



恒生銀行
HANG SENG BANK

General offer Terms and Conditions:

1. The above offers are applicable to Hang Seng Signature Customers (“Customers”) only.
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons, cake coupons or membership benefits/VIP cards/VIP bonus point programmes of the merchants (unless otherwise specified).
3. Offer is subject to availability, and are available while stocks last.
4. Additional terms and conditions are applicable to individual offers, please check with the respective merchants for details.
5. Upon closure of the respective merchants, the relevant offers shall be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to customers by the respective merchants who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the merchants.
8. Hang Seng Bank Limited (“Hang Seng”) and the respective merchants reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the respective merchants shall be final.
9. Neither Hang Seng nor the merchants shall be liable to the customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchants.
10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.

Terms and Conditions Specific to Rosewood Hong Kong Offer:

1. Offers are valid from 23 April 2021 to 31 December 2021 with both dates inclusive.
2. Booking must be made at least 24 hours in advance and usage of the offers must be indicated during the reservation. To make reservation or for more details, please call Hang Seng Bank Signature 24-hour manned hotline (852) 2998 8022. Upon verification, customer(s) will be advised the Rosewood Hong Kong’s designated booking code, booking link or be transferred to Rosewood Hong Kong’s designated booking hotline for proceeding reservation.
3. The offer is for new reservations only and subject to availability. Blackout dates apply. Blackout dates include New Year Day (1 January), Chinese New Year (Day 1-3 / 年初一至年初三), Valentine’s Day, Mother’s Day, Father’s Day, HKSAR Day (1 July), National Day (1 October) and Christmas & New Year’s Eve (24-26, 31 December).
4. Customers shall present their Hang Seng Prestige ATM card upon arrival to enjoy the offer(s).
5. In case of any disputes, Hang Seng Bank and Rosewood Hong Kong reserve the right of final decision.

6. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.

Additional terms and conditions for the room privilege

1. Rates are not applicable to group bookings.
2. Rates are based on single/double occupancy per night and may vary by arrival date, room type and/or length of stay.

Additional terms and conditions for the food and beverage privilege

1. Offers are valid for all day dine-in consumption at Bayfare Social and Holt's Café only.
2. Complimentary dessert and glass of Champagne must be redeemed on the same day of restaurant visit with the minimum spend of HKD300 excluding service charge per person.
3. Offer is not applicable to Private Dining Rooms.
4. Dining offer is applicable to a maximum of 6 diners, including the Hang Seng Prestige ATM cardholder.
5. Offers cannot be used in conjunction with Birthday offer.

Additional terms and conditions for the birthday privilege

1. Customer can enjoy the birthday delight once during the birthday month.
2. Offers cannot be used in conjunction with Food and Beverage offer.