





MPF Service Adjustments for Hang Seng Bank Branches from 7 February 2022

7 February 2022

Hang Seng places top priority on the health and safety of its customers and employees while providing essential banking services (including MPF services) to Hong Kong customers. In response to the latest developments in the COVID-19 situation, starting from 7 February 2022 (Monday), one of the designated branch – Yuen Long (Kau Yuk Road) branch (address: 1/F, Fu Ho Building, 5 Kau Yuk Road, Yuen Long) is **temporarily closed** and until further notice.

For designated branch outlets with MPF drop-in boxes which still remain open (please click <u>here</u> for the full list), designated branch outlets with MPF specialists (please click <u>here</u> for the full list) and designated branch outlets for MPF appointment (please click <u>here</u> for the full list), the adjusted branch service hours are as follow:

Service hours: Monday to Friday 10:00am - 3:30pm

We are sorry for any inconvenience caused.

Should you have any queries, please contact our Hang Seng MPF Employer Direct on (852) 2288 6822 or Hang Seng MPF Service Hotline on (852) 2213 2213.

恒生銀行於2月7日起調整分行的強積金服務安排

2022年2月7日

恒生銀行以客戶和員工的安全和健康為首要考慮,同時亦致力為客戶提供所需的銀行服務(包括強積金服務)。因應疫情的發展,由2月7日(星期一)起,其中一間駐 有強積金服務專員的元朗(教育路)分行(地址:元朗教育路5號富好大樓1樓)已暫時停止服務,直至另行通知。

有關設有強積金寄存辦理箱之指定分行(請按<u>此</u>查閱完整名單)·駐有強積金服務專員的指定分行(請按<u>此</u>查閱完整名單)及可供預約強積金服務的分行(請按<u>此</u>查閱完整名單)的服務時間亦作出以下調整:

服務時間:星期一至五 上午10時至下午3時30分

不便之處,敬請原諒。

如有任何查詢·請致電恒生強積金僱主專線(852) 2288 6822或恒生強積金服務熱線(852) 2213 2213。