



**恒生銀行**  
**HANG SENG BANK**

### **General offers Terms and Conditions:**

1. The offers are applicable to Hang Seng Prestige customers (the "Customers").
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus point programmes of the Merchants (unless otherwise specified).
3. Offers are subject to availability.
4. Additional terms and conditions may be applicable to individual offer, please check with the respective Merchant for details.
5. Upon closure of the respective Merchant, the relevant offers shall be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to customers by the respective Merchant who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the Merchants.
8. Neither Hang Seng nor the Merchants shall be liable to the customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/ service provided by the Merchants.
9. Hang Seng Bank Limited ("Hang Seng") and the respective Merchants reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the respective Merchants shall be final.
10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.

### **Club Avenue by Lee Gardens Terms & Conditions**

1. The Welcome Offer is only available during 1 July 2021 and 31 December 2022 ("Programme Period") and is only available to Signature / Prestige customers ("Customers") who does not hold any valid and subsisting membership of Club Avenue during current year.

2. To receive the complimentary Green Card Membership and Welcome Offers, Customers are required to download the App and after successfully applied for the Green Card membership at the Club Avenue Member Service Counter.
3. The App and the Welcome Offers are provided by Club Avenue and governed by its own terms and conditions and/or privacy policy, which is not under the control of or connected with Hang Seng Bank Limited ("The Bank"). The Bank does not collect, use, transfer or retain any of customer personal data for the said purpose. Provision of personal data to Club Avenue and/or the App for the aforesaid purpose is entirely voluntary at Customer's own discretion and risk. The Bank shall not be held responsible or liable for (1) any matters arising out of or in connection with Customer's use or inability to use the App and (2) the collection, retention, usage, transfer, security and access of personal data submitted by Customers for the said purpose.
4. Upon successful application during the Programme Period, the Customer will become a member of the Club Avenue ("Member"). The Green Card Membership will be first shown as valid for 90 days from the approval date of the Membership by Club Avenue. The Member can then register their Eligible Receipt(s) showing Qualified Spending at Lee Gardens Outlets. For the definition of Eligible Receipts and Qualified Spending, please refer to Club Avenue Membership Terms & Conditions in the App.
5. If the Member reaches the Qualified Spending of HKD60,000 during the aforesaid initial validity period of 90 days, the membership will be upgraded to next membership tier, i.e. Ruby Card Membership with a new validity period subsisting till the end of the following calendar year.
6. If Member cannot reach the minimum Qualified Spending of HKD60,000 during the aforesaid initial validity period of 90 days, the Green Card Membership under the Programme will be automatically extended for another 90 days. During this second 90-day period, the Member's accumulated spending, accumulated reward points or any offers and events obtained in the initial 90-day period (except valid Parking Coupons and Lounge Access Passes under this Programme), if any, will be reset to HKD0 or will no longer be applicable.
7. During the second 90-day period, i.e. from the 91st day from the date of approval of membership onwards, the Member will need to restart accumulation of the minimum Qualified Spending of HKD60,000 in order to upgrade to the next membership tier, i.e. Ruby Card Membership, with a new validity period subsisting till the end of the following calendar year.
8. The Green Card Membership will automatically expire if the minimum Qualified Spending of HKD60,000 is not met within 180 days from the approval date of the Membership of Club Avenue.
9. The Parking Coupons and Lounge Access Passes will be available in the "Offers & Events" section of the App on the next working day upon successful application.
10. Each coupon/ pass is valid for a rolling 30-day period and can be redeemed once in each 30-day period, covering 180-day period until the Green Card membership expiry, whichever earlier.
11. The coupons/ passes will expire after their respective validity periods. No re-issuance of unused coupons.
12. The usage of parking coupons is subject to parking space availability at the time of visit.

13. Each parking coupons cannot be used in conjunction with other parking promotions by Lee Gardens or the membership privileges under Club Avenue.
14. The usage of lounge access pass is subject to availability of seats at the time of visit.
15. Each lounge access pass is for the access by the Member only. Each additional guest to Lan Zone and Fong Zone requires HKD500 and HKD250 entrance fee respectively.
16. Each lounge access pass cannot be used in conjunction with other membership privileges under Club Avenue.
17. For the details of Green Card membership privileges and coupon/pass usage Terms & Conditions, please refer to Club Avenue Membership Terms & Conditions in the App.
18. The Bank and Club Avenue will review the Welcome Offer from time to time and reserve the right to suspend, revise or terminate the Welcome Offer at any time and to amend the relevant terms and conditions from time to time without prior notice.
19. In the case of disputes, Club Avenue reserves the right of final decision.

### **Terms and Conditions of Membership Upgrade Offer by Club Avenue by Lee Gardens:**

1. The Spending Offer is valid during the 180-day validity period of the Club Avenue Green Card Membership successfully applied between 1 July, 2021 and 31 December, 2022. The Spending Offer is only applicable to Prestige customers ("Customers") who successfully applied for the Green Card membership and become a member of Club Avenue ("Member").
2. Customers must register the Eligible Receipt(s) of Qualified Spending as defined by the App within above stated validity period in order to receive the Spending Offer.
3. For definition of Qualified Spending and Eligible Receipt(s), please refer to the App.
4. If any transactions are reversed due to cancellation or voiding of transaction, Club Avenue may cancel the corresponding reward points and spending rewards from the membership account.
5. Once the Green Card members accumulated HKD60,000 within the validity period, the balance of Reward Points will be eligible for ongoing accumulation during the current calendar year.
6. Unused Reward Points will be forfeited upon the end of current calendar year.
7. For detailed Reward Points usage and Terms & Conditions, please refer to the App.
8. Once the merchant coupons are awarded, they are not applicable to any return, refund, or exchange in any circumstances.
9. Usage of the merchant coupons is subject to the terms and conditions set forth by the merchant.
10. Merchant coupons are offered to a Member for his/her personal benefit by Hysan Marketing Services Limited ("Hysan") and/or outlets participating in the Membership program at retail merchants located at any premises in Hong Kong operated by Hysan, ultimate holding company (Hysan Development Company Limited), or any of their respective subsidiaries (each a "Group Company"), including the Lee Gardens area ("Participating Merchants"). Hysan has the sole discretion to specify and vary the list of merchant coupons from time to time without prior notice. Hysan is not liable for any consequences arising due to the change of merchant coupons. Members may visit the Lounge for the latest list of merchant coupons.

11. All purchases of goods and/or services offered by merchants are made directly by a Member with the relevant merchants, and Hysan has no liability whatsoever relating to these purchases.
12. The Bank and Club Avenue will review the Spending Offer from time to time and reserve the right to suspend, revise or terminate the Spending Offer at any time and to amend the relevant terms and conditions from time to time without prior notice. In the case of disputes, Club Avenue reserves the right of final decision.