

### 恒生銀行分行最新的服務安排

由2023年4月17日(星期一)起，分行於星期六的營業時間已作出以下更新：

| 服務網點               | 營業時間  |                  |
|--------------------|-------|------------------|
| 地面分行 /<br>港鐵站辦事處   | 星期一至五 | 上午 9 時至下午 5 時    |
|                    | 星期六   | 上午 9 時至中午 12 時   |
| 大學分行               | 星期一至五 | 上午 9 時至下午 5 時    |
|                    | 星期六   | 休息               |
| 流動分行               | 星期一至五 | 上午 9 時30分至下午 5 時 |
|                    | 星期六   | 休息               |
| 商務理財中心<br>(設有櫃位服務) | 星期一至五 | 上午 9 時至下午 5 時    |
|                    | 星期六   | 休息               |

在恒生銀行服務網點以外，本行建議客戶可透過銀行其他多元化的服務渠道，包括恒生 e-Banking、流動理財服務應用程式、電話理財服務熱線 (個人客戶：2822 0228 / 商業客戶：2198 8000) 或自助銀行服務滿足客戶的理財需要。

客戶如欲存入支票可使用嶄新推出的「手機入票服務」；如欲親臨分行則可使用櫃位手機取票服務，預先透過恒生個人流動理財服務應用程式，無需登入個人e-Banking 在手機遙距取票，減省在分行內等候服務的時間。

## 分行及服務網點

### 香港

| 分行 / 服務網點             | 地址                                                                                                                                                                                                                                                                                                                             |    |      |                       |                                  |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----|------|-----------------------|----------------------------------|
| 香港仔中心分行               | 南寧街 10 號                                                                                                                                                                                                                                                                                                                       |    |      |                       |                                  |
| 銅鑼灣分行#                | 怡和街 28 號                                                                                                                                                                                                                                                                                                                       |    |      |                       |                                  |
| 中區分行                  | 皇后大道中 36 號興瑋大廈地下及 1 樓                                                                                                                                                                                                                                                                                                          |    |      |                       |                                  |
| 柴灣分行                  | 祥利街 7 號萬峯工業大廈地下                                                                                                                                                                                                                                                                                                                |    |      |                       |                                  |
| 城市花園優越及優進理財中心#        | 電氣道 233 號                                                                                                                                                                                                                                                                                                                      |    |      |                       |                                  |
| 德輔道西分行#               | 德輔道西 52 號                                                                                                                                                                                                                                                                                                                      |    |      |                       |                                  |
| 跑馬地優越及優進理財中心#         | 山村道 76 號                                                                                                                                                                                                                                                                                                                       |    |      |                       |                                  |
| 跑馬地優越理財中心             | 景光街 18A-22 號                                                                                                                                                                                                                                                                                                                   |    |      |                       |                                  |
| 總行#                   | 德輔道中 83 號 B3, B2, 1 樓及 3 樓                                                                                                                                                                                                                                                                                                     |    |      |                       |                                  |
| 總行優越私人理財中心            | 德輔道中 83 號 3S 樓                                                                                                                                                                                                                                                                                                                 |    |      |                       |                                  |
| 希慎道分行                 | 希慎道 8 號裕景商業中心地下 D & E 舖及 1 樓                                                                                                                                                                                                                                                                                                   |    |      |                       |                                  |
| 莊士敦道分行#               | 莊士敦道 142 號                                                                                                                                                                                                                                                                                                                     |    |      |                       |                                  |
| 堅尼地城分行                | 卑路乍街 77 號                                                                                                                                                                                                                                                                                                                      |    |      |                       |                                  |
| 北角分行#                 | 英皇道 335 號                                                                                                                                                                                                                                                                                                                      |    |      |                       |                                  |
| 鰂魚涌分行#                | 英皇道 989 號                                                                                                                                                                                                                                                                                                                      |    |      |                       |                                  |
| 筲箕灣分行                 | <p>筲箕灣道 295 號譽都 1 樓 6 號舖</p> <p>(因受本大廈的網絡及電力供應影響，本分行的銀行服務於 2024 年 1 月 10 日調整如下：</p> <table border="1"> <tr> <th>日期</th><th>服務安排</th></tr> <tr> <td>2024 年 1 月 10 日 (星期三)</td><td>部份銀行服務(包括櫃台服務)受到影響: 上午 9 時至 11 時</td></tr> </table> <p>如需使用銀行服務，閣下可前往其他分行，或透過銀行多元化的服務渠道，包括恒生e-Banking、流動理財應用程式、自助銀行服務、電話理財服務熱線辦理以滿足理財需要。)</p> | 日期 | 服務安排 | 2024 年 1 月 10 日 (星期三) | 部份銀行服務(包括櫃台服務)受到影響: 上午 9 時至 11 時 |
| 日期                    | 服務安排                                                                                                                                                                                                                                                                                                                           |    |      |                       |                                  |
| 2024 年 1 月 10 日 (星期三) | 部份銀行服務(包括櫃台服務)受到影響: 上午 9 時至 11 時                                                                                                                                                                                                                                                                                               |    |      |                       |                                  |
| 太古城分行                 | 太古城道 25 號富山閣地下 G15 號                                                                                                                                                                                                                                                                                                           |    |      |                       |                                  |

| 分行 / 服務網點    | 地址                                                                                                                                                                                                                                                                                                                                                  |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 太古城優越及優進理財中心 | <p>太古城道 24 號夏宮閣地下 G408 號</p> <p>(太古城優越及優進理財中心將由 2024 年 1 月 8 日(星期一)起改為優越理財中心，並易名為太古城優越理財中心。</p> <p><u>優越私人理財及優越理財戶口</u></p> <p>客戶目前所享用的銀行服務將維持不變。</p> <p><u>優進理財戶口及其他戶口</u></p> <p>優進理財戶口及其他戶口服務將於 2024 年 1 月 6 日(星期六)營業時間後與下列之太古城分行合併。</p> <p>太古城分行</p> <p>地址：太古城道 25 號富山閣地下 G15 號</p> <p>原於太古城優越及優進理財中心之各類有關存款戶口及一切銀行服務，本行亦相應在上列分行繼續竭誠為閣下服務。)</p> |
| 統一中心分行       | 金鐘道 95 號統一中心 1026-1028 號                                                                                                                                                                                                                                                                                                                            |
| 統一中心優越理財中心   | 金鐘道 95 號統一中心 1007-1008 號                                                                                                                                                                                                                                                                                                                            |

## 九龍

| 分行 / 服務網點       | 地址                            |
|-----------------|-------------------------------|
| 太子道 141 號分行     | 太子道 141 號                     |
| 青山道分行#          | 青山道 339 號                     |
| 長沙灣廣場分行         | 長沙灣廣場 M02 號舖                  |
| 又一城分行           | 九龍塘達之路 80 號又一城 LG2-02A 舖      |
| 恒生 113 保管箱中心#   | 旺角亞皆老街 113 號恒生 113 地舖         |
| 漢口道分行#          | 漢口道 4 號                       |
| 開源道分行           | 開源道 55 號                      |
| 紅磡分行#           | 馬頭圍道 21 號                     |
| 九龍灣優越及優進理財中心    | 德福大廈 1 樓 3B 號                 |
| 九龍城分行#          | 太子道 360 號                     |
| 九龍總行#           | 彌敦道 618 號                     |
| 樂富廣場分行          | 樂富廣場 G202 號舖                  |
| 美孚新邨(蘭秀道)分行     | 蘭秀道 10 號                      |
| 美孚新邨(蘭秀道)優越理財中心 | 蘭秀道 1-15, 2-24 號地下 N23-N25 號舖 |
| 旺角分行#           | 彌敦道 677 號                     |

| 分行 / 服務網點 | 地址                                                                                                                                                                                                                         |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 牛頭角分行#    | 佐敦谷北道 5 號                                                                                                                                                                                                                  |
| 北河街分行#    | 北河街 151 號                                                                                                                                                                                                                  |
| 新蒲崗分行     | 爵祿街 56 號                                                                                                                                                                                                                   |
| 土瓜灣分行#    | 土瓜灣道 33 號                                                                                                                                                                                                                  |
| 尖沙咀分行#    | 加拿芬道 18 號                                                                                                                                                                                                                  |
| 慈雲山分行#    | 鳳德道 63 號                                                                                                                                                                                                                   |
| 窩打老道分行#   | <p>窩打老道 86 號</p> <p>(由 2023 年 9 月 11 日(星期一)起，本行窩打老道分行停止提供服務，客戶可繼續於本行任何分行辦理各項銀行交易。</p> <p>本分行保管箱服務由 2023 年 12 月 30 日(星期六)營業時間後終止，本分行與受影響客戶所訂立之保管箱租用協議亦將於上述終止日期營業時間後終止。</p> <p>如受影響客戶對於上述安排需要任何協助，請致電本行客戶服務熱線2822 0228。)</p> |
| 黃埔新邨分行#   | 德民街 46 號                                                                                                                                                                                                                   |
| 黃大仙分行     | 黃大仙中心 1 樓 121A 號舖                                                                                                                                                                                                          |
| 油麻地分行#    | 彌敦道 363 號                                                                                                                                                                                                                  |

## 新界

| 分行 / 服務網點 | 地址                    |
|-----------|-----------------------|
| 眾安街分行     | 眾安街 38 號              |
| 東港城分行     | 東港城商場 2 樓 217C 號      |
| 粉嶺分行#     | 聯和墟聯興街 9 號            |
| 青衣城分行     | 青衣城 G11-G14 號舖        |
| 新都城分行     | 新都城第 1 期 2 樓 211 號    |
| 新都會廣場分行   | 新都會廣場 4 樓 473D-E 號    |
| 新港城中心分行   | 新港城中心 3 樓 3221-3223 舖 |
| 港鐵荃灣站辦事處  | 港鐵荃灣站 (近 C 出口)        |

| 分行 / 服務網點 | 地址                             |
|-----------|--------------------------------|
| 新豐路分行     | 新豐路 100 號                      |
| 沙田分行      | 橫壘街好運中心 18 號                   |
| 沙田第一城分行   | 置富第一城 141-143 號                |
| 上葵涌分行#    | 石蔭路 50 號                       |
| 大河道分行#    | 大河道 30 號                       |
| 大埔分行      | 廣福道 35 號                       |
| 大埔(安慈路)分行 | 安慈路昌運中心 48 號                   |
| 大圍分行      | 大圍道 33 號                       |
| 天水圍分行     | 天水圍天恩路 12-18 號嘉湖(二期)1 樓 122 號舖 |
| 屯門市廣場分行   | 屯門市廣場第 2 期高層地下 28 號            |
| 元朗分行#     | 青山道 93 號                       |
| 元朗(教育路)分行 | 教育路 5 號富好大樓 1 樓                |

# 分行設有保管箱服務

### 大學分行

| 分行 / 服務網點 | 地址                      |
|-----------|-------------------------|
| 中文大學分行    | 香港中文大學富爾敦樓 101 室        |
| 城市大學分行    | 香港城市大學教學大樓 3 樓          |
| 理工大學分行    | 香港理工大學 VA207 室          |
| 科技大學分行    | 香港科技大學學術大樓地下 G201-203 室 |

### 港鐵站辦事處

| 分行 / 服務網點      | 地址                                                                       |
|----------------|--------------------------------------------------------------------------|
| 港鐵上環站(東)辦事處    | 港鐵上環站(近 E 出口)                                                            |
| 港鐵中環站(歷山大廈)辦事處 | 港鐵中環站(歷山大廈)大堂                                                            |
| 港鐵佐敦站辦事處       | 港鐵佐敦站(近 A/B 出口)<br>(此辦事處已暫停營業以進行翻新工程。因應所需工程進度，此辦事處預計將於 2024 年第 2 季重開營業。) |

| 分行 / 服務網點 | 地址             |
|-----------|----------------|
| 港鐵九龍站辦事處  | 港鐵九龍站(近 A 出口)  |
| 港鐵荔枝角站辦事處 | 港鐵荔枝角站(近 A 出口) |
| 港鐵彩虹站辦事處  | 港鐵彩虹站大堂        |
| 港鐵黃大仙站辦事處 | 港鐵黃大仙站(近 D 出口) |
| 港鐵觀塘站辦事處  | 港鐵觀塘站(近 C 出口)  |
| 港鐵荔景站辦事處  | 港鐵荔景站(近B出口)    |
| 港鐵東涌站辦事處  | 港鐵東涌站大堂        |

### 流動分行

| 分行 / 服務地點 (服務日 )       | 地址           | 營業時間 |                                 |
|------------------------|--------------|------|---------------------------------|
| 恒生流動分行 – 啟晴邨<br>(逢星期一) | 啟晴邨近康晴樓上落客貨位 | 星期一  | 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時 |
|                        |              | 星期六  | 休息                              |
| 恒生流動分行 - 迎東邨<br>(逢星期二) | 迎東邨近迎喜樓上落客貨位 | 星期二  | 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時 |
|                        |              | 星期六  | 休息                              |
| 恒生流動分行 - 安達邨<br>(逢星期三) | 安達邨近俊達樓屋邨管理處 | 星期三  | 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時 |
|                        |              | 星期六  | 休息                              |
| 恒生流動分行 - 安泰邨<br>(逢星期四) | 安泰邨近錦泰樓上落客貨位 | 星期四  | 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時 |
|                        |              | 星期六  | 休息                              |
| 恒生流動分行 - 洪福邨<br>(逢星期五) | 洪福邨近洪樂樓上落客貨位 | 星期五  | 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時 |
|                        |              | 星期六  | 休息                              |

| 分行 / 服務地點 (服務日)          | 地址      | 營業時間                                          |
|--------------------------|---------|-----------------------------------------------|
| 恒生流動分行 2 - 廣福邨<br>(逢星期一) | 廣福邨近廣仁樓 | 星期一 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時<br>星期六 休息 |
| 恒生流動分行 2 - 朗善邨<br>(逢星期二) | 朗善邨近善良樓 | 星期二 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時<br>星期六 休息 |
| 恒生流動分行 2 - 滿東邨<br>(逢星期三) | 滿東邨近滿順樓 | 星期三 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時<br>星期六 休息 |
| 恒生流動分行 2 - 菁田邨<br>(逢星期四) | 菁田邨近菁信樓 | 星期四 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時<br>星期六 休息 |
| 恒生流動分行 2 - 長宏邨<br>(逢星期五) | 長宏邨近宏毅樓 | 星期五 上午 9 時30分至下午2 時<br>下午 3 時至下午5 時<br>星期六 休息 |

#### 商務理財中心 (設有櫃位服務)

| 分行 / 服務網點 | 地址                       |
|-----------|--------------------------|
| 灣仔商務理財中心  | 灣仔菲林明道8號大同大廈19樓          |
| 觀塘商務理財中心  | 觀塘開源道79號鱷魚恤中心19樓1901室    |
| 尖沙咀商務理財中心 | 加拿芬道18號                  |
| 荔枝角商務理財中心 | 荔枝角西頓中心 31 樓 1-3 及 5-7 室 |

客戶如需要任何關於分行營業安排的資訊或查詢，可致電客戶服務熱線（電話：2822 0228）。

## Update on Hang Seng Bank Branch Service Arrangements

Starting from 17 April 2023 (Monday), the service hours on Saturdays of our branches have been adjusted as follows:

| Service Outlets                                   | Service Hours                                                     |
|---------------------------------------------------|-------------------------------------------------------------------|
| Street-level Branch /<br>MTR Station Office       | Monday to Friday: 9:00am – 5:00pm<br>Saturday: 9:00am – 12:00noon |
| University Branch                                 | Monday to Friday: 9:00am – 5:00pm<br>Saturday: Closed             |
| Mobile Branch                                     | Monday to Friday: 9:30am – 5:00pm<br>Saturday: Closed             |
| Business Banking Centre<br>(With Counter Service) | Monday to Friday: 9:00am – 5:00pm<br>Saturday: Closed             |

As a convenient alternative to visiting Hang Seng service outlets, customers are encouraged to use one of the Bank's other service channels, such as e-Banking, mobile banking, phone banking (personal customers: 2822 0228 / commercial customers: 2198 8000) or self-service banking to meet their banking needs.

Customers wishing to deposit cheques can use the Bank's newly-launched pioneering "Mobile Cheque Deposit" service. If they wish to visit a branch, they are encouraged to use the Bank's eTicketing service via the Hang Seng Personal Banking mobile app before heading to the branch to bypass queues and minimise waiting time. They can register on the landing page of the app without the need to log into their personal e-Banking accounts.



## Branch & Service Outlets

### Hong Kong Island

| Branch / Service Outlets                            | Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |      |                     |                                |                                                                            |
|-----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|---------------------|--------------------------------|----------------------------------------------------------------------------|
| Aberdeen Centre Branch                              | 10 Nam Ning Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |      |                     |                                |                                                                            |
| Causeway Bay Branch #                               | 28 Yee Wo Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |      |                     |                                |                                                                            |
| Central Branch                                      | G/F and 1/F, Hing Wai Building, 36 Queen's Road Central                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |      |                     |                                |                                                                            |
| Chai Wan Branch                                     | G/F, Man Foong Industrial Building, 7 Cheung Lee Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |      |                     |                                |                                                                            |
| City Garden Prestige and Preferred Banking Centre # | 233 Electric Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |      |                     |                                |                                                                            |
| Des Voeux Road West Branch #                        | 52 Des Voeux Road West                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |      |                     |                                |                                                                            |
| Happy Valley Prestige & Preferred Banking Centre #  | 76 Village Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |      |                     |                                |                                                                            |
| Happy Valley Prestige Banking Centre                | 18A-22 King Kwong Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |      |                     |                                |                                                                            |
| Head Office#                                        | B3, B2, 1/F and 3/F 83 Des Voeux Road Central                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |      |                     |                                |                                                                            |
| Head Office Prestige Private Centre                 | 3S/F, 83 Des Voeux Road Central                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |      |                     |                                |                                                                            |
| Hysan Avenue Branch                                 | Shop D & E, G/F & 1/F, Eton Tower, No.8 Hysan Avenue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |      |                     |                                |                                                                            |
| Johnston Road Branch #                              | 142 Johnston Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |      |                     |                                |                                                                            |
| Kennedy Town Branch                                 | 77 Belcher's Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |      |                     |                                |                                                                            |
| North Point Branch#                                 | 335 King's Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |      |                     |                                |                                                                            |
| Quarry Bay Branch #                                 | 989 King's Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |      |                     |                                |                                                                            |
| Shau Kei Wan Branch                                 | <p>Shop 6, 1/F, i-UniQ Residence, 295 Shau Kei Wan Road<br/>           (Due to telecom service and power failure at this building, the banking service of this branch would be adjusted on 10 January 2024 as follows:</p> <table border="1"> <thead> <tr> <th>Date</th><th>Service Arrangement</th></tr> </thead> <tbody> <tr> <td>10 January 2024<br/>(Wednesday)</td><td>Partial Banking Service (including counter service) affected: 9 am – 11 am</td></tr> </tbody> </table> <p>Customers who would like to use our banking services are advised to visit other branches or use the Bank's other service channels, such as Hang Seng e-Banking, our mobile banking, self-service banking, or phone banking to meet their banking needs.)</p> | Date | Service Arrangement | 10 January 2024<br>(Wednesday) | Partial Banking Service (including counter service) affected: 9 am – 11 am |
| Date                                                | Service Arrangement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |      |                     |                                |                                                                            |
| 10 January 2024<br>(Wednesday)                      | Partial Banking Service (including counter service) affected: 9 am – 11 am                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |      |                     |                                |                                                                            |

| Branch / Service Outlets                           | Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Taikoo Shing Branch                                | Shop G15, G/F, Fu Shan Mansion, 25 Taikoo Shing Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Taikoo Shing Prestige and Preferred Banking Centre | <p>Shop G408, G/F, Hsia Kung Mansion, 24 Taikoo Shing Road (Taikoo Shing Prestige and Preferred Banking Centre will be converted to a Prestige Banking Centre and is scheduled to be renamed as Taikoo Shing Prestige Banking Centre with effect from 8 January 2024 (Monday)).</p> <p><u>Prestige Private and Prestige Banking accounts</u><br/>All the banking services you are currently enjoying will remain unchanged.</p> <p><u>Preferred Banking accounts and other accounts:</u><br/>Preferred Banking accounts and other accounts will be merged with our nearby Taikoo Shing Branch after business date of 6 Jan 2024 (Saturday).<br/>Taikoo Shing Branch<br/>Address: Shop G15, G/F, Fu Shan Mansion, 25 Taikoo Shing Road</p> <p>All accounts and transactions which are presently maintained and conducted in Taikoo Shing Prestige and Preferred Banking Centre will be transferred to Taikoo Shing Branch.)</p> |
| United Centre Branch                               | Shop 1026-1028 United Centre, 95 Queensway                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| United Centre Prestige Banking Centre              | Shop Shop 1007 - 1008, United Centre, 95 Queensway                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

### Kowloon

| Branch / Service Outlets                | Address                                                       |
|-----------------------------------------|---------------------------------------------------------------|
| 141 Prince Edward Road Branch           | 141 Prince Edward Road                                        |
| Castle Peak Road Branch #               | 339 Castle Peak Road                                          |
| Cheung Sha Wan Plaza Branch             | Shop M02, Cheung Sha Wan Plaza                                |
| Festival Walk Branch                    | Unit LG2-02A, Festival Walk, 80 Tat Chee Avenue, Kowloon Tong |
| Hang Seng 113 Safe Deposit Box Centre # | G/F Shop, Hang Seng 113, 113 Argyle Street, Mongkok           |
| Hankow Road Branch #                    | 4 Hankow Road                                                 |
| Hoi Yuen Road Branch                    | 55 Hoi Yuen Road                                              |
| Hung Hom Branch #                       | 21 Ma Tau Wai Road                                            |

| Branch / Service Outlets                                  | Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Kowloon Bay Prestige and Preferred Banking Centre         | Shop 3B, 1/F, Telford House                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Kowloon City Branch #                                     | 360 Prince Edward Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Kowloon Main Branch #                                     | 618 Nathan Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Lok Fu Plaza Branch                                       | Shop G202, Lok Fu Plaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Mei Foo Sun Chuen (Nassau Street) Branch                  | Shops 10 Nassau Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Mei Foo Sun Chuen (Nassau Street) Prestige Banking Centre | Shops Nos. N23-N25, G/F, Nos. 1-15, 2-24 and Nassau Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Mongkok Branch #                                          | 677 Nathan Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Ngau Tau Kok Branch #                                     | 5 Jordan Valley North Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Pei Ho Street Branch #                                    | 151 Pei Ho Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| San Po Kong Branch                                        | 56 Tseuk Luk Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| To Kwa Wan Branch #                                       | 33 To Kwa Wan Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Tsimshatsui Branch #                                      | 18 Carnarvon Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Tsz Wan Shan Branch #                                     | 63 Fung Tak Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Waterloo Road Branch #                                    | <p>86 Waterloo Road<br/>           (With effect from 11 September 2023 (Monday), all banking services provided at our Waterloo Road Branch is discontinued. Customer can conduct banking transactions at any other branches convenient to you.</p> <p>The safe deposit box service of this branch is terminated after the close of business on 30 December 2023. Accordingly, all agreements between this branch and the affected customers regarding the safe deposit service is terminated after the Termination Date.</p> <p>Should you need any assistance in relation to the above arrangement, please call the Bank's Customer Services Hotline at 2822 0228.)</p> |
| Whampoa Estate Branch #                                   | 46 Tak Man Street                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Wong Tai Sin Branch                                       | Shop No.121A, Level 1, Wong Tai Sin Plaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Yaumati Branch #                                          | 363 Nathan Road                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

### New Territories

| Branch / Service Outlets        | Address                                                         |
|---------------------------------|-----------------------------------------------------------------|
| Chung On Street Branch          | 38 Chung On Street                                              |
| East Point City Branch          | Shop 217C, Level 2, East Point City                             |
| Fanling Branch #                | 9 Luen Hing Street, Luen Wo Market                              |
| Maritime Square Branch          | Shop Unit G11-G14, Maritime Square                              |
| Metro City Branch               | Shop 211, Level 2, Metro City, Phase 1                          |
| Metroplaza Branch               | Shop No.473D-E, Level 4, Metroplaza                             |
| MOSTown Branch                  | Shop Nos. 3221-3223, Level 3, MOSTown                           |
| MTR Tsuen Wan Station Office    | MTR Tsuen Wan Station (near Exit C)                             |
| San Fung Avenue Branch          | 100 San Fung Avenue                                             |
| Shatin Branch                   | Shop 18, Lucky Plaza, Wang Pok Street                           |
| Shatin City One Branch          | Shop 141-143, Fortune City One                                  |
| Sheung Kwai Chung Branch #      | 50 Shek Yam Road                                                |
| Tai Ho Road Branch #            | 30 Tai Ho Road                                                  |
| Tai Po Branch                   | 35 Kwong Fuk Road                                               |
| Tai Po (On Chee Road) Branch    | 48 Fortune Plaza, On Chee Road                                  |
| Tai Wai Branch                  | 33 Tai Wai Road                                                 |
| Tin Shui Wai Branch             | Shop 122, 1/F, +WOO (Phase 2), 12-18 Tin Yan Road, Tin Shui Wai |
| Tuen Mun Town Plaza Branch      | Shop 28, Upper G/F, Tuen Mun Town Plaza, Phase II               |
| Yuen Long Branch #              | 93 Castle Peak Road                                             |
| Yuen Long (Kau Yuk Road) Branch | 1/F, Fu Ho Building, 5 Kau Yuk Road                             |

# Branch with Safe Deposit Box Services

### University branch

| Branch / Service Outlets                    | Address                                                                                   |
|---------------------------------------------|-------------------------------------------------------------------------------------------|
| Chinese University Branch                   | Room 101, John Fulton Centre, The Chinese University of HK                                |
| City University Branch                      | Level 3, Academic Building, City University of HK                                         |
| Polytechnic University Branch               | Room VA207, The HK Polytechnic University                                                 |
| University of Science and Technology Branch | Shop G201-203, G/F, Academic Building, The Hong Kong University of Science and Technology |

### MTR Station Office

| Branch / Service Outlets                     | Address                                                                                                                                                                                                                      |
|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MTR Sheung Wan Station (East) Office         | MTR Sheung Wan Station (near Exit E)                                                                                                                                                                                         |
| MTR Central Station (Alexandra House) Office | MTR Central Station (Alexandra House) Concourse                                                                                                                                                                              |
| MTR Jordan Station Office                    | MTR Jordan Station (near Exit A/B)<br>(This MTR Station Office is temporarily closed for renovation. Due to the progress of the necessary renovation works, it will be re-opened in the second quarter of 2024 tentatively.) |
| MTR Kowloon Station Office                   | MTR Kowloon Station (near Exit A)                                                                                                                                                                                            |
| MTR Lai Chi Kok Station Office               | MTR Lai Chi Kok Station (near Exit A)                                                                                                                                                                                        |
| MTR Choi Hung Station Office                 | MTR Choi Hung Station Concourse                                                                                                                                                                                              |
| MTR Wong Tai Sin Station Office              | MTR Wong Tai Sin Station (near Exit D)                                                                                                                                                                                       |
| MTR Kwun Tong Station Office                 | MTR Kwun Tong Station (near Exit C)                                                                                                                                                                                          |
| MTR Lai King Station Office                  | MTR Lai King Station (near Exit B)                                                                                                                                                                                           |
| MTR Tung Chung Station Office                | MTR Tung Chung Station Concourse                                                                                                                                                                                             |

### Mobile Branch

| Branch / Servicing Location<br>(Servicing day)                      | Address                                                                         | Service Hours                                                     |
|---------------------------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------|
| Hang Seng Mobile Branch -<br>Kai Ching Estate (Every<br>Monday)     | Loading / Unloading space near<br>Hong Ching House, Kai Ching<br>Estate         | Monday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed    |
| Hang Seng Mobile Branch -<br>Ying Tung Estate (Every<br>Tuesday)    | Loading / Unloading space near<br>Ying Hei House, Ying Tung Estate              | Tuesday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed   |
| Hang Seng Mobile Branch -<br>On Tat Estate (Every<br>Wednesday)     | Open space near Estate<br>Management Office at Chun Tat<br>House, On Tat Estate | Wednesday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed |
| Hang Seng Mobile Branch -<br>On Tai Estate (Every<br>Thursday)      | Site near Kam Tai House, On Tai<br>Estate                                       | Thursday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed  |
| Hang Seng Mobile Branch -<br>Hung Fuk Estate (Every<br>Friday)      | Loading / Unloading space near<br>Hung Lok House, Hung Fuk Estate               | Friday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed    |
| Hang Seng Mobile Branch 2<br>- Kwong Fuk Estate (Every<br>Monday)   | Site near Kwong Yan House,<br>Kwong Fuk Estate                                  | Monday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed    |
| Hang Seng Mobile Branch 2<br>- Long Shin Estate (Every<br>Tuesday)  | Site near Shin Leung House,<br>Long Shin Estate                                 | Tuesday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed   |
| Hang Seng Mobile Branch 2<br>- Mun Tung Estate (Every<br>Wednesday) | Site near Mun Shun House, Mun<br>Tung Estate                                    | Wednesday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed |
| Hang Seng Mobile Branch 2<br>- Ching Tin Estate (Every<br>Thursday) | Site near Ching Shun House,<br>Ching Tin Estate                                 | Thursday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed  |
| Hang Seng Mobile Branch 2<br>- Cheung Wang Estate<br>(Every Friday) | Site near Wang Ngai House,<br>Cheung Wang Estate                                | Friday: 9:30am – 2:00pm<br>3:00am – 5:00pm<br>Saturday: Closed    |

**Business Banking Centre (With Counter Service)**

| Branch / Service Outlets            | Address                                                        |
|-------------------------------------|----------------------------------------------------------------|
| Wan Chai Business Banking Centre    | 19/F, Tai Tung Building, 8 Fleming Road, Wan Chai              |
| Kwun Tong Business Banking Centre   | Unit 1901, 19/F, Crocodile Centre, 79 Hoi Yuen Road, Kwun Tong |
| Tsimshatsui Business Banking Centre | 18 Carnarvon Road                                              |
| Lai Chi Kok Business Banking Centre | Unit 1-3 and 5-7, 31/F, Saxon Tower, Lai Chi Kok               |

For information and assistance on branch operations at the above Branches, customers may call the Bank's Customer Service Hotline (Tel: 2822 0228).