



恒生銀行
HANG SENG BANK

General offer Terms and Conditions:

1. The above offers are applicable to Hang Seng Signature Customers (“Customers”) only.
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons, cake coupons or membership benefits/VIP cards/VIP bonus point programmes of the merchants (unless otherwise specified).
3. Offer is subject to availability, and are available while stocks last.
4. Additional terms and conditions are applicable to individual offers, please check with the respective merchants for details.
5. Upon closure of the respective merchants, the relevant offers shall be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to customers by the respective merchants who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the merchants.
8. Hang Seng Bank Limited (“Hang Seng”) and the respective merchants reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the respective merchants shall be final.
9. Neither Hang Seng nor the merchants shall be liable to the customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchants.
10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.

Terms and Conditions Specific to Mandarin Oriental, Hong Kong Offer:

Room Offer

1. Offers are valid from 23 April 2021 to 31 December 2021 with both dates inclusive.
2. Booking must be made at least 24 hours in advance and usage of the offers must be indicated during the reservation. To make reservation or for more details, please call Hang Seng Bank Signature 24-hour manned hotline (852) 2998 8022. Upon verification, customer(s) will be advised the Mandarin Oriental, Hong Kong’s designated booking code, booking link or be transferred to Mandarin Oriental, Hong Kong’s designated booking hotline for proceeding reservation.
3. Customers shall present their Hang Seng Prestige ATM card upon arrival to enjoy the offer(s).
4. The offer is for new reservations only after 1 April 2021 and subject to 10% service charge on per room, per night basis.
5. The offer is subject to hotel’s availability and rates are subject to change may vary on certain days of the week.
6. Special event cancellation policies may apply.

7. A credit card is required at time of booking; but no charges will be made until check-out.
8. Cancellation or amendments can be made by 4pm (Hong Kong time) one-day prior arrival to avoid late cancellation charge.
9. In light of the evolving situation on Covid-19, please note that Mandarin Oriental, Hong Kong Limited reserves the right to refuse accommodation, cancel or modify existing reservations in its sole discretion for any reason, including if guests (or any co-guests and invitees) are displaying symptoms of Covid-19 or in the Hotel's determination, creates risks to other guests and employees of the Hotel.
10. In case of any disputes, Hang Seng Bank and Mandarin Oriental, Hong Kong reserve the right of final decision.
11. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.