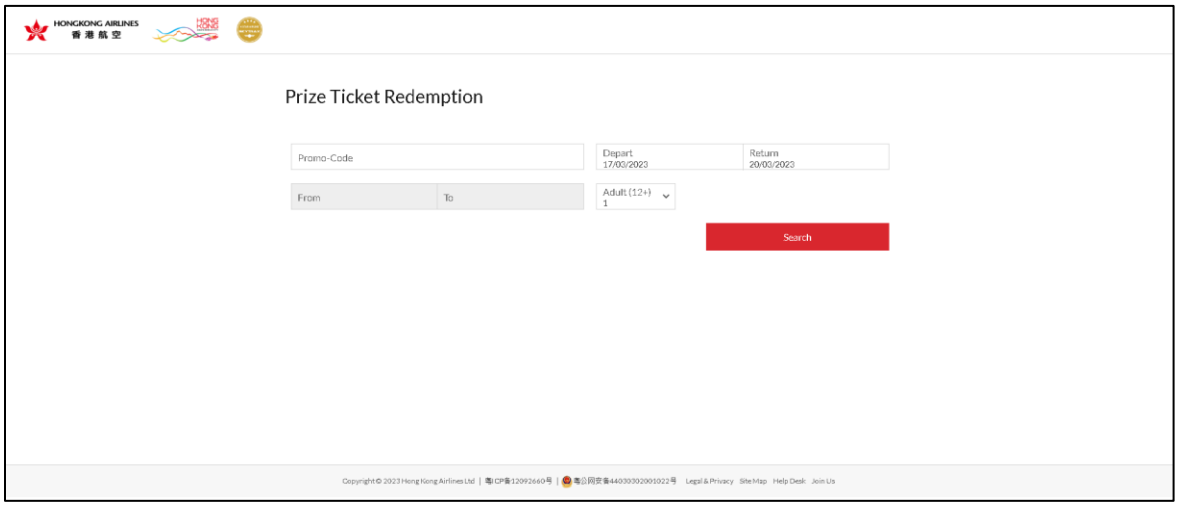
獎賞機票兌換流程

為更方便閣下進行獎賞機票兌換，請查閱以下兌換流程介紹。

1. 閣下收到兌換碼後可通過官網（https://www.hongkongairlines.com/zh_HK/homepage）進行獎賞機票兌換
   請根據以下路徑進入兌換頁面：首頁–優惠–獎賞機票兌換





2. 輸入促銷碼並選擇旅行日期（無需填寫出發地&目的地）



3. 選擇所需航班

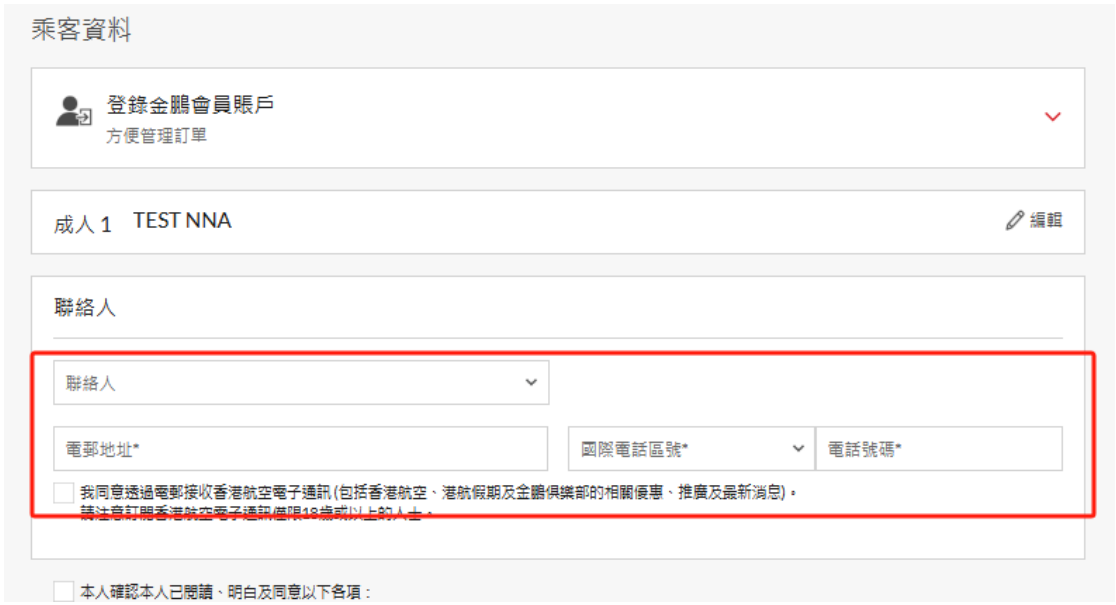


4. 檢查確認所選航班信息&價格明細（所使用的兌換碼會在此處展示）



5. 填寫乘客個人資料及聯繫人資料信息

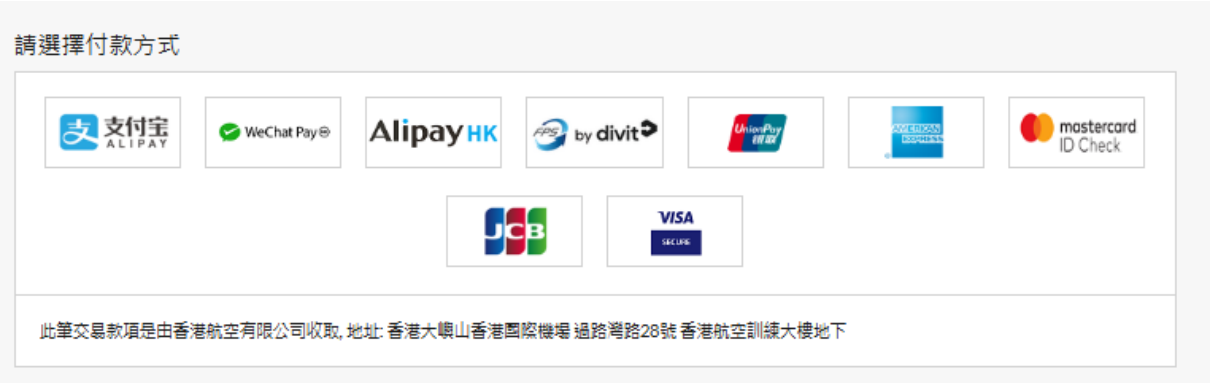




6. 為行程選購附加產品&服務（預選座位/預付行李/旅行保險）



7. 選擇合適的支付方式，用於支付稅費及其他附加費用



8. 查收航班預定確認電子郵件及行程單

9. 一切已準備就緒

購票後附加產品&服務購買流程

1. 可通過訂單頁面（圖 1）或首頁（圖 2）進入“訂單管理”頁面

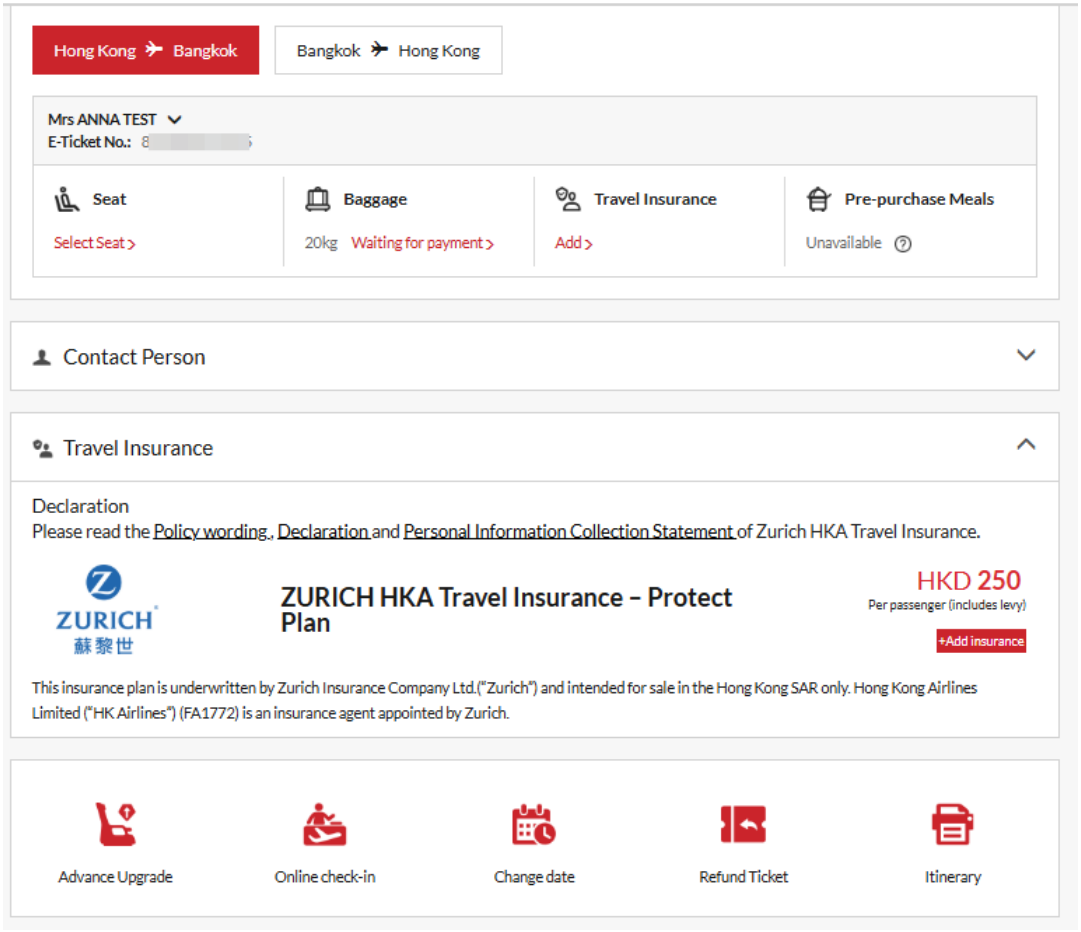


圖 1

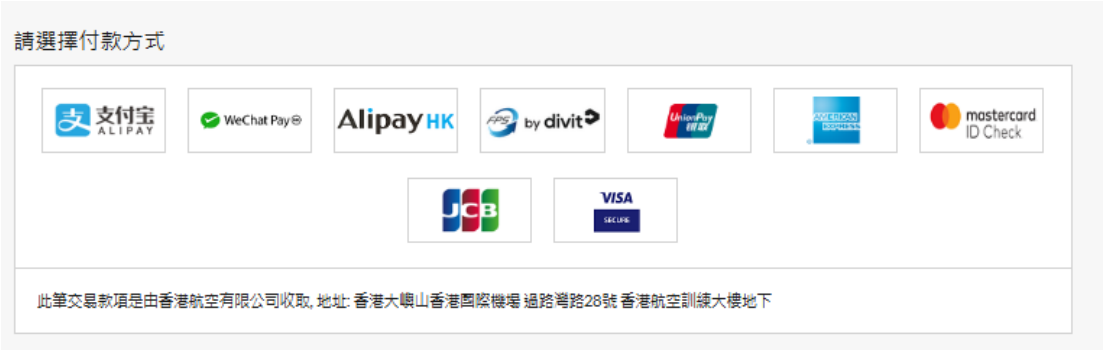


圖 2

2. 為行程選購附加產品&服務（預選座位/預付行李/旅行保險）



3. 選擇合適的支付方式，用於支付費用



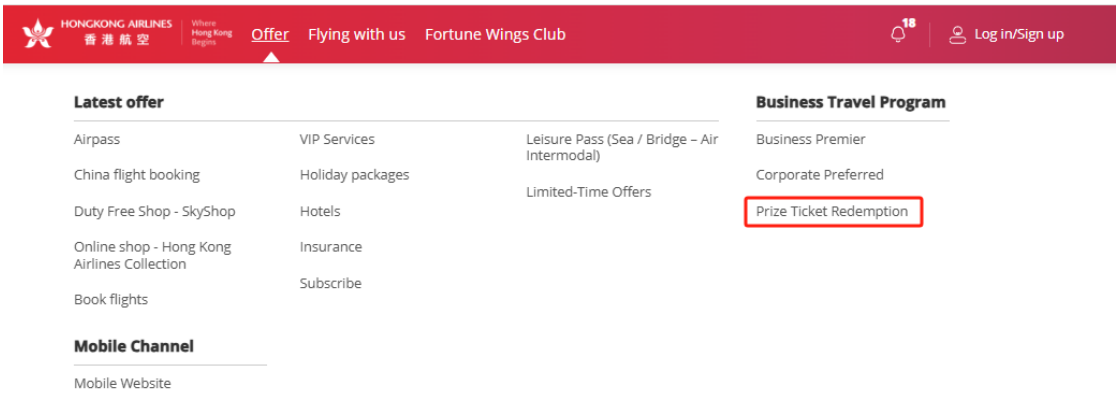
4. 查收航班預定確認電子郵件信息及行程單

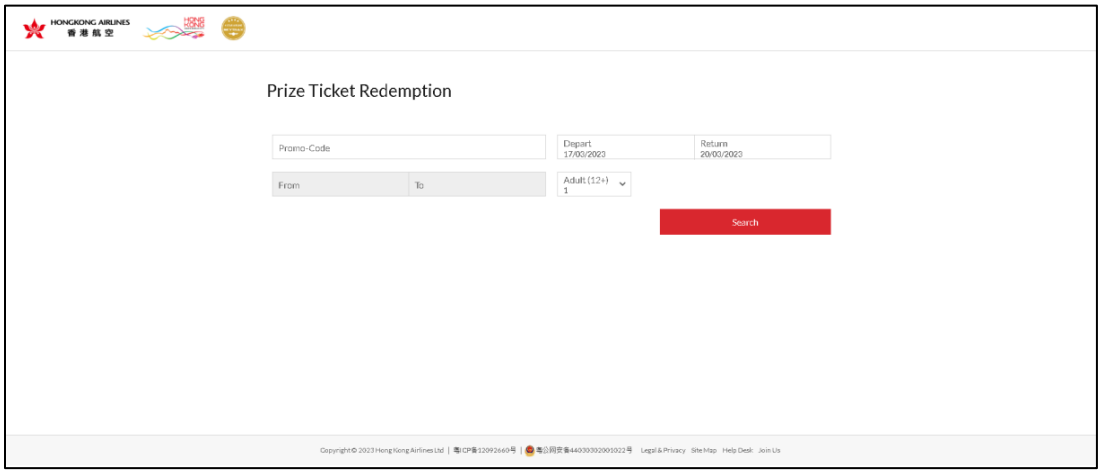
5. 一切已準備就緒

Redemption procedure for FOC ticket

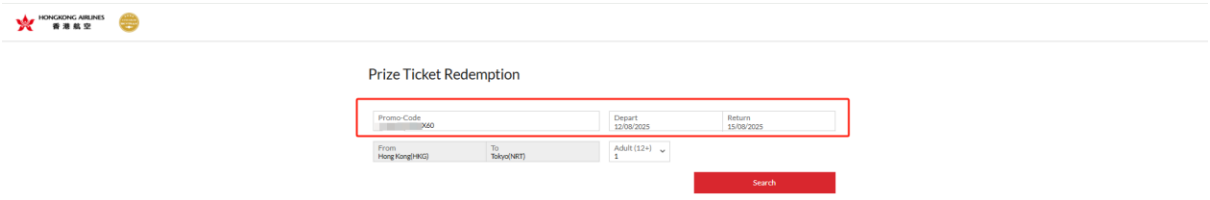
To convenience our guests on FOC ticket redemption, below are the content to present the general redemption flown.

1. After receiving Promo code by email or specific channel, visit our redemption page via homepage(https://www.hongkongairlines.com/en_HK/homepage).
   Please follow the path below to access the redemption page: Homepage-Offer-Prize Ticket Redemption

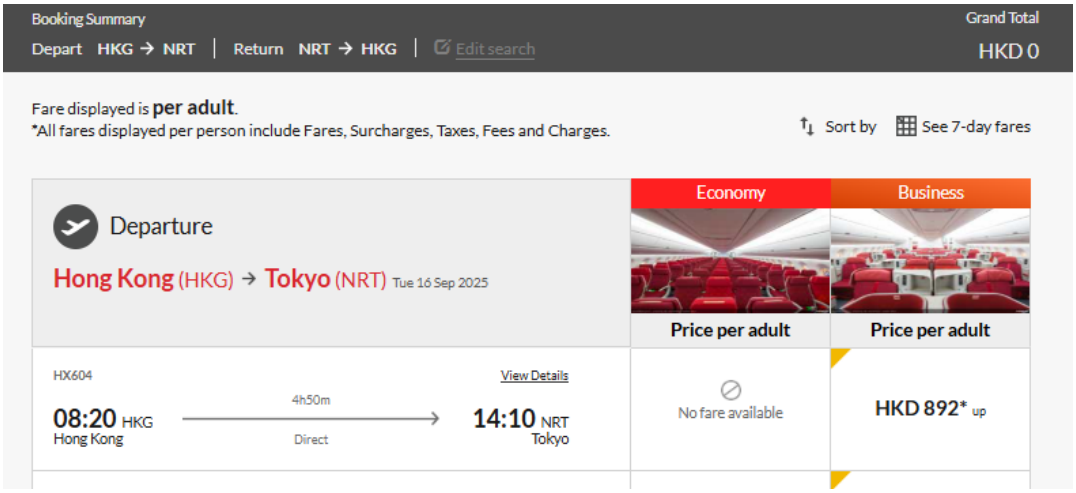




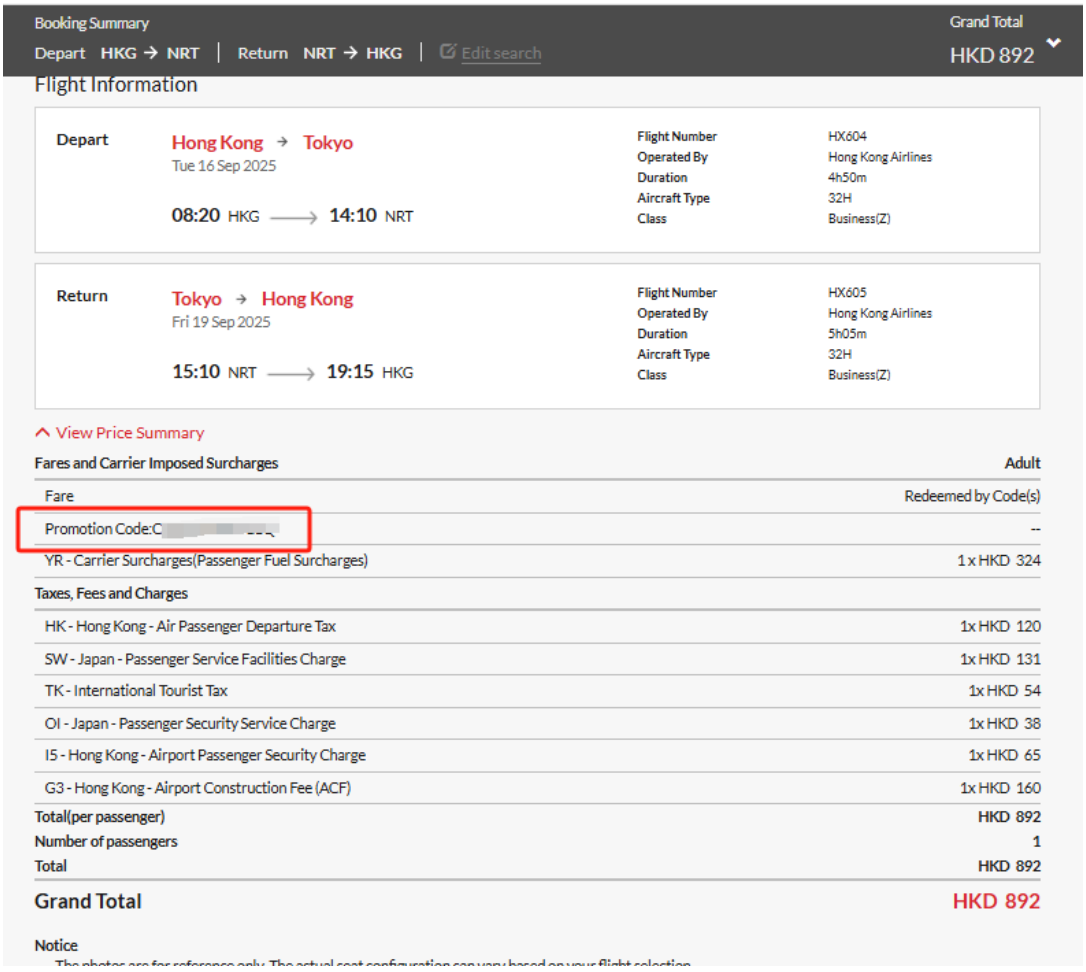
2. Insert Promo code & choosing travel date
   (Remark: Inserting Origin & Destination is not necessary)



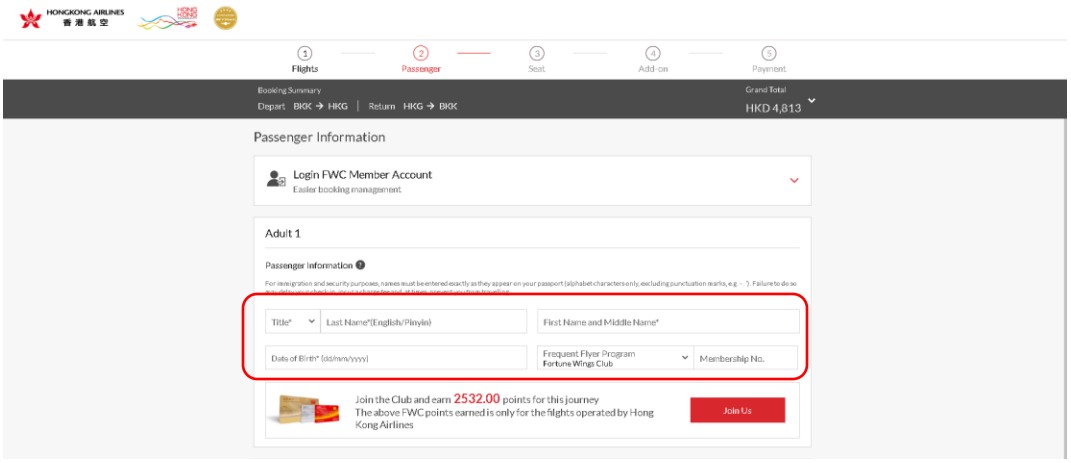
3. Choosing flights for your trip.

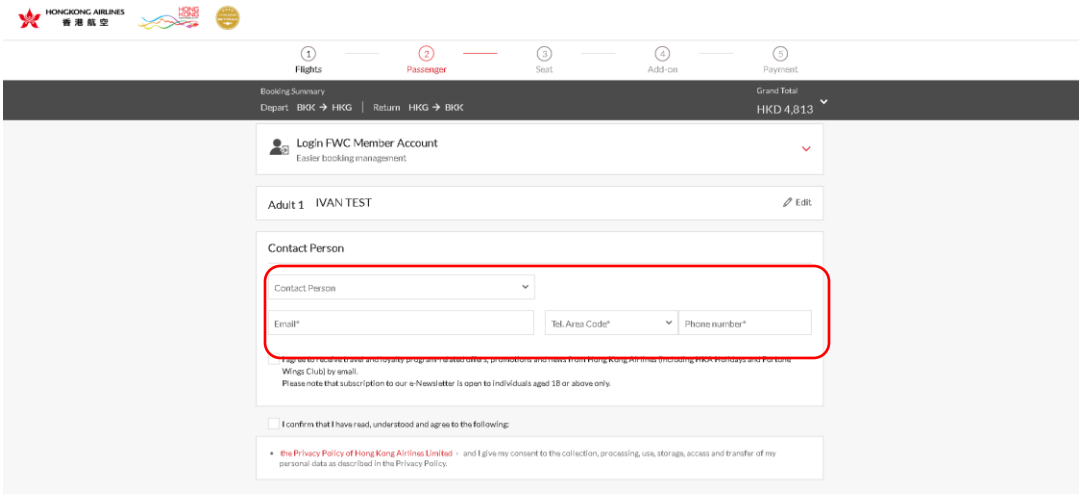


4. Review flight information & Price breakdown (Used promo code will be displayed)

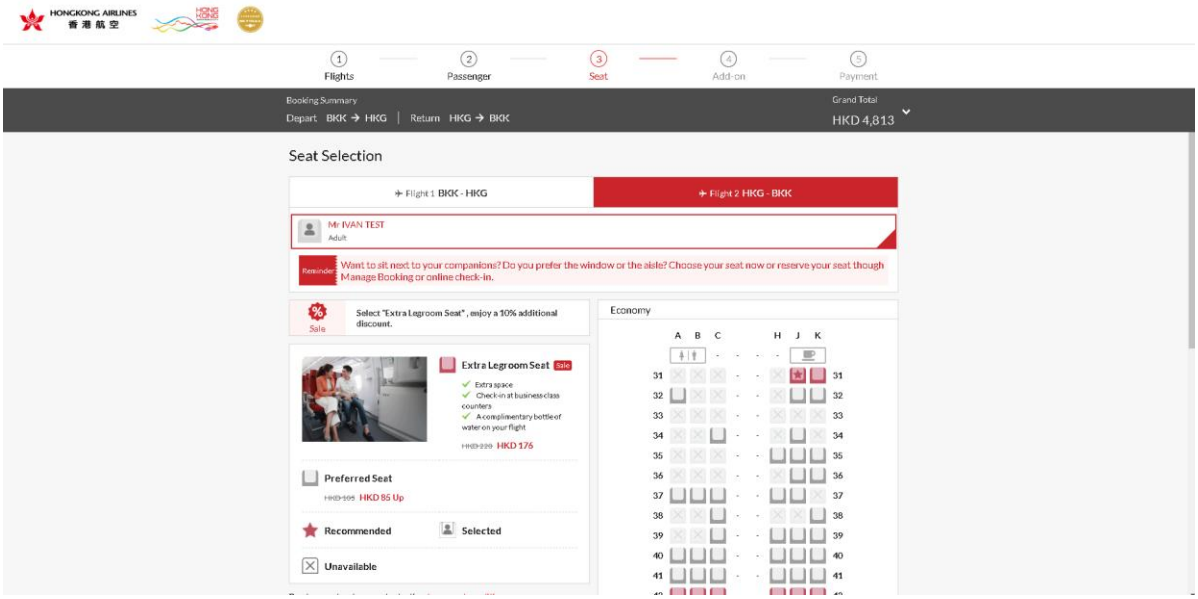


5. Insert traveler personal & contact information

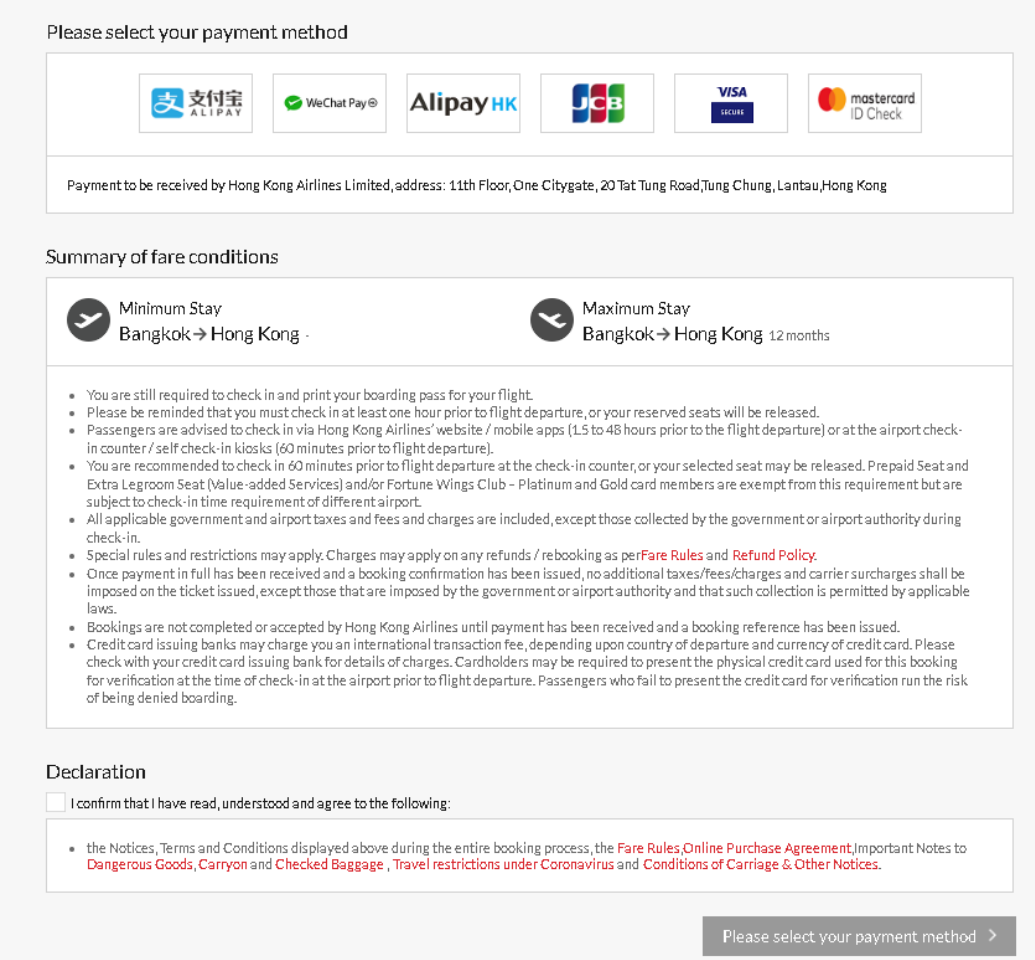




6. Purchasing ancillary product for the trip (Preferred seat/ Prepaid excess baggage/ Travel Insurance)



7. Choosing payment method for the tax & fuel surcharge



8. Check your email box for the confirmation & itinerary

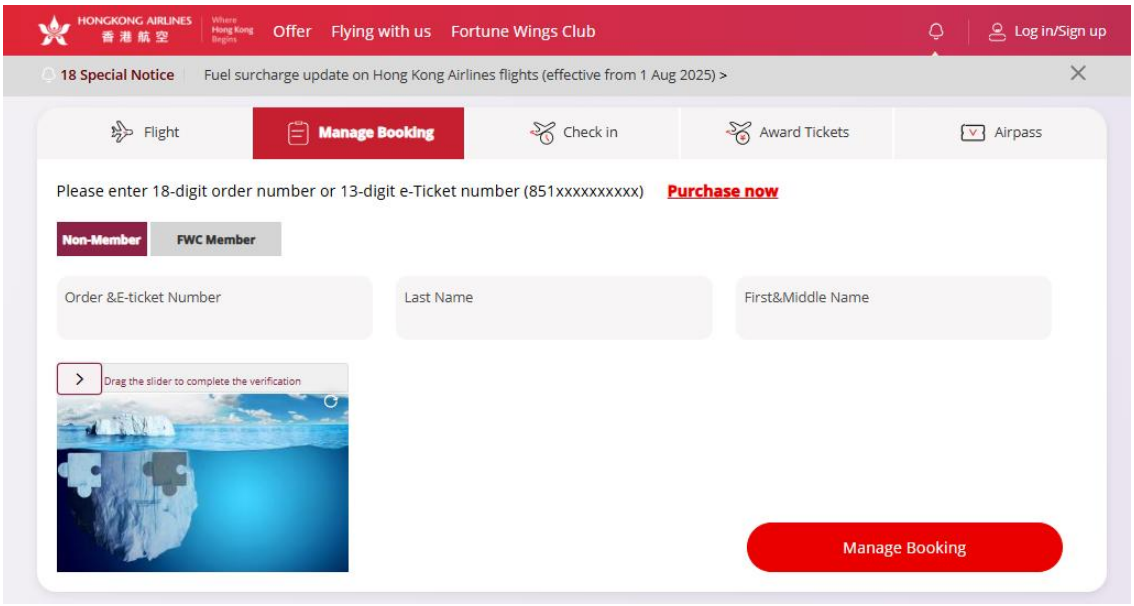
9. Ready for your trip.

Extra service purchase after booking

1. Click on" manage booking" by order page(capture1) or homepage (capture2)

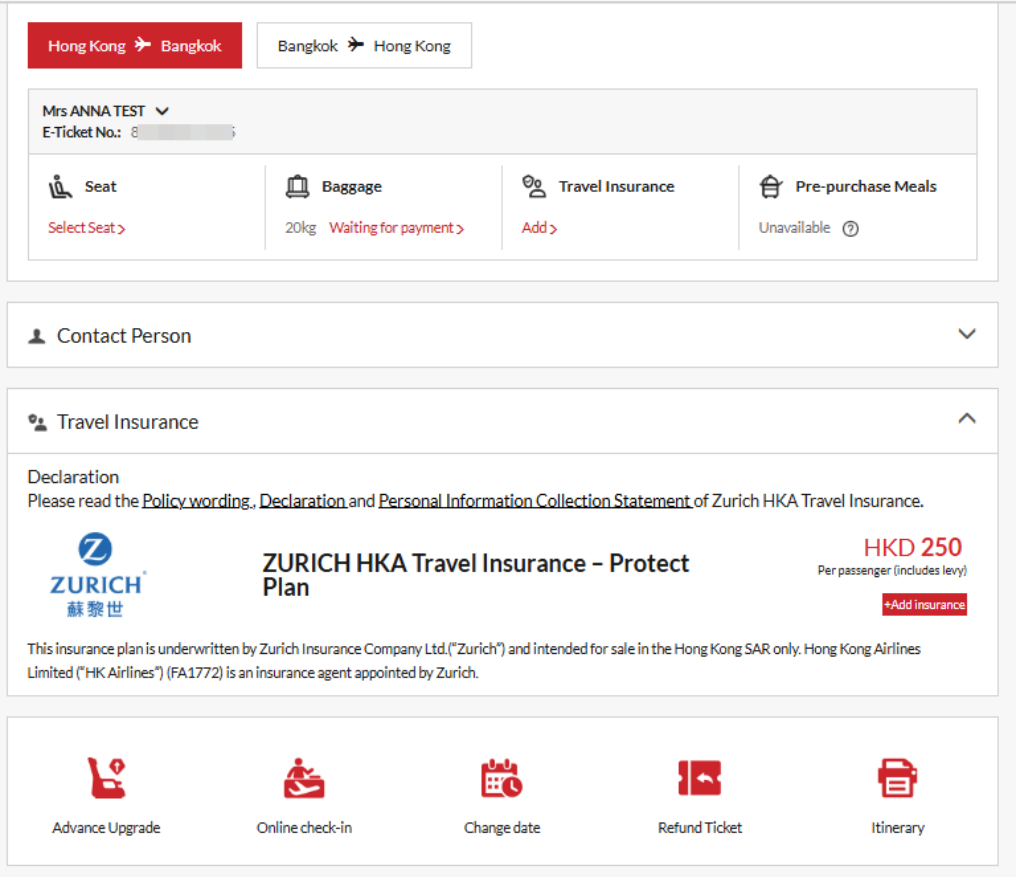


Capture 1

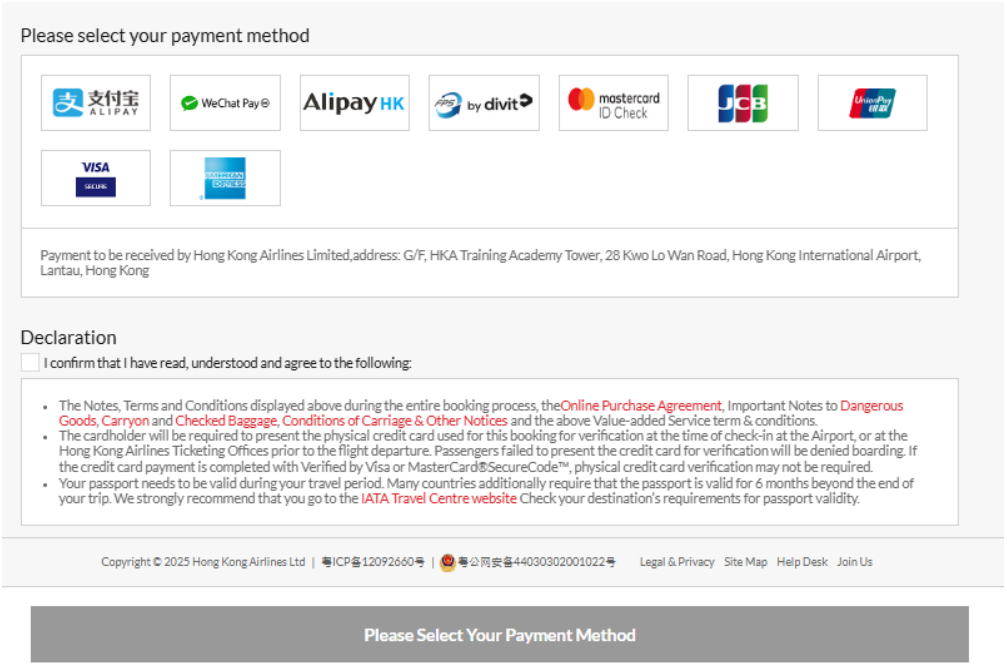


Capture 2

2. Purchasing ancillary product for the trip (Preferred seat/ Prepaid excess baggage/Travel Insurance)



3. Choosing payment method



4. Check your email box for the confirmation & itinerary

5. Ready for your trip.