Amendment Notice for Hang Seng Easy Pay Service Terms and Conditions

Effective from 14 Apr 2019, the following amendments shall be made to the Hang Seng Easy Pay Service Terms and Conditions to cope with the Faster Payment System. These amendments form part of and should be read in conjunction with the Hang Seng Easy Pay Service Terms and Conditions.

(1) Clause 3.2 shall be replaced by the following clause (the change to the existing Clause 3.2 is shaded below for ease of reference):

During the registration you must link at least one Hang Seng Eligible Account of your choice to your mobile telephone number and email address in the record of Hang Seng. This is your designated account to make payments through the Service. If you have registered for the Service before 30 September 2018, this is also your designated account to receive payments through the Service or from customers of Hang Seng or HSBC, unless you have also registered for the FPS Addressing Service, upon which you will receive payment in the default account you registered for FPS, instead of this designated account. However, if you register for the FPS Addressing Service between 17 and 29 September 2018, you may receive payment in this designated account or in the FPS registered account during this period. If you register for the Service after 30 September 2018 and have not registered for the FPS Addressing Service, you will receive payments through the Service or from customers of Hang Seng or HSBC to a default Hang Seng Eligible Account.

(2) Clause 3.4 will be deleted in its entirety.

You can use the Service to make a payment to anyone who is a registered user of Hang Seng Personal e-Banking with a Hang Seng Eligible Account added to online access or a HSBC Personal Internet Banking with a HSBC Eligible Account added to online access (a "receiver"), provided you have the receiver's mobile telephone number in the record of Hang Seng or HSBC. The payment will be credited to the receiver's default Hang Seng Eligible Account or HSBC Eligible Account.

(3) Clause 3.5 shall be replaced by the following clause (the change to the existing Clause 3.5 is shaded below for ease of reference):

You can also use the Service to make payment to anyone who has registered for the FPS Addressing Service, provided you have the receiver's mobile telephone number, email address or FPS Proxy ID in the record of HKICL

(4) Clause 5.4 shall be replaced by the following clause (the change to the existing Clause 3.2 is shaded below for ease of reference):

If the mobile telephone number or email address or FPS Proxy ID you have provided to us cannot be found in the record of Hang Seng or HSBC, or HKICL, we will be unable to make the payment. We will advise you if this is the case.

- (5) The definition of **HSBC** shall be deleted.
- (6) The definition of HSBC Eligible Account shall be deleted.

Please note that the above amendments shall be binding on you if you continue to use or retain your account(s) and/or service(s) after the amendments are effective. Please note that we shall not be able to continue providing services to you if you do not accept the above amendments and you can call our Customer Service Hotline 2822 0228 for termination of services before the above amendments are effective. If there is any discrepancy between the English and Chinese versions of this Notice, the English version shall prevail.

Feb 2019

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恒生轉賬易服務條款及細則更改通知

恒生轉賬易服務條款及細則由2019年4月14日起作出以下修訂,以配合快速支付系統。該等修訂構成恒生 轉賬易服務條款及細則的一部分,並應連同恒生轉賬易服務條款及細則一併閱讀。

(1) 第3.2條將被下列條款取代(對現有條款第3.2條更改的部份以灰色顯示以供參考):

在登記過程中,閣下必須選擇至少一個合資格恒生戶口與閣下存於恒生紀錄的流動電話號碼及電 子郵件地址相連接。此戶口即閣下通過服務支付款項的指定戶口。如閣下在2018年9月30日之前登 記服務,閣下將會通過此指定戶口收取經服務或由恒生或匯豐客戶支付的款項,若閣下已註冊了 快速支付系統的賬戶綁定服務,快速支付系統的預設賬戶則將取替此指定戶口用於收取款項。但 如閣下在2018年9月17日至29日之間註冊快速支付系統的賬戶綁定服務,閣下可能會在此期間通過 此指定戶口或快速支付系統的預設賬戶收取款項。如閣下在2018年9月30日之後登記服務且尚未註 冊快速支付系統的賬戶綁定服務,閣下將會通過預設的合資格恒生戶口收取經服務或由恒生或匯 豐客戶支付的款項。

(2) 第3.4條將被刪除。

閣下可使用服務向持有合資格恒生戶口的恒生個人e-Banking登記用戶或持有合資格匯豐戶口的匯 豐個人網上理財登記用戶("收款人")付款,但前提是閣下需知悉收款人在恒生或匯豐紀錄的 流動電話號碼。付款將被存入收款人預設的合資格恒生戶口或合資格匯豐戶口。

(3) 第3.5條將被下列條款取代(對現有條款第3.5條更改的部份以灰色顯示以供參考):

如閣下知悉收款人在結算公司記錄中的流動電話號碼或電子郵件地址或快速支付系統識別碼,閣下也可以使用服務向已註冊快速支付系統的賬戶綁定服務的任何人付款。

(4) 第5.4條將被下列條款取代(對現有條款第5.4條更改的部份以灰色顯示以供參考):

如閣下向本行提供的流動電話號碼或電子郵件地址或快速支付系統識別碼不存在於<mark>恒生或匯豐或</mark>結算公司的記錄,本行將無法進行付款。如出現該等情況,本行會告知閣下。

- (5)"匯豐"的定義將刪除。
- (6) "合資格匯豐戶口"的定義將刪除。

請閣下注意,倘閣下在上列修訂生效後繼續使用及/或持有有關戶口及/或服務,上述修訂將對閣下 具有約束力。另請注意,倘上述修訂不獲閣下接納,本行將無法繼續為閣下服務,請於上列生效日 前致電客戶服務熱線2822 0228通知本行終止服務。

如中英文版本有任何歧義、概以英文版為準。

2019年2月

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