

Offer Terms and Conditions

1. The Promotion Period of each Online Spending Offer is listed in the respective Offer Details section.
2. Customers are required to settle full payment with Hang Seng Credit Card, Affinity Card or Spending Card in order to enjoy the above offers.
3. The offers are applicable to merchants' online shops only.
4. To enjoy the hotel accommodation or car service offers, advance reservations are required. These offers are subject to the availability of the hotel room or relevant service. Customers are required to present their Hang Seng Credit Card, Affinity Card or Spending Card upon hotel check-in or before enjoying the relevant offers.
5. The hotel booking offers are not applicable to selected hotels, please check with the respective merchants for details.
6. The hotel accommodation offers are subject to 10% service charge (based on the original price), and are not applicable to function rooms, conference rooms and long-stay appointments (unless otherwise specified).
7. The hotel accommodation offers are not applicable to public holidays and eves, festive days and eves, fireworks display nights, when tickets are required for entry to the relevant hotels and other dates as designated from time to time by the merchants (unless otherwise specified). Please check with the respective merchants for details.
8. The offers are applicable to regular-priced items/services only and are not applicable to fixed-priced, special-priced, consignment, promotional, festive and designated items/services (unless otherwise specified).
9. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons or membership benefits/VIP cards/VIP bonus point programmes of the merchants (unless otherwise specified).
10. Gifts/free services are only available while stocks last. Each customer may enjoy such offer once only.
11. Additional terms and conditions are applicable to individual offer, please check with the respective merchants for details.
12. Offers are subject to availability, the price and offer details may be changed from time to time without prior notice.
13. Upon closure of the respective merchants, the relevant offers shall be terminated immediately.
14. All products, services, and information related to the offers are directly sold and supplied to customers by the respective merchants who are solely responsible for all related obligations and liabilities.
15. Hang Seng Bank Limited ("Hang Seng") and the respective merchants reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice.
16. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
17. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
18. These Terms and Conditions are subject to prevailing regulatory requirements.
19. In case of any dispute, the decision of Hang Seng and the respective merchants shall be final.
20. In case of any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Remarks:

- Selected Hang Seng Credit Card includes: Hang Seng Visa Infinite Card, Prestige World Mastercard®, World Mastercard, The Hong Kong Jockey Club Membership Card (Platinum Mastercard and Gold Mastercard), The Racing Club Membership Card, Platinum Card, Prestige Banking Renminbi Platinum Card, Renminbi Platinum Card, Affinity Platinum Card, Affinity Platinum Spending Card, Commercial Card, UnionPay Renminbi Diamond Commercial Card and Business Card
- Hang Seng Credit Card Cash Dollars (“Cash Dollars”) and Merchant Dollars (“Merchant Dollars”) are not applicable to Hang Seng UnionPay Renminbi Diamond Commercial Card, USD Visa Gold Card, Renminbi Credit Card, e-shopping MasterCard and Private Label Cards. Cash Dollars year-round offers are subject to the related terms and conditions. Use of Cash Dollars and/or Merchant Dollars is subject to the terms and conditions of Hang Seng Credit Card Membership Rewards Program. For details, please call our 24-Hour Hang Seng Credit Card Marketing Enquiry Hotline 2998 6899.
- Hang Seng Spending Card account is a non-interest bearing account. Funds maintained in the Hang Seng Spending Card account are not protected deposit and are not protected by the Deposit Protection Scheme in Hong Kong.