



恒生銀行
HANG SENG BANK

Termination of Hang Seng Passbook Gold Account Services

On 26 November 2022, the Hang Seng Passbook Gold Account services will be discontinued. Customers may liquidate and collect the remaining balance or transfer/convert the balance to other paper gold accounts with the Bank under Customers' name (if any), by presenting their passbooks and providing disposal instructions at branch on or before that day.

Should you wish to contact us for further information, please enquire with our branch staff, through "Live Chat" in Hang Seng Personal Mobile App / Hang Seng Personal e-Banking, or call our customer services hotline (852)28220228.

Note: In case of any discrepancy between the English and the Chinese versions of this letter, the English version shall prevail.