恒生銀行
HANG SENG BANK

Important reminder: Please update your iPhone operating system by 28 Nov 2026

At Hang Seng Bank, keeping your banking secure is our priority. To protect you from new cyber threats, we regularly update the mobile operating systems we support.
From 28 Nov 2026, Hang Seng Mobile App and "Hang Seng Invest Express" mobile app will no longer support iOS15.

Why are we making this change?
Older operating systems may not have the latest security updates, which can increase the risk to your account and personal information. This change helps us safeguard your sensitive information better while providing enhanced features and a smoother bank experience.

What should you do?
To enjoy our services without interruption, please update your iPhone operating system via mobile settings by 28 Nov 2026. For enquiries or assistance, please call us at (852) 2822 0228.