

恒生銀行全資附屬機構



YOUR POLICY YOUR RIGHTS

Do you understand your rights as a life insurance policyholder? Check out the key points below. Stay informed, stay at ease!

> Any non-guaranteed cash values in the illustration are presented for reference only.

If you want to know when the policy value covers the premiums paid, you may look up the guaranteed cash values as a cross reference.

Your

Your life insurance policy may include a savings element, but it is not a bank savings plan protected under the Deposit Protection Scheme in Hong Kong.



Selling life insurance as a pre-requisite for providing other services is considered as bundle-selling. If you have purchased any life insurance policy in such a way from Hang Seng Bank, please let us know.

Before surrendering your policy, please check carefully the up-to-date net cash value, to avoid any misfit from what you have in mind. $\overline{\mathbb{Z}}$

Each policy has a "Cooling-off Period", where you can reconsider whether the coverage really meets your needs. You have the right to cancel the policy within the Cooling-off Period. For all life insurance policies other than investment-linked assurance schemes and single premium life policies, all the premiums paid will be refunded to you.

Your every payment for your policy includes the premium (inclusive of various fees and charges), as well as the levy imposed by the Insurance Authority. For enquiries, please call the Hang Seng Insurance hotline (852) 2596 6262 or visit any of our branches.



Serving you is our pleasure!