

Terms and Conditions of “Hang Seng MPOWER Card Exclusive Priority Booking: The 4th KKBOX Hong Kong Music Awards” (“Promotion”)

1. The Promotion is applicable to Hang Seng MPOWER Card (“Eligible Credit Card”) customers (“Customers”).
2. To be eligible for the Promotion, Customers are required to settle whole payment using their Eligible Credit Card.
3. The ticket package of “The 4th KKBOX Hong Kong Music Awards” (the “KMA”) under the Promotion is available at KKTIX designated website at <https://kkboxhk.kktix.cc/events/4thkmahk-tuneinhere> (the “Ticket Package”). Customers must be or register to be a KKTIX member to purchase Ticket Package.:

KMA Date and Time	KMA Venue	Price per Ticket Package
17 September 2022 at 7:00pm	AsiaWorld-Expo, Arena	HKD980 Ticket + KKBOX 90-day Lossless Quality Subscription Plan / HKD780 Ticket + KKBOX 90-day Standard Subscription Plan / HKD580 Ticket + KKBOX 90-day Standard Subscription Plan / HKD480 Ticket + KKBOX 90-day Standard Subscription Plan

4. The booking period of the Promotion is valid from:

Eligible Credit Card	Booking period
Hang Seng MPOWER Card	29 July 2022 (Hong Kong Time 11:00 a.m.) to 31 July 2022 (Hong Kong Time 12:00 n.n.)

Ticket Packages are subject to availability. Ticket Packages are limited on a first-come-first-served basis and available while stocks last.

5. Upon successful purchase transaction, KKTIX will arrange tickets delivery by surface mail. Customers should ensure the delivery address and information are correct on KKBOX membership subscription record. Hang Seng Bank Limited (“Hang Seng”), KKBOX (“KMA Organizer”) and KKTIX are not responsible for undelivered tickets due to wrong or inaccurate delivery address or information. In case of any related enquiry, the Customers shall directly contact KKTIX for enquiry.
6. **KKTIX will automatically assign available seats for Customers, seating request is not allowed, the exact seat number will be shown on the Tickets. Mailing and handling fee of HKD12 and KKTIX platform fee of HKD8 for each Ticket Package will be charged.**
7. **Each Eligible Credit Card is allowed to purchase up to 2 Ticket Packages per transaction.**
8. All purchased and issued Tickets cannot be exchanged, cancelled, returned or refunded.
9. Once the transaction is accepted, total price of Ticket Packages, mailing and handling fee and KKTIX platform fee will be debited instantly from the Customer’s Eligible Credit Card account. The amount is not refundable, and the transaction is valid only if the account has sufficient available credit limit.
10. All Ticket Packages are purchased by real-name registration. The full-name of all ticket holders must be provided at the time of purchase and should be consistent with the identification document. The name of ticket holder is non-alterable after completion of purchase. Ticket holders must present proof of identity with photo that is consistent with the name printed on the ticket for identification on admission, or else admission will be denied with no refund.
11. The Promotion cannot be used in conjunction with other offers, promotions or discounts.
12. Customers must be or register to be a KKTIX member to purchase Ticket Package. The KKTIX member service is bound by the terms and conditions set by KKTIX. For the details, please contact KKTIX.
13. The KMA is organized by KKBOX. All information and services are directly supplied by KKBOX who is solely responsible for all obligations and liabilities related to the KMA. Hang Seng does not accept any liabilities in connection with the KMA.
14. KKBOX reserves the right to reduce the number of seats, cancel, or postpone the KMA due to the development of the COVID-19 epidemic and related prevention measures, or any reason. KKBOX will arrange relevant event arrangements, and reserves the right for the reschedule of the KMA and will send further notice to the Customers. Please contact KKBOX for enquiry.
15. All spectators must follow the government’s latest epidemic prevention measures including but not limited to Vaccine Pass and the venue’s house rules during admission and the show. Anyone who failed to do so may be barred from entering, in which case the Ticket Package(s) fee and customer service fee shall not be refunded. Please contact KKBOX for enquiry.



16. Booking service of Ticket is provided by KKTIX. The use of booking service of Ticket is subject to the terms and conditions prescribed by KKTIX. Hang Seng disclaims any liabilities in relation thereto.
17. Hang Seng and KKBOX reserve the right to suspend, revise or terminate Promotion at any time and to amend the terms and conditions thereof from time to time without prior notice.
18. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
19. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
20. These terms and conditions are subject to prevailing regulatory requirements.
21. In case of disputes, the decision of Hang Seng and KKBOX shall be final.
22. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.