



To be filled by branch	
BRC	
SID	
Date	

Hang Seng Credit Card Octopus AAVS – Change of AAVS

To : Hang Seng Bank Limited (“Hang Seng”)/ Octopus Cards Limited

Please tick the appropriate box:

- Change from an existing Hang Seng Credit Card Account to another Hang Seng Credit Card Account
- Change Automatic Add-Value Amount

Important Notes:

1. New AAVS Account should be a Hang Seng Credit Card/Affinity Card Principal Account, except the account of the Private Label Card, Spending Card, Corporate Card, Commercial Card, e-shopping MasterCard, Renminbi Credit Card or USD Visa Gold Card.
2. Holder of the New AAVS Account specified in Part A (“New AAVS Account”) should be the SAME holder of the Original AAVS Account specified in the same (“Original AAVS Account”).
3. It takes about 7 working days to update the records (Please allow longer processing time in case of unanticipated high volume of request).
4. In case of any discrepancy between the English and Chinese versions of this Form, the English version shall prevail.

Application Channels:

Please complete this form and return it to any Hang Seng Branch or mail it to P.O. Box No. 74147, Kowloon Central Post Office.

Part A: AAVS Account (Please fill in ALL the information below in English)

Original AAVS Account

Name of AAVS Account Holder

Original AAVS A/C No.

New AAVS Account (If applicable)

Name of AAVS Account Holder (Must be Principal Account)

Credit Card A/C No (Must be Principal Account)

Part B: Octopus Holder's Information

Octopus Holder's Name

HK I.D. / Passport No.

Octopus Serial No.

Automatic Add-Value Amount[^]

AAVS Account Holder*:

- | | | | |
|----|--|--|---|
| 1. | | | <input type="checkbox"/> HK\$500 <input type="checkbox"/> HK\$250 |
| 2. | | | <input type="checkbox"/> HK\$500 <input type="checkbox"/> HK\$250 |
| 3. | | | <input type="checkbox"/> HK\$500 <input type="checkbox"/> HK\$250 |

Family Member(s) of AAVS Account Holder* : (If applicable)

- | | | | |
|----|--|--|---|
| 4. | | | <input type="checkbox"/> HK\$500 <input type="checkbox"/> HK\$250 |
| 5. | | | <input type="checkbox"/> HK\$500 <input type="checkbox"/> HK\$250 |
| 6. | | | <input type="checkbox"/> HK\$500 <input type="checkbox"/> HK\$250 |

Please fill in the blanks if the AAVS account is to be changed from the Original AAVS Account to the New AAVS Account for the **AAVS Account Holder**.

* Please fill in the blanks if the AAVS account is to be changed from the Original AAVS Account to the New AAVS Account for the **family member(s)**. If the family member(s) has/have not signed and submitted to Hang Seng any Hang Seng Credit Card Octopus Automatic Add Value Service Application Form before, HangSeng may not be able to process the application of the family member(s) herein unless and until the family member(s) has/have done so.

[^] After the approval of the change of automatic add-value amount, AAVS Account Holder is required to bring along the approval letter, original copy of personal identification document and the Octopus to any MTR Customer Service Centre to activate the change of the automatic add-value amount.

[^] If Applicants who opt for automatic add-value amount HK\$500 per transaction want to switch to another bank that only provides the option of automatic add-value amount of HK\$250 per transaction thereafter, Applicants should either contact Hang Seng to change the automatic add-value amount to HK\$250 or call Octopus Customer Hotline 2266 2222 to cancel the Hang Seng Credit Card Octopus AAVS before switching to another bank. A non-refundable handling fee of **HK\$20** will be charged by Octopus Cards Limited for transferring the AAVS from one bank to another.

Part C: Declaration

I hereby authorise that the AAVS account designated for payment of all amounts charged under the Octopus Automatic Add Value Service ("AAVS") provided to the Octopus Holder(s) specified in Part B (each and collectively referred to as the "Octopus Holder") shall be changed from the Original AAVS Account to the New AAVS Account. Save and except for the foregoing, I agree that my previous direct debit authorisations given to Hang Seng in relation to the designation of the Original AAVS Account for payment of all amounts charged under the AAVS provided to the other Octopus holder(s) (if any) shall remain in full force and effect.

1. I shall be liable for all amounts charged under the AAVS provided to the Octopus Holder. Without prejudice to generality of foregoing, I agree to pay Octopus Cards Limited all the value from time to time added to the designated Octopus or Personalised Octopus of the Octopus Holder through the AAVS.
2. I authorise Hang Seng to pay Octopus Cards Limited in accordance with such instruction as it may receive from Octopus Cards Limited from time to time. I promise to reimburse Hang Seng subject to and in accordance with the applicable terms and conditions in force from time to time governing the use of the New AAVS Account. I agree that this authorisation is given to secure the Octopus Holder's obligations under the Octopus Automatic Add Value Agreement and the Conditions of Issue of Octopus and is therefore irrevocable so that my notice of cancellation of this authorisation shall only be valid and become effective provided that the Octopus Holder has disabled the AAVS function of the designated Octopus or Personalised Octopus and on the date which is 2 working days after Hang Seng has received consent and confirmation from Octopus Cards Limited that Octopus Cards Limited agrees to the cancellation. I also agree that if there is no activity of this authorisation for over 2 years, Hang Seng shall be entitled to cancel this authorisation at any time without notice to me. I agree that any claims, complaints and queries in respected of such transfers shall be resolved by me with Octopus Cards Limited directly.
3. I agree that if the credit card account as defined as the New AAVS Account herein is to be changed or converted to another credit card account upon my request for whatever easons (including loss of credit card or credit card enhancement), the credit card account changed or converted shall automatically, without further notice or reference to me, become the New AAVS Account for the purpose of the AAVS with effect from the date when Hang Seng has received consent and confirmation from Octopus Cards Limited that Octopus Cards Limited agrees to the change and conversion. Notwithstanding the foregoing, Hang Seng reserves the right to reject this request for whatever reasons and shall not be required to give any reason therefor.
4. I declare that all the information provided by me herein is true, accurate and complete to the best of my information, knowledge and belief.

X

S.V.

AAVS Account Holder's Signature
Please use signature(s) filed with Bank

Contact Telephone No.

Date (DD/MM/YYYY)