

General Terms and Conditions:

- 1. The offers are applicable to Hang Seng Prestige Private/ Prestige customers (the "Customers").
- The offers are not transferable, and cannot be redeemed or exchanged for cash, other
 products or discounts, and cannot be used in conjunction with other promotional offers,
 discounts, coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus
 point programmes of the merchant and/or the respective outlet (unless otherwise
 specified).
- 3. The offer is subject to availability.
- 4. Additional terms and conditions may be applicable to individual offer, please check with the respective outlet for details.
- 5. Upon closure of the respective outlet, the relevant offers shall be terminated immediately.
- 6. All products, services, and information related to the offers are directly sold and supplied to Customers by the merchant and/or the respective outlet who are solely responsible for all related obligations and liabilities.
- 7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the merchant.
- 8. Hang Seng Bank Limited ("Hang Seng") and the respective merchant reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the merchant shall be final.
- Hang Seng shall not be liable to the Customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchant and/or the respective outlet.
- 10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 11. These terms and conditions are subject to prevailing regulatory requirements.
- 12. No person other than the Customers and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
- 13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.



Terms & Conditions for Treatment Offer AMAH

<u>AMAH</u>

- 1. The promotion period is from 1 April 2024 to 31 March 2025 ("Promotion Period"). Offers at AMAH (the "Hospital") is Pet Health Screening Programmes (Sliver) (the "Offer").
- 2. The promotion is only offered at designated center located in Shop No. 12-17, G/F Harbour Crystal Center, 100 Granville Road, Tsim Sha Tsui East, Kowloon.
- 3. Customer must be a member of Hang Seng Bank Prestige or Prestige Private Banking and a new customer of AMAH at the same time.
- 4. The offer package will be conducted by general practitioners and does not allow for specific veterinarian selection.
- 5. The offer package includes: Health Examination and Assessment (including nursing assessment, medical report, physical examination by veterinarian and veterinarian advice), Medical Imaging & Electrodiagnosis (including chest radiology and electrocardiogram), and Laboratory Tests (including liver and kidney function tests).
- 6. Customer must provide promo code TJ1027 to make a booking in advance via (852) 3899 8999 and indicate the use of the offer when making an appointment.
- Customers shall present their Hang Seng Prestige ATM card or "My ATM Card" page on Hang Seng Personal Banking mobile app upon arrival at the Hospital to enjoy the Offer.
- 8. The Treatment Offer is for the sole use of the Customer and is not transferable.
- 9. Each Customer can only enjoy the Offer (for one person only) once during the Promotion Period.
- 10. The Customer should understand and agree to the items and content of the Offer and the services arranged by the Merchant and/or the Hospital before receiving the same.
- 11. The Bank and the Merchant shall be entitled to revoke, alter, add to or vary the contents used in the Treatment Offer without further notice.
- 12. In case of any dispute in respect of the Treatment Offer, the Bank and the Hospital has the final decision.