

**24-hour Personal Assistant / Concierge Service
(Applicable to Hang Seng UnionPay RMB Diamond Commercial Card)**

Travel and Transportation

- Hotel Referral and Reservation Assistance
- Flight, Train and Rail Information and Ticketing Assistance

Entertainment

- Global Concert and Performance Assistance
- Global Sports Events Assistance
- Dining Referral and Reservation Assistance

Shopping & Gifting

- Flower and Gift Delivery Assistance

For Details, please visit 2016web.unionpayintl.com/hk/premiumservice/ or contact 852-3122 2333.

Personal Assistant / Concierge Services and its information are provided by UnionPay / other third party service providers and Hang Seng Bank Limited ("Hang Seng") assumes no responsibilities for such service and information. Customer agrees to be bound by the terms and conditions for the service provided by UnionPay / other third party service providers which may be amended from time to time. For any claims, disputes and complaints regarding such service and information, customer should refer directly to UnionPay / other third party service providers. Customers may need to provide personal data or other information to UnionPay / other third party service providers for the purpose of provision of the service to customer. In case the provision of any such service incurs any charges (including but not limited to any applicable local tax or any commission payable to any agent), the customers shall be responsible for such charges.