



恒生銀行  
HANG SENG BANK

商業銀行  
COMMERCIAL  
BANKING

**Important notice: Payment Advising – “Delivery by Mail” option will no longer be supported on Hang Seng HSBCnet**

Dear Hang Seng HSBCnet User,

Effective from 1 April 2022, the Delivery by Mail option under Payment Advising service of Hang Seng HSBCnet will be terminated. As a result, the issuance and mailing of paper advice for delivery to physical address will no longer be offered under Payment Advising service.

Despite such service termination, please rest assured that there should only be minimal impact as you can continue to use Payment Advising for email, sms and fax advices.

Should you have any enquiries, please do not hesitate to contact our Business Partner Direct at 2198 8000.

Sincerely,

Your HSBCnet Team