

Hang Seng MPOWER Card – MCL Cinemas Privileges Terms and Conditions

General Terms and Conditions

1. Unless otherwise specified, the promotion period is from 30 December 2022 to 31 March 2023 ("Promotion Period").
2. To enjoy this offer, customers are required to make the transactions with their Hang Seng MPOWER Card ("Eligible Credit Card").
3. Unless otherwise specified, the offer cannot be used in conjunction with other offers, discount and cash coupon. The offer is not transferrable, and cannot be redeemed or exchanged for cash, other products or offers, and cannot be used in conjunction with other offers of Multiplex Cinema Limited ("Merchant").
4. Offers are subject to availability, the price and offer details may be changed from time to time without prior notice. Limited seats on a first-come, first-served basis. For details, please inquire Merchant for details.
5. All products, gift vouchers, coupons, services, and information related to the offers are directly sold and supplied to customers by the Merchant, who is solely responsible for all related obligations and liabilities.
6. The offer is governed by these terms and conditions and other terms and conditions stipulated by the Merchant.
7. Hang Seng Bank Limited ("Hang Seng") and the Merchant reserve the right to suspend, revise or terminate the offers and to amend the terms and conditions from time to time without prior notice. In case of any disputes, the decision of Hang Seng and the Merchant shall be final.
8. Any (including but not limited to) system malfunctions, maintenance, update, disruption or other unexpected technical problems beyond control from which may incur any damage or loss of customers, Merchant shall not be held responsible.
9. In case any cinema is closed temporarily due to construction, any special incidents or events beyond the reasonable control of the Merchant or under expiry of tenancy, the relevant Privileges shall be terminated immediately without any compensation.
10. Hang Seng and Merchant reserves the right of the final interpretation and decision in case of any disputes on these Terms and Conditions.
11. Upon closure of the Merchant, the relevant Privileges shall be terminated immediately.
12. No person other than the customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
13. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
14. These Terms and Conditions are subject to prevailing regulatory requirements.
15. The English version of these Terms and Conditions shall prevail whenever there is a discrepancy between the English and the Chinese versions.

Offer 1: MPOWER Card – MCL Cinemas Online Handling Fee Waiver Designated Terms and Conditions

16. Customers can enjoy online handling fee waiver by purchasing movie tickets at MCL Cinemas website (www.mclcinema.com) or MCL Cinemas Mobile Application with the Eligible Credit Card during the Promotion Period.
17. Customers are required to successfully register once with their Eligible Credit Card via Hang Seng website (hangseng.com/mpower) during the Promotion Period in order to obtain Offer 1's promotion code for movie ticket purchase.
18. Customer can enjoy the waiver throughout the Promotion Period, customers are only required to get the promotion code once.
19. Customers are liable to keep the promotion code properly and keep the promotion code confidential at all times. Hang Seng or Merchant shall NOT be responsible for any loss due to the loss of promotion code.
20. In order to enjoy the online handling fee waiver, when purchasing any movie tickets at MCL Cinemas website or MCL Cinemas Mobile Application, customers are required to input Offer 1's promotion code and settle the full payment with the Eligible Credit Card. Handling fee waiver message will be shown on the booking confirmation page of MCL Cinemas website or MCL Cinemas Mobile Application once the transaction is completed.
21. Offer 1 is applicable to any ticket purchase and is subject to a maximum of handling fee waiver for 4 tickets in each transaction.
22. Offer 1 is subject to a quota of 10,000 each month. Offer is on a first-come, first-served basis while quota lasts.
23. Offer 1 is not applicable to all transactions that involve the use of e-vouchers.
24. Offer 1 is not applicable to MCL Cinemas Plus+ Plaza Hollywood.

Offer 2: MPOWER Card – MCL Cinemas Movie Day Designated Terms and Conditions

25. Customers can use \$1 Cash Dollar to purchase an additional 2D adult ticket on every last Friday of each month ("Movie Day") by purchasing regular-priced 2D adult ticket of the same show with the Eligible Credit Card during the Promotion Period.
26. i) The dates of Movie Day as follows: 27 January, 24 February, 31 March.
ii) Except the dates of Movie day listed in 25i, Hang Seng will launch extra "Limited Offer" Movie Days from time to time. Please visit website (hangseng.com/mpowermovie) for information update.
27. Offer 2 is applicable to all cinemas, including K11 Art House, Movie Town, Festival Grand Cinema, Grand Windsor Cinema, Grand Kornhill Cinema, STAR Cinema, MCL Metro City Cinema, MCL Telford Cinema, MCL South Horizons Cinema, MCL Green Code Cinema, MCL Cheung Sha Wan Cinema, MCL Cyberport Cinema, MCL Citygate Cinema, MCL Amoy Cinema and MCL Cinemas Plus+ Plaza Hollywood ("MCL Cinemas") with the exceptions as stated in Clause 35.
28. Offer 2 is subject to a quota of 500 each movie day. Offer is on a first-come, first-served basis while quota lasts.
29. Quota for each "Movie Day" will be allocated to each MCL Cinemas, customers are required to visit related MCL Cinemas for quota balance checking.
30. Offer 2 is only applicable to ticketing at cinema box office, and not applicable to ticketing online, by mobile application, kiosk and phone, and cannot be used in conjunction with Offer 3.
31. Customers can only enjoy Offer 2 once on each Movie Day and the offer is subject to a maximum of using \$1 Cash Dollar to purchase an additional movie ticket for each transaction. Separated payment or other ways to repeat purchase will not be accepted.
32. Customer must show the card face to staff while using mobile or contactless payment transactions.
33. Offer 2 is only applicable to the purchase of any regular-priced 2D adult movie tickets, and not applicable to purchase and use of gift voucher and payment of ticket surcharge.
34. Offer 2 is only applicable to the purchase of 2D adult tickets of the same show on Movie Day (12:00noon – 11:29pm) starting from the business hour of Movie Day at cinema box office. Offer 2 also applies to same-day/advance ticketing of shows scheduled on "Limited Offer" Movie Days. Customer can inquire the Merchant for shows and cinema information.
35. Offer 2 is not applicable to morning/midnight shows, K11 Art House Black Box/House 11, Festival Suite of Festival Grand Cinema, two-seaters of MCL Cyberport Cinema, film festivals, alternative programs, live broadcast programs, venue rental or group bookings and films with special arrangement with film distributors.
36. Supplementary charges will be levied on each ticket (including but not limited to complimentary tickets) if the movie is: is (i) 3D; (ii) MX4D; (iii) RealD Cinema (3D); (iv) Onyx Cinema LED; (v) K11 Art House IMAX/House 12; (vi) long duration ; (vii) under any other special cases, or (viii) otherwise subject to supplementary charges as agreed by Hang Seng and MCL. Please inquire the cinema staff for details.
37. The offer cannot be changed, cancelled or refunded and the redeemed ticket cannot be exchanged.
38. Advance Cash Dollars is not applicable to this offer.
39. Once a transaction made with Cash Dollars has been processed, the required Cash Dollars will be deducted instantly from customers' credit card accounts. Any Cash Dollars deducted for instant purchase will not be refunded under any circumstances.
40. The transaction will be rejected if the amount of cash dollar is inadequate.
41. Use of Cash Dollars is subject to the terms and conditions of Hang Seng Credit Card Membership Rewards Programme. For details, please call our 24-hour Hang Seng Credit Card Marketing Enquiry Hotline 2998 6899.

Offer 3: MPOWER Card – MCL Cinemas Free Popcorn Designed Terms and Conditions

42. Customers can redeem one complimentary popcorn coupon ("Coupon") by purchasing two movie tickets or above with the Eligible Credit Card in the same transaction during the Promotion Period.
43. Offer 3 is applicable to all cinemas, including K11 Art House, Movie Town, Festival Grand Cinema, Grand Windsor Cinema, Grand Kornhill Cinema, STAR Cinema, MCL Metro City Cinema, MCL Telford Cinema, MCL South Horizons Cinema, MCL Green Code Cinema, MCL Cheung Sha Wan Cinema, MCL Cyberport Cinema, MCL Citygate Cinema, MCL Amoy Cinema and MCL Cinemas Plus+ Plaza Hollywood ("MCL Cinemas").
44. Offer 3 is subject to a quota of 1,500 each month. Offer is on a first-come, first-served basis while quota lasts.
45. Quota for each month will be allocated to each MCL Cinemas, customers are required to visit related MCL Cinemas for quota balance checking.
46. Offer 3 is only applicable to ticketing at cinema box office, and not applicable to ticketing online, by mobile application, kiosk and phone, and cannot be used in conjunction with Offer 2.
47. Customers can only enjoy the Offer 3 once each day. Separated payment or other ways to repeat purchase will not be accepted.
48. Customer must show the card face to staff while using mobile or contactless payment transactions.
49. The Coupon will be issued with movie tickets to customer after the transaction. The Coupon is irreplaceable in the case of loss or damaged tickets, or after customer leaves the cinema box office.

50. Customers can redeem one complimentary small popcorn with each Coupon before its expiry date (one month from the issuance date) at concession counters of designated MCL Cinema.
51. Each Coupon can only be redeemed once and will be surrendered at consumption.
52. Coupon cannot be redeemed or exchanged for cash, other products or offers, expired, defaced, altered and copied coupons are invalid and any claim for loss will not be entertained.
53. Offer 3 is only applicable to the purchase of any movie tickets, and not applicable to purchase and use of selected film festival program tickets, Complimentary Ticket or Gift Voucher, venue rental or group booking and payment of ticket surcharge.

Offer 4: MPOWER Card – MCL Cinemas 10 % off Regular-priced Movie Tickets Designated Terms and Conditions

54. Offer 4 applies to same-day showings and showings booked in advance. However, it only applies to showings scheduled within the Promotional Period.
55. Offer 4 is only applicable to ticketing at cinema box office and not applicable to ticketing online, by mobile application, phone, kiosk and other ticketing platforms.
56. Offer 4 is applicable to all MCL Cinemas with the exceptions as stated in Clause 57.
57. Offer 4 is applicable to regular-priced movie ticket only; is not applicable to K11 Art House Black Box/House 11, Festival Suite of Festival Grand Cinema, certain blackout dates (including but not limited to Christmas and Lunar New Year holidays), Tuesday shows, Senior/Student/Child tickets, morning/midnight shows, preview shows, film festivals, alternative programs, live broadcast programs, venue rental or group bookings, films with special arrangement with film distributors and any special featured films (including but NOT limited to K11 Art House IMAX/House 12, MX4D, RealD Cinema (3D) and Onyx Cinema LED).
58. A maximum of 4 discounted tickets can be purchased per transaction at cinema box office.
59. The discounted price of ticket(s) will be rounded to the nearest integer.
60. Offer 4 cannot be used in conjunction with other promotional offers, including but not limited to gift vouchers, complimentary tickets or coupons.
61. Transactions cannot be cancelled or altered once made.
62. Offer is not converted to cash.