

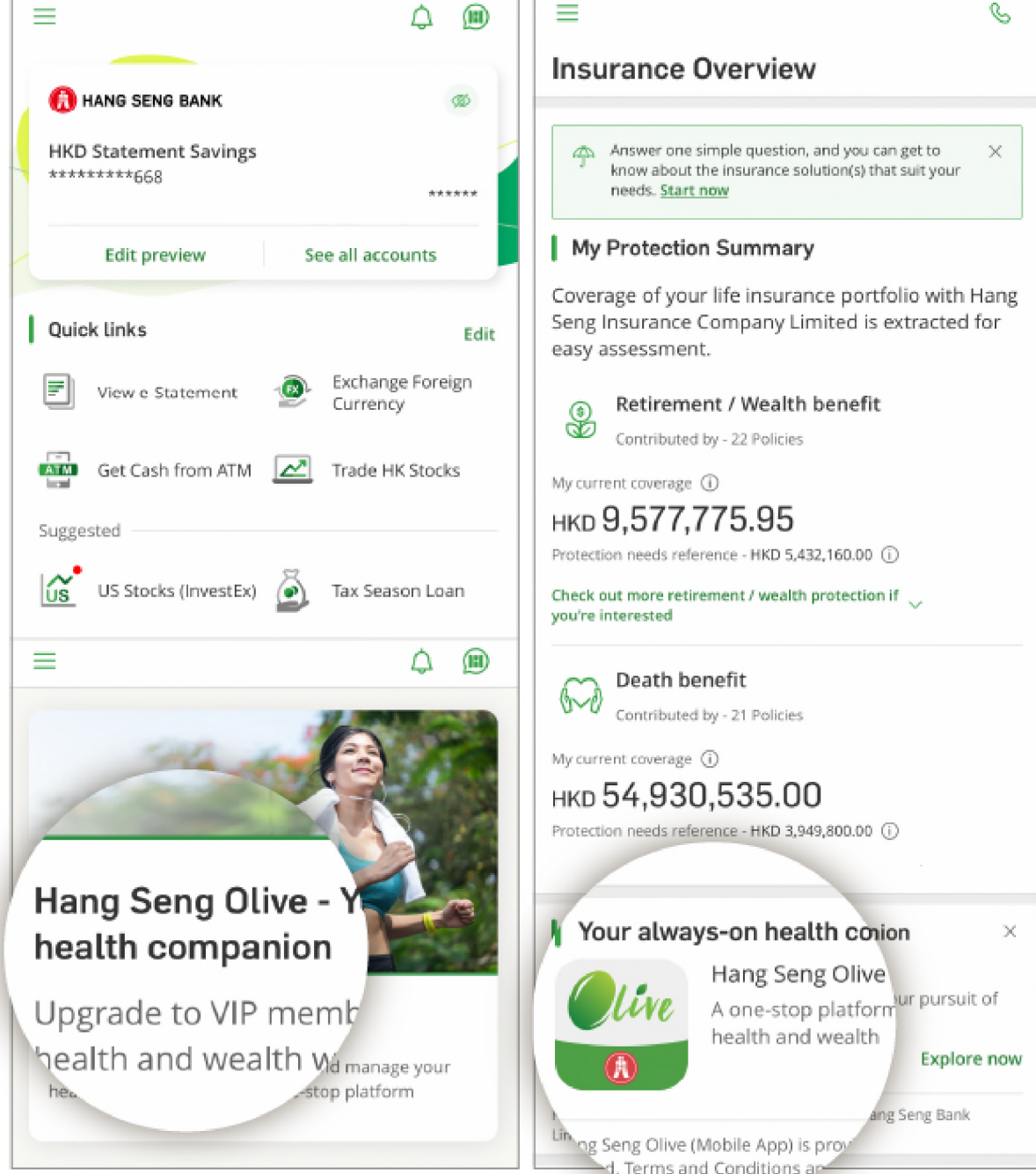
How to Upgrade Your Hang Seng Olive VIP Membership?

Method 1

Hang Seng Olive VIP membership automatic upgrade

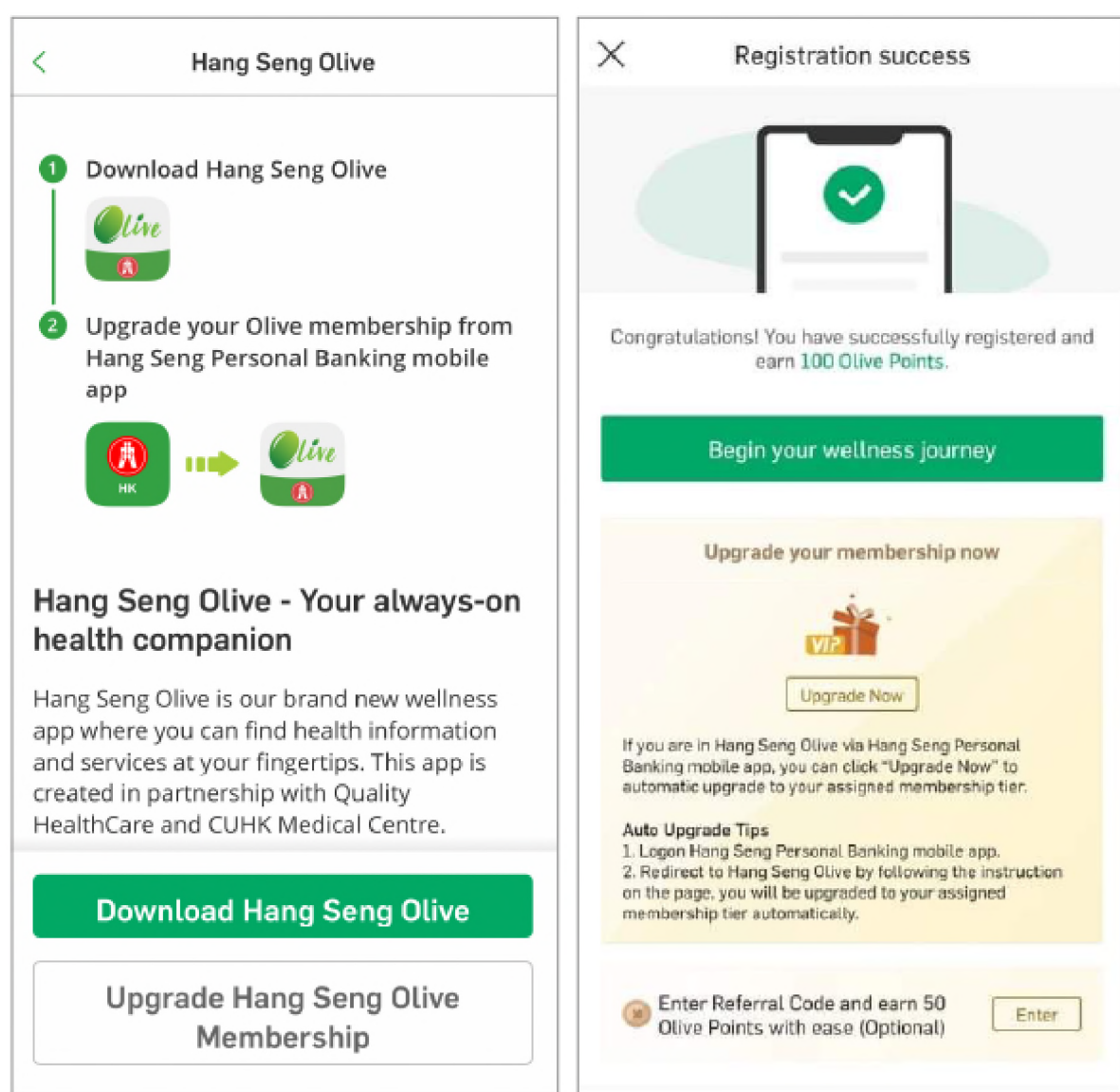
Step 1

Log into **Hang Seng Personal Mobile App**. Enter to **Hang Seng Olive** redirection page for membership upgrade via **“Offer of the month”** or **“My Insurance”** entry points



Step 2

After redirecting to **Hang Seng Olive**, if you immediately register as a **Hang Seng Olive member** and log in, you may follow the instructions to upgrade your membership



Method 2

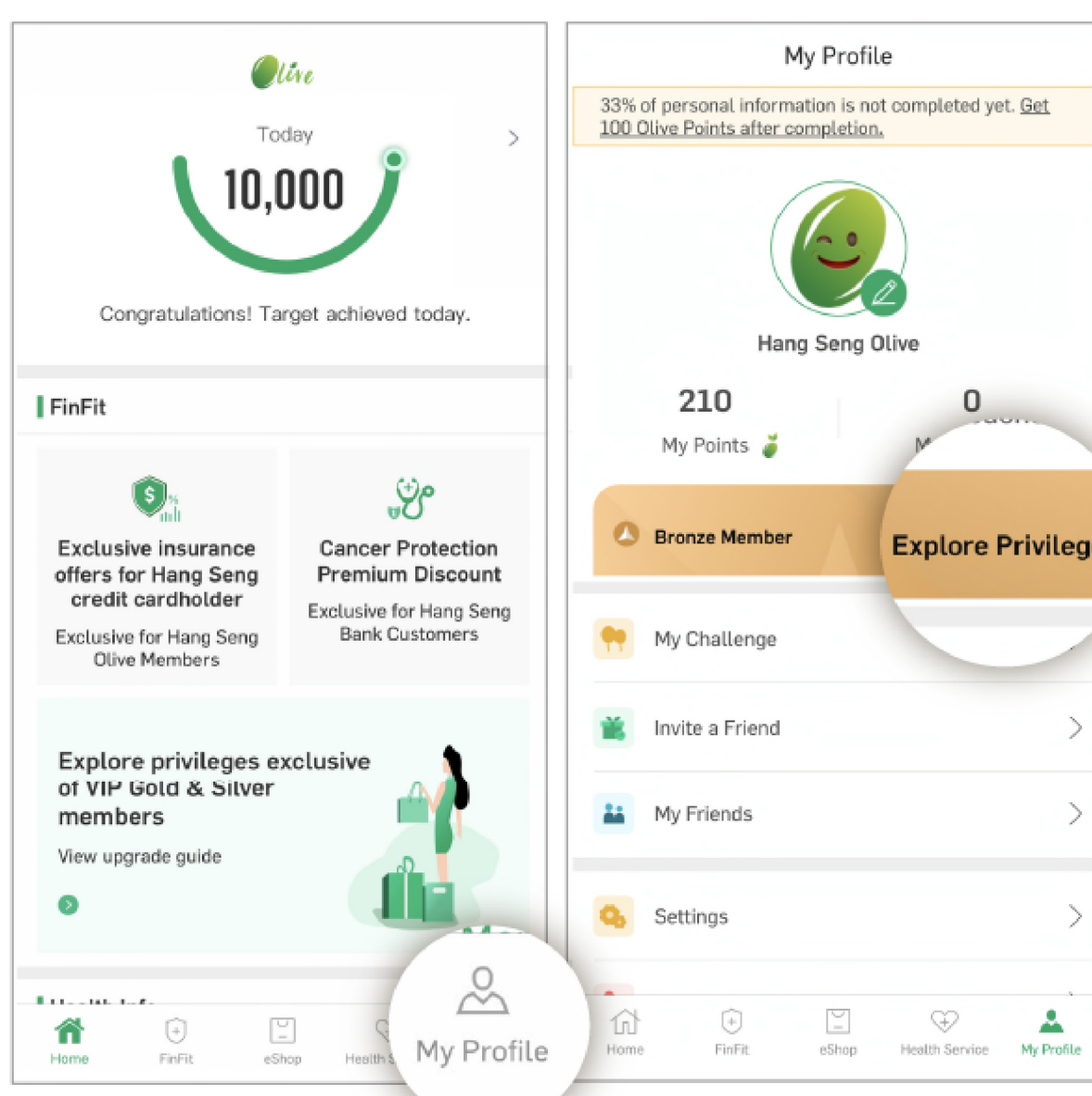
Hang Seng Olive VIP membership upgrade alternative

Step 1

Download the **Hang Seng Olive** from App Store / Google Play

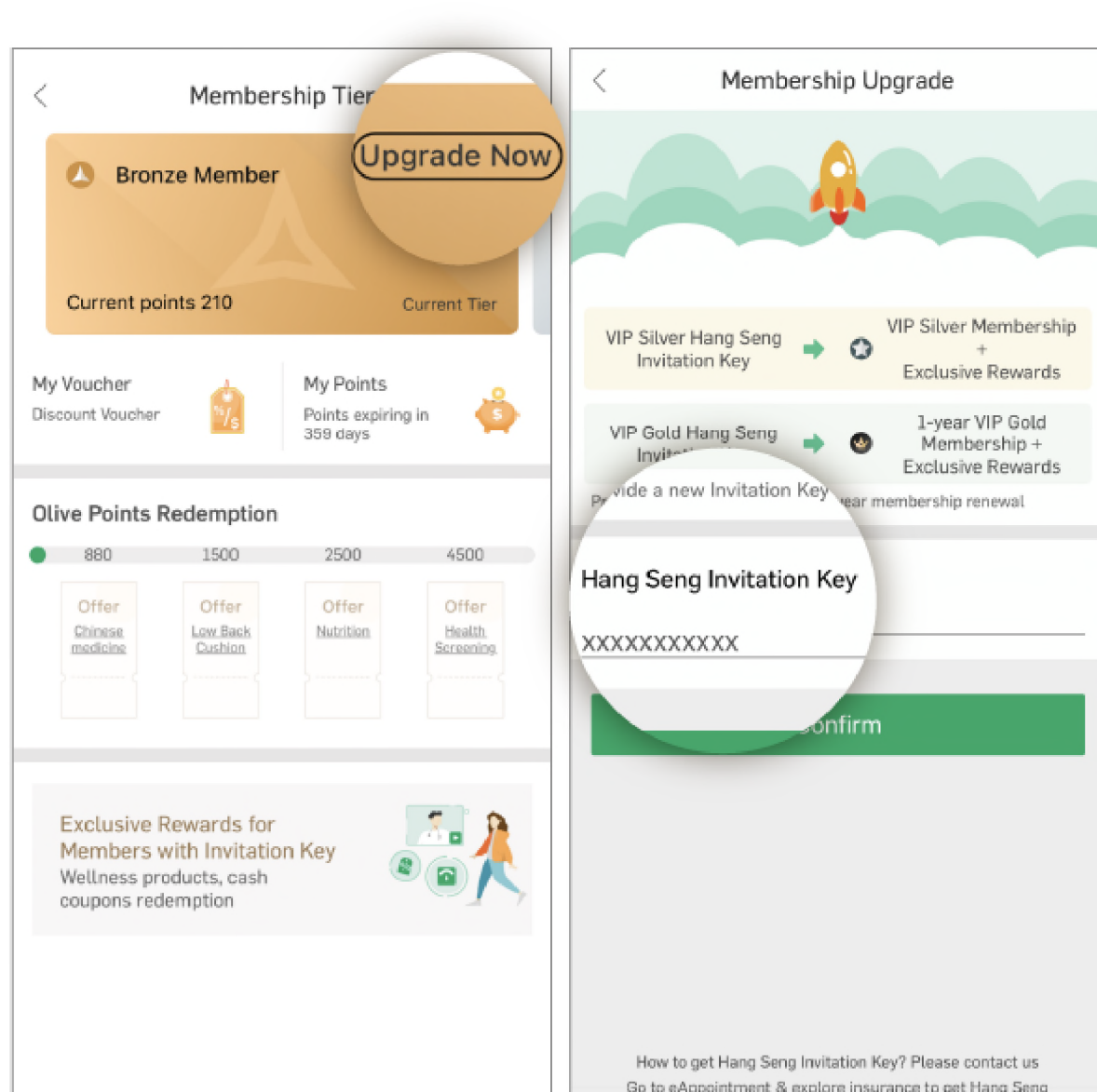
Step 2

After logon to/registration for the **Hang Seng Olive**, tap **“My Profile”** at the bottom right corner, then tap **“Explore Privileges”**



Step 3

Tap **“Upgrade Now”** at the top right corner, then enter your **Hang Seng Invitation Key*** and tap **“Confirm”** to complete the upgrade



* Call 2596 6262 or contact our branch staff to get a Hang Seng Invitation Key