

# Terms and Conditions of “Hang Seng MPOWER Card x The 3rd KKBOX Hong Kong Music Award: Still A Live Flash Spending Reward” (“Flash Offer”)

## General Terms and Conditions:

1. The Registration Period of the Flash Offer is from 30 September 2021 (**10:00 a.m.** Hong Kong Time) to 1 October 2021 (11:59 p.m. Hong Kong Time) (“Registration Period”). The Spending Period is from 30 September 2021 to 3 October 2021, both days inclusive (“Promotion Period”).
2. The Flash Offer is only applicable to Hang Seng MPOWER Card (“Eligible Credit Card”) customers (“Customers”).
3. To enjoy the Flash Offer, Customers are required to select one of “The 3rd KKBOX Hong Kong Music Award: Still A Live” shows (“KMA”) and **successfully register the selected show once with their Eligible Credit Card and obtain the Reference Code of the Flash Offer** (“Reference Code”) via Hang Seng website (hangseng.com/mpowermusic) during the Registration Period.
4. **Customers should keep record of the Reference Code properly and confidential at all times.** After Hang Seng Bank Limited (“Hang Seng”) has verified the eligibility of Customers for the reward, Customers can use the Reference Code to redeem 2 electronic tickets of the registered KMA show (“Reward”) on KKTIX ticketing platform by KKBOX. Hang Seng or KKBOX shall NOT be liable for any loss due to the loss of Reference Code.
5. Each KMA show has 88 registration quotas on a first-come, first-served basis and available while stock lasts. **Each Customer can only register one of the KMA shows and enjoy the Reward once only.**
6. If a Customer registers repeatedly or register 2 KMA shows at the same time, only the first successful registration will be counted as valid.
7. Upon successful registration, Customers are required to accumulate Eligible Retail Spending (as defined in Clause 8 below) amount of HKD888 or above with the Eligible Credit Card within the Promotion Period in order to entitle the Reward.
8. Eligible Retail Transactions (“Eligible Retail Transactions”) include retail transactions made with the Eligible Credit Card during the Promotion Period, except for online bill payments (including but not limited to water bills, electricity bills, insurance premiums, payment to other banks and credit cards, etc.), tax payments, phone/fax orders (including bill payments and purchases), cash coupon purchase, instalment payments, balance transfers, Octopus Automatic Add Value Service transactions (including via e-wallet/other method to top up Smart Octopus), purchase and/or reload of stored value cards or e-wallets, transactions via e-wallet, purchase of products/services at financial/non-financial institutions (including but not limited to, foreign currency, money orders, travellers' cheques, deposits and money transfers), cash advances, handling fee for cash advances transactions, casino chip purchases, autopays, any transactions under recurring payment instruction, annual fees, handling fees, finance charges, late charges of credit cards.
9. No alteration or cancellation can be made to the registration under any circumstances.
10. All Eligible Retail Transactions must be completed within the Promotion Period and posted to the relevant credit card accounts **on or before 5 October 2021**. If the principal card and its supplementary card share the same credit limit, the accumulated transaction amount will be calculated on a combined basis and in such case only one Reward is entitled and applicable to the principal card Customer of the relevant Eligible Credit Card account. If the principal card and its supplementary card have individual credit limit, the accumulated transaction amount will be calculated separately.
11. Any transactions which are eventually cancelled/returned or found to be fraudulent will be considered as ineligible transactions which are not applicable to Flash Offer and Reward will not be rewarded.
12. Hang Seng will determine the eligibility of Rewards based on transaction records held by Hang Seng. In case of discrepancy, Hang Seng's records shall be final and conclusive.
13. Customers must keep the original sales slips of all posted transactions. Hang Seng reserves the right to request Customers to provide the relevant original sales slips for verification. All sales slips submitted to Hang Seng will not be returned.
14. Hang Seng will notify the successfully registered Customers if they are eligible for Reward via **SMS on 11 October 2021**. The Eligible Credit Card account of Customers should remain valid and in good standing.
15. Hang Seng will send the Reward notification SMS to Customer's local mobile number as per Hang Seng's record. If the Eligible Credit Card principal card and its supplementary card share the same credit limit, the Reward notification SMS will be sent to the local mobile number of the principal card Customers. Supplementary card Customers with individual credit limit will receive the Reward notification SMS with his/her own local mobile number as per Hang Seng's record. If the Reward notification SMS cannot reach the Customers for whatever reason (including but not limited to the circumstance that Customers do not have valid local mobile phone numbers with Hang Seng, the registered local mobile phone number being invalid or incorrect), Hang Seng shall not liable or responsible to resend the relevant SMS.



16. Customer must redeem the Reward with his/her Reference Code via KKTIX **on or before 18 October 2021**, otherwise it will be expired.
17. Customer must be or register to be a KKTIX member to redeem the Reward. The KKTIX member service is bound by the terms and conditions set by KKTIX. For the details, please contact KKTIX.
18. KKTIX will automatically assign available seats for Customers, seat request is not allowed.
19. All issued electronic tickets cannot be exchanged, cancelled, returned or refunded.
20. Each electronic ticket admits one person only. The KKTIX electronic ticket must be presented onsite for admission.
21. Flash Offer is not transferable, and cannot be used in conjunction with other offers, promotions or discounts.
22. KMA is organized by KKBOX and all information and services are directly supplied by KKBOX who is solely responsible for all obligations and liabilities related to the event. Hang Seng does not accept any liabilities in connection with the event.
23. In case KMA is cancelled or postponed, KKBOX is responsible for the relevant event arrangement, and reserves the right for the reschedule of the event.
24. KMA electronic tickets are provided by KKBOX. The use of the relevant ticket is subject to the terms and conditions prescribed by KKBOX. Hang Seng disclaims any liabilities in relation thereto.
25. Hang Seng and KKBOX reserve the right to suspend, revise or terminate Flash Offer at any time and to amend the terms and conditions from time to time without prior notice.
26. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
27. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
28. These terms and conditions are subject to prevailing regulatory requirements.
29. In case of disputes, the decision of the Bank and the relevant event organizer shall be final.
30. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.