



5 Jun 2020

Alert on Fraudulent Hang Seng Website

Hang Seng Bank would like to alert members of the public to be vigilant against fraudulent promotional materials purporting to be from the Bank that are being circulated on social media and instant messaging platforms. Such materials have been found to contain a QR code that leads to a fraudulent website named ‘Heng Shen FX’.

This fraudulent website uses the domain name ‘www.huanyawha.cn’ and displays the Bank’s logo.

The Bank would like to inform members of the public that it has no connection with this fraudulent website. The Bank does not have a subsidiary named ‘Heng Shen FX’. Members of the public should not access any links when they receive promotional materials related to the fraudulent website, and should not disclose any personal or other information to the fraudulent website.

Below are screen captures of the QR code and the fraudulent website. The Bank advises members of the public that although these images are representative examples, there may be slight variations in the fraudulent promotional materials they may receive.



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恒生銀行
HANG SENG BANK

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Hang Seng Bank's official website is www.hangseng.com. Customers are reminded to access the Bank's website by typing Hang Seng Bank's official website address into the address bar of their web browser.

For any enquiries, please contact the Bank's customer service hotline on 2822 0228.

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