



24 July 2020

### **Alert on Fraudulent Website**

Hang Seng Bank wishes to alert members of the public to a fraudulent website using the domain name 'www.hangseng-hk.com'. This fraudulent website may request customers to provide details about their Hang Seng Bank account(s).

Hang Seng Bank's official website is [www.hangseng.com](http://www.hangseng.com). Customers are reminded that they should not access their e-Banking accounts through hyperlinks embedded in e-mails or Internet search engines. They should only access their e-Banking accounts by typing Hang Seng Bank's official website address into the address bar of their browser, or by setting up a bookmark link to the Bank's official website.

The case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police for further investigation.

For any enquiries, please contact the Bank's customer service hotline on 2822-0228.

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