



13 August 2020

Alert on Fraudulent Hang Seng Websites

Hang Seng Bank would like to alert members of the public to two fraudulent websites using the domain names 'www.Hsbankhk.com' and 'www.hsbonline-hk.co'. These fraudulent websites may request customers to provide details about their Hang Seng Bank account(s).

Hang Seng Bank's official website is www.hangseng.com. Customers are reminded that they should not access their e-Banking accounts through hyperlinks embedded in emails or Internet search engines. They should only access their e-Banking accounts by typing Hang Seng Bank's official website address into the address bar of their browser, or by setting up a bookmark link to the Bank's official website.

The case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police for further investigation.

For any enquiries, please contact the Bank's customer service hotline on 2822-0228.

END