

General offers Terms and Conditions:

- 1. The offers are applicable to Hang Seng Prestige customers (the "Customers").
- The offers are not transferable, and cannot be redeemed or exchanged for cash, other products
 or discounts, and cannot be used in conjunction with other promotional offers, discounts,
 coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus point programmes of the
 Merchants (unless otherwise specified).
- 3. Offers are subject to availability.
- 4. Additional terms and conditions may be applicable to individual offer, please check with the respective Merchant for details.
- 5. Upon closure of the respective Merchant, the relevant offers shall be terminated immediately.
- 6. All products, services, and information related to the offers are directly sold and supplied to customers by the respective Merchant who are solely responsible for all related obligations and liabilities.
- 7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the Merchants.
- 8. Neither Hang Seng nor the Merchants shall be liable to the customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/ service provided by the Merchants.
- 9. Hang Seng Bank Limited ("Hang Seng") and the respective Merchants reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the respective Merchants shall be final.
- 10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 11. These terms and conditions are subject to prevailing regulatory requirements.
- 12. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
- 13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.

Terms and Conditions of The Commune at K11 Artus ("Offer"):

- 1. K11 Artus offer is valid from 8 July 2021 to 31 December 2022 ("Promotion Period") and is only applicable to Prestige customers.
- 2. K11 Artus offer is not applicable for 1 January 2022, 1-3 February 2022, 14 February 2022, 18 April 2022 and 8 May 2022.

- 3. Each customer can enjoy a complimentary welcome drink (applicable to a maximum of 4 glasses) and 12% Food & Beverage discount when dining at The Commune. The complimentary welcome drink is only subjected to a certain selection.
- 4. Customers shall present their Hang Seng Prestige ATM card upon arrival to K11 ARTUS to enjoy the offer.
- 5. Advanced booking is required. Please call K11 Artus hotline 51001788 to make a reservation. The usage of the offers must be indicated during reservation.
- 6. K11 Artus offer cannot be used in conjunction with any other discounts or special promotional offers at K11 Artus.
- 7. In case of any disputes, Hang Seng Bank and K11 Artus reserve the right of final decision.
- 8. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.