


更改個人 e-Banking 服務表格
Change of Personal e-Banking Service Form

 致：恒生銀行有限公司
 To: Hang Seng Bank Limited

請用正楷填寫，並在適當方格內加上“√”，填妥表格後交回本銀行任何一間分行或連同身份證明文件副本郵寄至香港郵政信箱 3013 號恒生銀行有限公司收。

Please complete in BLOCK LETTERS, "√" where appropriate, and return the completed form to any of our branches or attach a copy of your ID document and mail to Hang Seng Bank Ltd at GPO Box 3013, Hong Kong.

 日期(日/月/年)
 Date(DD/MM/YY)

甲部 Part A – 客戶資料 Customer Information

 戶口持有人姓名
 Name(s) of Account Holder(s)

 身份證明文件類別 ID Document Type 香港身份證 HKID Card 護照 Passport 其他 Others: _____ 身份證明文件號碼 ID Document No.

乙部 Part B – 服務類別 Category of Service
1. 確認 / 恢復 e-Banking 密碼 Confirm / Resume e-Banking Password
 確認網上遞交的新密碼申請
 Confirm new password request submitted online

郵寄申請並不適用於 1) 以強積金成員編號開立個人 e-Banking 或 2) 只持有恒生信用卡之客戶。

Mail-in application is inapplicable to customers 1) who have registered for Personal e-Banking Service using their MPF - e-Employee membership number or 2) who only have credit card accounts activated with the Bank.

參考編號 Reference No.	申請日期及時間 Request Date and Time
	(日/月/年) (時:分) (DD/MM/YY) (HH:MM)

 恢復被鎖定的密碼
 Resume locked password

2. 停用 / 恢復 e-Banking 保安功能 Terminate / Resume e-Banking Security Service
 取消已登記的保安編碼器或流動保安編碼
 Deactivate the registered Security Device or Mobile Security Key

註：客戶請謹記需同時遞交表格以重設未經登記戶口之轉賬限額為零。

Note: Please be reminded to submit a separate request to reset the non-registered account transfer limit to zero.

 恢復身份確認程序(適用於「啟動保安編碼器或流動保安編碼」等服務中輸入身份證明文件隨機數位的身份確認程序)
 Resume the Identity Verification Facility (Applicable to the verification process of entering Personal Identification Document random digits for services like 'Activate Mobile Security Key or Security Device')

3. 暫停 / 恢復 / 取消 e-Banking 服務 Suspend / Resume / Cancel e-Banking Service
 暫停 e-Banking 服務*
 Suspend e-Banking Service*

 開始日期(日/月/年)
 Start Date(DD/MM/YY)

 結束日期(日/月/年)
 Expiry Date(DD/MM/YY)

 恢復已暫停的 e-Banking 服務
 Resume the suspended e-Banking Service

 取消 e-Banking 服務*
 Cancel e-Banking Service*

 取消以下 FPS 帳戶綁定服務
 Cancel the following FPS Addressing Services

 快速支付系統識別碼
 FPS Identifier

 流動電話號碼
 Mobile Phone Number

 電郵地址
 Email Address

* 請注意：iPower 戶口或強積金計劃持有人如欲申請暫停或取消 e-Banking 服務，請親臨本行分行辦理。

* Attention: For holder(s) of iPower or MPF Account, please visit one of our branches if you wish to apply to suspend or cancel e-Banking Service.

4. 限制登記 e-Banking 服務(適用於未登記使用 e-Banking 之客戶)

Restrict e-Banking Service Registration (Applicable to customers not yet registered for e-Banking service)

 限制以本人名下任何戶口登記 e-Banking 服務
 Restrict e-Banking service registration for all my account(s)

 取消已設定的限制
 Cancel the restriction applied

>>OPS>SPS

 請註明任何一個使用以下簽署的戶口號碼
 Please specify any account no. to which the below signature(s) can apply

綜合 / 儲蓄 / 往來戶口號碼

Integrated / Savings / Current Account No. : _____

信用卡戶口號碼(只適用於持有信用卡之客戶)

Credit Card No. (only applicable to customers with credit card) : _____

戶口持有人(等)簽署 Signature(s) of Account Holder(s)

S.V.

X

請用留存本行之印鑑簽署 Please use signature(s)/chop(s) filed with the Bank

銀行專用 For Bank Use

Receiving Br. Code : _____

Approver : _____

Fax Switch ID: 9876

備註：如屬聯名戶口，請按戶口之簽署安排簽署表格。

Note: For Joint name account, please sign in accordance with signing arrangement with the bank.

滙豐集團成員 Member HSBC Group

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