



更新恒生紙金粒戶口及恒生黃金結單計劃的買賣時間之通知

恒生紙金粒戶口及恒生黃金結單計劃(合稱「計劃」)乃由證券及期貨事務監察委員會認可之紙黃金計劃。由2021年9月1日(「生效日」)起，於計劃之主要推銷刊物內「買賣時間」一段所述之計劃買賣時間將作以下更新：

恒生紙金粒戶口－更新後之買賣時間

分行*及電話(只適用於指定客戶)－
星期一至五，上午9時至下午5時；
星期六，上午9時至下午1時
(星期日及香港公眾假期不提供服務)

個人及商業網上銀行－

星期一上午6時至星期六上午3時29分；
星期六，上午8時至下午12時54分

(下列時間不提供服務：

- 星期日
- 元旦假期、耶穌受難節及其翌日、聖誕節全日、為香港公眾假期之星期六全日
- 元旦假期、聖誕節及部份美國假期(馬丁路德金紀念日、總統日、紀念日、獨立日、勞工節及感恩節)的翌日上午0時至上午6時)

恒生黃金結單計劃－更新後之買賣時間

分行*－

星期一至五，上午9時至下午5時；
星期六，上午9時至下午1時
(星期日及香港公眾假期不提供服務)

電話理財－

星期一至五，上午8時至下午7時；
星期六，上午8時至下午1時
(星期日及香港公眾假期不提供服務)

個人及商業網上銀行－

星期一上午6時至星期六上午3時29分；
星期六，上午8時至下午12時54分

(下列時間不提供服務：

- 星期日
- 元旦假期、耶穌受難節及其翌日、聖誕節全日、為香港公眾假期之星期六全日
- 元旦假期、聖誕節及部份美國假期(馬丁路德金紀念日、總統日、紀念日、獨立日、勞工節及感恩節)的翌日上午0時至上午6時)

* 分行因應2019冠狀病毒感染情況的實際營業時間請參閱最新的「恒生銀行分行服務安排」。

計劃之銷售文件將由生效日起作出更新。由生效日起，閣下可透過本行網上銀行或向本行索取已更新之計劃銷售文件。如有查詢，請致電客戶服務熱線2822 0228。

恒生銀行有限公司 謹啟

2021年7月



Notice of Update on Trading Time of Hang Seng Paper Gold Grain Account and Hang Seng Statement Gold Scheme

Hang Seng Paper Gold Grain Account and Hang Seng Statement Gold Scheme (together "the Schemes") are paper gold schemes authorized by the Securities and Futures Commission. With effect from 1 September 2021 ("Effective Date"), the trading time of the Schemes as specified under the paragraph "Trading Time" in the Principal Brochures of the Schemes will be updated as follows:

Hang Seng Paper Gold Grain Account – Updated trading time

For Branches* and telephone (for designated customers only),

Monday – Friday, 9:00am to 5:00pm;

Saturday, 9:00am to 1:00pm

(No service on Sundays and Hong Kong public holidays)

For Personal and Business e-banking,

Monday 6:00am to Saturday 3:29am;

Saturday, 8:00am to 12:54pm

(No service in the following time slots:

– Sundays

– Full day of New Year's Day, Good Friday and its following day, Christmas Day, and Hong Kong public holidays that fall on Saturdays

– From 0:00am to 6:00am on the day following New Year's Day, Christmas Day and specific US holidays (Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day and Thanksgiving Day))

Hang Seng Statement Gold Scheme – Updated trading time

For Branches*,

Monday – Friday, 9:00am to 5:00pm;

Saturday, 9:00am to 1:00pm

(No service on Sundays and Hong Kong public holidays)

For Phone banking,

Monday – Friday, 8:00am to 7:00pm;

Saturday, 8:00am to 1:00pm

(No service on Sundays and Hong Kong public holidays)

For Personal and Business e-banking,

Monday 6:00am to Saturday 3:29am;

Saturday, 8:00am to 12:54pm

(No service in the following time slots:

– Sundays

– Full day of New Year's Day, Good Friday and its following day, Christmas Day, and Hong Kong public holidays that fall on Saturdays

– From 0:00am to 6:00am on the day following New Year's Day, Christmas Day and specific US holidays (Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day and Thanksgiving Day))

* Please refer to latest "Hang Seng Bank Branch Service Arrangement" for branches actual opening hour in response to COVID-19 situation.

The offering documents of the Schemes will be updated from the Effective Date. From the Effective Date, you may obtain a copy of the updated offering documents of the Schemes via Hang Seng e-banking or from us. For queries, please call our Customer Service Hotline 2822 0228.

Hang Seng Bank Limited

July 2021