Bank Limited (the "Bank") cordially invites you to participate in the Hang Seng MPF Member Satisfaction Survey. From now until 27 January 2024, you may log on to Hang Seng Personal e-Banking and click the hyperlink under 'MPF Overview' in 'MPF Services' to complete and submit the online questionnaire. Your valuable opinions are essential for future enhancement of our services.

Please refer to relevant questionnaire for the Terms and Conditions.