



此表格不適用於Family+ 戶口
This Form is not applicable for Family+ account



補發恒生卡 / 綜合戶口卡

Replacement of Hang Seng Card / Integrated Account Card

致：恒生銀行有限公司

To : Hang Seng Bank Limited

請用正楷填寫，在適當方格內加上“√”，填妥表格後交回本銀行任何一間分行。

Please complete in BLOCK LETTERS, "√" where appropriate and return the completed form to any of our branches.

日期(日/月/年)
Date(DD/MM/YY)

甲部 Part A – 客戶資料 Customer Information

持卡人姓名 Name of Cardholder	
證明文件 Identity Document	<input type="checkbox"/> 香港身份證 HKID Card <input type="checkbox"/> 護照 Passport <input type="checkbox"/> 商業登記證 BR <input type="checkbox"/> 其他 Others: _____
號碼 No. _____	
基本戶口號碼 Primary Account No.	<input type="checkbox"/> 儲蓄戶口 Savings Account <input type="checkbox"/> 其他 Others
卡編號 Issue No. _____	
公司戶口名稱 (只適用於公司戶口) Company account name (Applicable to company account only)	

乙部 Part B – 補發原因 Reason for Replacement (只可√一項 Please√one item only)

<input type="checkbox"/> (W,O)	卡已損壞，請註銷舊卡 Faulty card
<input type="checkbox"/> (W,O)	未收到郵寄之補發卡，請將新申請之補發卡送往分行候本人到取 Cannot receive the replacement card by mail, please send the new replacement card to the Branch below for my collection
<input type="checkbox"/> (W,H)	卡部份損壞 – 補發卡啟動後，舊卡將會自動失效 Card error – old card will be invalid once the replacement card is activated
<input type="checkbox"/> (W,H)	更改 / 加壓印持卡人姓名 / 戶口名稱 – 補發卡啟動後，舊卡將會自動失效 Change / imprint of card holder name / account name – old card will be invalid once the replacement card is activated
<input type="checkbox"/> (W,H)	由「磁帶卡」更換為「晶片卡」 – 補發卡啟動後，舊卡將會自動失效 Change from "Magnetic Stripe Card" to "Chip Card" – old card will be invalid once the replacement card is activated
<input type="checkbox"/> (Y,L)	卡已遺失 # Loss card #

註Note:
本行將會收取有關之補發新卡服務費用。有關服務費用詳情，請向任何一間恒生銀行分行職員查詢。
#Service fee will be applied for the replacement card. For details of service fee, please contact any Hang Seng Bank branch staff.
有關補發卡將會郵寄至上述戶口紀錄之通訊地址。若客戶於過往三十日內重發卡密碼，閣下將會收到補發提款卡通知書，請攜同該通知書前往分行領取補發提款卡。
The replacement ATM card will be mailed to the correspondence address recorded in the above account. If customer ATM PIN is reset in the last 30 days, you will receive an ATM card collection advice and you can collect your ATM Card in the branch upon presentation of the advice.
如屬聯名戶口，請按戶口之簽署安排簽署表格。
For Joint name account, please sign in accordance with signing arrangement with the bank.

持卡人簽署 Signature of Cardholder

Officer
S.V.

請用留存本行之印鑑簽署 Please use signature(s)/chop(s) filed with the Bank

For Bank Use

Br / Dept :	For Non-branch Channel Only
ID verified by :	
Checked by :	
Authorised Signature :	
ATM Card Collection Branch:	
<input type="checkbox"/> 999 for mail	Countersigned by(with signing code) : _____
<input type="checkbox"/> _____ Branch Code (for card collection at designated branch only)	

註: 1. 如個人客戶申請補發卡及同時更改客戶姓名，只須填寫OSCR5表格。
Note: If personal customer requests for replacement card with change of card holder name, please submit OSCR5 application form.
2. 如申請補發卡及同時更改地址，請另填寫D480(個人客戶)或D480C(公司客戶)並連同此表格一併遞交。
If request for replacement card with change of address, please fill in D480 (for personal customer) or D480C (for company customer) and submit together with this form.

Remark :

>>OPS>SPS

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