



### **Notice of Change on Demand Draft Services**

As part of the ongoing review of our practices and policies, please be advised effective from **1 March 2022**, Hang Seng Bank Limited will cease the issuance of Demand Draft to personal customers in Hong Kong Dollar (HKD), Australia Dollar (AUD), EURO (EUR), Swiss Franc (CHF), Danish Kroner (DKK), Norwegian Kroner (NOK), South African Rand (ZAR), and Japanese Yen (JPY) drawn in any countries.

Please use Telegraphic Transfer as a faster remittance services for remitting the aforesaid currencies to any countries instead. Remittance applications can be submitted via Hang Seng Personal e-Banking, our branches or Phone Banking. The handling fee<sup>1</sup> is as low as HKD65 via Personal e-Banking. For details, please browse our Bank website for the latest Bank Tariff Guide for Hang Seng Wealth and Personal Banking Customers. Path in website as follow: Personal > Banking > Useful Information > Service Charges

For enquiries, please contact our branch staff or customer service hotlines. Apologize for any inconvenience caused.

1 Dec 2021

<sup>1</sup> Handling fees stated here exclude other bank charges.

### **有關即期匯票服務更改通知**

隨著不時的業務檢討，由**2022年3月1日**起，恒生銀行有限公司將不再向個人客戶提供在任何國家兌付的港元、澳元、歐羅、瑞士法郎、丹麥克郎、挪威克郎、南非蘭特及日元即期匯票服務。

請另行使用更為快捷的電匯處理上述貨幣匯款至任何國家。閣下可透過恒生個人e-Banking，分行或電話理財提交匯款申請。而透過恒生個人e-Banking匯款，手續費<sup>1</sup>更低至港幣65元。請瀏覽本行網頁查詢最趨時之恒生財富管理及個人銀行業務服務費用簡介以了解更多。網頁路徑如下：個人理財 > 銀行服務 > 有用資料 > 服務收費

如有查詢，請聯絡分行或客戶服務熱線。不便之處，謹此致歉。

2021年12月1日

<sup>1</sup> 所列之轉賬收費未包括個別交易額外徵收的費用。