

Terms and Conditions of “Mastercard® x Hang Seng MPOWER Card Exclusive Priority Booking: Rubberband x Hong Kong Festival Orchestra – LIVE BY THE HARBOUR” (“Promotion”)

1. The Promotion is applicable to Hang Seng MPOWER Card (“Eligible Credit Card”) customers (“Customers”).
2. To be eligible for the Promotion, Customers are required to settle whole payment using their Eligible Credit Card.
3. The ticket of “Mastercard® x Hang Seng MPOWER Card Exclusive Priority Booking: Rubberband x Hong Kong Festival Orchestra – LIVE BY THE HARBOUR” (the “Event”) under the Promotion is available only in the form of electronic ticket (“e-ticket”) purchasable at KKTIX designated website (<https://tix-get-go.kktix.cc/events/rb2022>):

Event Date	Event Venue	Price per e-ticket
7-9 January 2022	Wonderland at West Kowloon Cultural District	HKD988 / HKD688 / HKD488

4. The booking period of the Promotion is valid from 8 December 2021 (Hong Kong Time **11:00 a.m.**) to 10 December 2021 (Hong Kong Time 11:59 p.m.) and is subject to availability. E-tickets are limited on a first-come-first-served basis and available while stocks last.
5. Upon successful purchase transaction, Customers will receive e-ticket via the email they registered with KKTIX for their membership. The e-ticket would be used for entry and will expire upon usage, please do not forward or leak out the e-ticket to the others.
6. **KKTIX will automatically assign available seats for Customers, seating request is not allowed, the exact seat number will be shown on the e-tickets. KKTIX booking fee of HKD8 for each e-ticket will be charged.**
7. **Each Eligible Credit Card is allowed to purchase up to 6 e-tickets per transaction.**
8. All purchased and issued e-tickets cannot be exchanged, cancelled, returned or refunded.
9. Once the transaction is accepted, total price of e-tickets and KKTIX booking fee will be debited instantly from the Customer's Eligible Credit Card account. The amount is not refundable, and the transaction is valid only if the account has sufficient available credit limit.
10. Each e-ticket admits one person only. The e-ticket must be presented on-site for admission.
11. The promotion cannot be used in conjunction with other offers, promotions or discounts.
12. Customer must be or register to be a KKTIX member to purchase e-ticket. The KKTIX member service is bound by the terms and conditions set by KKTIX. For the details, please contact KKTIX.
13. The Event is organized by Yiu Wing Live Company Limited. (“Yiu Wing Live”) and all information and services are directly supplied by Yiu Wing Live who is solely responsible for all obligations and liabilities related to the event. Hang Seng Bank Limited (“Hang Seng”) does not accept any liabilities in connection with the Event.
14. In case the Event is cancelled or postponed, Yiu Wing Live is responsible for the relevant event arrangement, and reserves the right for the reschedule of the event. If the Promotion is cancelled or postponed due to HKSAR's government epidemic restrictions, the ticket retention period is one year. If the Promotion cannot be held within one year of time, customers can apply for refund through Yiu Wing Live.
15. Booking service of e-ticket is provided by KKTIX. The use of booking service of e-ticket is subject to the terms and conditions prescribed by KKTIX. Hang Seng disclaims any liabilities in relation thereto.
16. Hang Seng and Yiu Wing Live reserve the right to suspend, revise or terminate Promotion at any time and to amend the terms and conditions thereof from time to time without prior notice.
17. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
18. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
19. These terms and conditions are subject to prevailing regulatory requirements.
20. In case of disputes, the decision of Hang Seng and Yiu Wing Live shall be final.
21. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.

