



恒生銀行
HANG SENG BANK

恒生強積金

MPF

Points to note of Employer Contributions

4 March 2022

Please allow sufficient time for arranging contributions by the contribution date. Electronic contribution submission can avoid potential postal delay which might lead to the imposition of contribution surcharge due to failure to pay the contributions punctually.

For more details about electronic contribution, please click [here](#) or contact our Hang Seng MPF Employer Direct on (852) 2288 6822.

Moreover, in response to the latest developments in the COVID-19 situation, there are some of the Hang Seng Bank branches may temporarily closed. If customer would like to place your MPF documents (such as paper remittance statement and cheque payment (if any)) to 'Hang Seng MPF Drop-in Boxes' at designated Hang Seng Bank branches, we suggest customers to contact Hang Seng MPF Employer Direct on (852) 2288 6822 and check the status before going to that branch.

In case you fail to receive the pre-printed remittance statement or encounter any problem in submitting the contribution details via the electronic platform, you are advised to make use of the blank form of the remittance statement, 'Remittance Statement – Non-Daily Contribution', for the reporting. You can click [here](#) to download or call our customer service representative to obtain a copy.

We are sorry for any inconvenience caused.

僱主供款注意事項

2022年3月4日

請預留充足時間做好供款安排以確保能在供款日或之前支付供款，你亦可採用電子方式供款以避免因可能的郵遞延誤致未能準時作出供款而被徵收附加費。

請按[此](#)或致電恒生強積金僱主專線(852) 2288 6822以了解更多有關電子匯報供款的詳情。

此外，部分恒生銀行分行就疫情的發展可能會暫停營業。如客戶選用透過設置於指定恒生銀行分行內的「恒生強積金寄存辦理箱」遞交強積金文件（包括書面付款結算書及付款支票（如有）），我們建議客戶前往該分行前可先行致電恒生強積金僱主專線(852) 2288 6822以查詢該分行是否營業中。

如你未有收到預先列印的付款結算書或經由電子平台遞交供款詳情時遇上疑問，你應該使用空白的付款結算書「付款結算書 - 非每日供款」來匯報供款。你可按[此](#)下載或聯絡客戶服務主任索取副本。

不便之處，敬請原諒。