



Shatin City One Branch, Des Voeux Road West Branch and Kowloon Bay Prestige and Preferred Banking Centre are Temporarily Closed Starting from 25 February 2022 and Some Branches Previously Closed Have Been Reopened for Service

25 February 2022

Our **Shatin City One branch, Des Voeux Road West branch and Kowloon Bay Prestige and Preferred Banking centre** are **temporarily closed** starting from 25 February 2022 (Friday) until further notice due to COVID-19 confirmed cases, and the corresponding MPF services at the above mentioned branches and centre are also suspended accordingly, please refer the details to the following.

Branch	Address	MPF service arrangement
Shatin City One Branch	Shop 141-143, Fortune City One, Shatin	MPF appointment service and MPF drop-in box service are suspended during this period
Des Voeux Road West Branch	Shop 3B, 1/F, Telford House, Kowloon Bay	MPF appointment service is suspended during this period
Kowloon Bay Prestige and Preferred Banking Centre	Shop 3B, 1/F, Telford House, Kowloon Bay	MPF drop-in box service is suspended during this period

For designated branch outlets with MPF drop-in boxes, please click [here](#) for the full list and designated branch outlets for MPF appointment, please click [here](#) for the full list.

We are sorry for any inconvenience caused.

The following **Hang Seng Branches (with MPF Service) previously closed have been reopened for service**. Branches to be reopened are as follows:

Branch	Address	MPF service arrangement
Hong Kong Main Branch (MPF Counter)	B2, Head Office, 83 Des Voeux Road Central, Central	MPF Specialists is resumed to service
Kowloon Main Branch	1/F, 618 Nathan Road, Mongkok	MPF Specialists and MPF drop-in box are resumed to service
Yuen Long (Kau Yuk Road) Branch	1/F, Fu Ho Building, 5 Kau Yuk Road, Yuen Long	
Hysan Avenue Branch	Shop D & E, G/F & 1/F, Eton Tower, No.8 Hysan Avenue, Causeway Bay	MPF drop-in box is resumed to service
Mei Foo Sun Chuen (Nassau Street) Branch	10 Nassau Street, Mei Foo	
Fanling Branch	9 Luen Hing Street, Luen Wo Market, Fanling	
Tai Wai Branch	33 Tai Wai Road, Shatin	
Hung Hom Branch	21 Ma Tau Wai Road, Hung Hom	MPF appointment service is resumed to service
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong	MPF appointment service and MPF drop in box are resumed to service

Should you have any queries, please contact our Hang Seng MPF Employer Direct on (852) 2288 6822 or Hang Seng MPF Service Hotline on (852) 2213 2213.

沙田第一城分行、德輔道西分行及九龍灣優越及優進理財中心於2022年2月25日起暫停服務及部分早前暫停服務的分行已恢復營業

2022年2月25日

因應2019冠狀病毒確診個案，由2022年2月25日(星期五)起沙田第一城分行、德輔道西分行及九龍灣優越及優進理財中心暫停服務直至另行通知。而上述分行及理財中心所提供的相關強積金服務亦相應暫停，詳情請參閱下表。

分行	地址	強積金服務安排
沙田第一城分行	沙田置富第一城141-143號	強積金預約服務及強積金寄存辦理箱於此段期間暫停服務
德輔道西分行	上環德輔道西52號	強積金預約服務於此段期間暫停服務
九龍灣優越及優進理財中心	九龍灣德福大廈1樓3B號	強積金寄存辦理箱於此段期間暫停服務

有關設有強積金寄存辦理箱之指定分行，請按[此](#)查閱完整名單及可供預約強積金服務的分行，請按[此](#)查閱完整名單。

不便之處，敬請原諒。

而早前暫停服務並設有強積金服務的分行已恢復營業。恢復營業的分行詳見下表：

分行	地址	強積金服務安排
香港總行(強積金服務專員)	中環德輔道中83號恒生總行B2地庫	強積金服務專員已恢復服務

九龍總行	旺角彌敦道618號九龍總行1樓	強積金服務專員及強積金寄存辦理箱已恢復服務
元朗 (教育路) 分行	元朗教育路5號富好大樓1樓	
希慎道分行	銅鑼灣希慎道8號裕景商業中心地下D & E舖及1樓	強積金寄存辦理箱已恢復服務
美孚新邨 (蘭秀道) 分行	美孚蘭秀道10號	
粉嶺分行	粉嶺聯和墟聯興街9號	
大圍分行	沙田大圍道33號	
紅磡分行	紅磡馬頭圍道21號	強積金預約服務已恢復服務
開源道分行	觀塘開源道55號	強積金預約服務及強積金寄存辦理箱已恢復服務

如有任何查詢，請致電恒生強積金僱主專線(852) 2288 6822或恒生強積金服務熱線(852) 2213 2213。