

Terms and Conditions of “Hang Seng Travel+ Visa Signature Card Exclusive Offer – Starbucks Redemption Promotion”

1. Hang Seng Travel+ Visa Signature Card Exclusive Offer – Starbucks Redemption Promotion (the “Offer”) is valid from 1 January 2025 to 30 June 2025, both dates inclusive (“Promotion Period”) (unless otherwise specified).
2. The Offer is only applicable to principal and supplementary Hang Seng Travel+ Visa Signature Card (“Eligible Credit Card”).
3. Cardholders of Eligible Credit Card (“Eligible Cardholders”) can redeem 1 selected Grande sized handcrafted beverage and 1 piece of the selected food item (collectively “Combo Set”) at the price of HKD 10 by using Eligible Credit Card at any of the Designated Stores during the Promotion Period. The Offer is not applicable to packaged food, bottled drink, and canned drink. The selected food item cannot be upgraded to any other food item.
4. The Offer is applicable to all of the Starbucks stores of Coffee Concepts (Hong Kong) Limited (“Merchant”) located at Hong Kong International Airport (including restricted area) (“Designated Stores”).
5. Eligible Cardholders are required to indicate their intention to redeem the Offer with the Eligible Credit Card at the cashier of the Designated Store’s staff before check-out and settle payment with the physical Eligible Credit Card. Payment made via eWallet (including but not limited to Apple Pay, Google Pay, Samsung Pay, Alipay HK, WeChat Pay HK, PayPal or PayMe) is not eligible to the Offer.
6. Each Eligible Cardholder can only redeem the Offer (i.e. one Combo Set) once per day and can enjoy the Offer up to twice per calendar month.
7. The Offer is subject to a quota of 8,000 redemptions per calendar month. Offer is available on a first-come, first-served basis while quota lasts.
8. The Offer does not include any customization of beverage and any extra charge for customization should be paid by the customer directly.
9. The Offer cannot be used in conjunction with any other promotional offers, discount offer, set offer, staff discount, airport staff regular discount, vouchers & coupons, “Bring Your Own Tumbler” discount, “Borrow A Cup” discount, member discount and redemption of Starbucks Rewards.
10. The Offer is applicable to in-store purchase only and not applicable to Mobile Order & Pay, Starbucks Delivers, Starbucks eGift, Mobile Order to Table, phone order and other third-party delivery services, including but not limited to Deliveroo, Foodpanda & KeeTa.
11. The Offer shall be terminated immediately in the event that the Merchant ceases business.
12. All products, services and information related to this Offer are directly sold and supplied to customers by the Merchant who is solely responsible for all related obligations and liabilities.
13. The Offer is governed by these Terms and Conditions and other applicable terms and conditions stipulated by the Merchant. Hang Seng Bank Limited (“Hang Seng”) and the Merchant reserve the right to suspend, revise or terminate the above Offer and to amend the terms and conditions thereof at any time without prior notice. In case of any disputes, the decision of Hang Seng and the Merchant shall be final.
14. In case of any fraud/abuse/reversal or cancellation of transactions in respect of which the Offer is awarded, Hang Seng reserves the right to debit the equivalent amount of the original retail price of the Combo Set under the Offer from the relevant Eligible Cardholder’s account(s) without prior notice.
15. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
16. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
17. These Terms and Conditions are subject to prevailing regulatory requirements.
18. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.