



MPF Service Adjustments for Hang Seng Bank Branches

13 January 2022

In response to latest development of COVID-19 situation. Starting from 13 January 2022, the service hours of all street-level branches, outlets in MTR stations and Business Banking Centers have been adjusted to the followings until further notice.

Service Outlets	Service Hours
Street-level Branch	Monday to Friday: 9:00am – 4:00pm Saturday: 9:00am – 12:00noon
MTR Station Office	Monday to Friday: 10:00am – 4:00pm Saturday: 10:00am – 12:00noon
Mobile Branch	Monday to Friday: 9:30am – 4:00pm (Closed on Saturday)
Business Banking Centre	Monday to Friday: 9:00am – 4:00pm (Closed on Saturday)

For designated branch outlets with MPF drop-in boxes (please click [here](#) for the full list), designated branch outlets with MPF specialists (please click [here](#) for the full list) and designated branch outlets for MPF appointment (please click [here](#) for the full list) which still remain open, the adjusted branch service hours are as follow:

Monday to Friday: 09:00am – 4:00pm
Saturday: 09:00am – 12:00noon*

*Applicable to designated branch outlets with MPF drop-in boxes only. **No** MPF specialists are stationed at designated branch outlets on Saturdays.

We are sorry for any inconvenience caused.

Should you have any queries, please contact our Hang Seng MPF Employer Direct on (852) 2288 6822 or Hang Seng MPF Service Hotline on (852) 2213 2213.

恒生銀行調整分行的強積金服務安排

2022年1月13日

因應2019冠狀病毒感染情況的最新發展，恒生銀行全線地面分行、地鐵站辦事處、流動分行及商務理財中心的營業時間由2022年1月13日起作出以下調整，直至另行通知。

服務網點	營業時間
地面分行	星期一至五 上午9時至下午4時 星期六 上午9時至中午12時
港鐵站辦事處	星期一至五 上午10時至下午4時 星期六 上午10時至中午12時
流動分行	星期一至五 上午9時30分至下午4時 (星期六休息)
商務理財中心	星期一至五 上午9時分至下午4時 (星期六休息)

而仍然維持服務並設有強積金寄存辦理箱之指定分行 (請按[此](#)查閱完整名單)，駐有強積金服務專員的指定分行 (請按[此](#)查閱完整名單) 及可供預約強積金服務的分行 (請按[此](#)查閱完整名單) 的服務時間亦作出以下調整：

星期一至五 上午9時至下午4時
星期六 上午9時至中午12時*

*只適用於設有強積金寄存辦理箱之指定分行，駐有強積金服務專員的指定分行於星期六並
未提供服務。

不便之處，敬請原諒。

如有任何查詢，請致電恒生強積金僱主專線(852) 2288 6822或恒生強積金服務熱線(852) 2213 2213。