

Hang Seng Prestige Banking Welcome Offers Promotion (July - September 2026) – Terms and Conditions

General Terms and Conditions:

- a. Unless otherwise specified, the promotion period of Hang Seng Prestige Banking Welcome Offers Promotion is from 1 July 2026 to 30 September 2026, both dates inclusive (“Promotion Period”).
- b. Each eligible customer can only enjoy each offer unless otherwise specified. These offers can be used together, but cannot be used in conjunction with other promotional offers of the same product offered by Hang Seng Bank Limited (“Bank”).
- c. The Bank reserves the right to suspend, vary or terminate this promotion and the related offers and to amend these terms and conditions at any time and from time to time without prior notice. The decision of the Bank on all matters relating to this promotion and the related offers is final and conclusive, and is binding on all the parties concerned. The relevant offers are subject to the terms and conditions of the relevant products / services. If there is any inconsistency between the terms and conditions of the relevant products / services and these terms and conditions, these terms and conditions prevail in matters relating to this promotion.
- d. No person other than the customer and the Bank (which includes its successors and assigns) has any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
- e. These terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- f. These terms and conditions are subject to prevailing regulatory requirements.
- g. In case of any discrepancy between the English and the Chinese versions of these terms and conditions, the English version prevails.

Prestige Banking Welcome Rewards – Terms and Conditions:

- a. Unless otherwise specified, the offers are only applicable to customers who meet the account opening requirements and have newly opened / upgraded to Integrated Account of Prestige Banking (“Prestige Banking”) at the branches of the Bank or through digital channels (including Hang Seng Personal Banking mobile app / Hang Seng Personal e-Banking) or phone banking hotline during the Promotion Period (“Eligible Customers”), excluding:
 - (i) existing customers who are holding sole-named or joint-named Prestige Banking; or
 - (ii) individuals who have ever held any sole-named or joint-named Prestige Private or Prestige Banking account with the Bank during the previous 12 months prior to the account opening / upgrade month; or
 - (iii) individuals whose any account(s) with the Bank has/have been terminated in any period.
- b. “New Customers” mentioned herein refers to Eligible Customers who each have opened new Prestige Banking of the Bank during the Promotion Period, excluding:
 - (i) existing customers who are holding any Hong Kong dollars / foreign currency savings, current, time deposit accounts or any Integrated Accounts at the Bank (including Prestige Private, Prestige Banking, Preferred Banking, Green Banking and any other Integrated Account) (“Existing Customers”), or
 - (ii) individuals who have ever held any above account with the Bank in the previous 12 months prior to the account opening month; or
 - (iii) individuals whose account(s) mentioned above has/have been terminated in any period.
- c. “Upgrade Customers” mentioned herein refers to Eligible Customers who are Existing Customers, excluding:
 - (i) existing customers who are holding any sole-named or joint-named Prestige Banking; or
 - (ii) individuals who have ever held any sole-named or joint-named Prestige Private or Prestige Banking with the Bank in the previous 12 months prior to the account opening month; or
 - (iii) individuals whose account(s) with the Bank has/have been terminated in any period.
- d. If a customer opens/upgrades to more than one Prestige Banking during the Promotion Period (including the sole-named or joint-named Prestige Banking), entitlement to the offer is based on the earliest account opening/upgrading date and the corresponding Prestige Banking accordingly.
- e. In case the relevant Prestige Banking is a joint-named account, only the primary account holder can enjoy the offers.

- f. “Total Relationship Balance” and “TRB” both mean the monthly aggregate balance of the daily average of all deposits, gold accounts, securities, investment funds, utilized overdraft facilities, credit card cash advances, outstanding balance of personal loans and the accumulated premiums paid for the designated life insurance plans distributed by the Bank as an agency (excluding insurance plans which are certified under the Voluntary Health Insurance Scheme) as well as Hang Seng MPF balance. For sole-named Integrated Account holders, their other joint-named account(s) will also be included.
- g. The offers are not applicable to commercial customers.

1. Prestige Banking Total Relationship Balance Reward

- a. Subject to these terms and conditions, each Eligible Customer can enjoy the respective cash reward (as set out in Table 1 below) if the customer fulfils all of the following requirements (together with the requirements at point c below) (“Eligible Customer for Offer 1”):
- (i) On or before the last day of the first month after the month of account opening / upgrade:
 - (A) Brings in designated “Total Relationship Balance” Growth amount as shown in Table 1 below to the account; and
 - (ii) For each of the second, the third and the fourth months after the month of account opening / upgrade month:
 - (A) Fulfil the “Total Relationship Balance” requirement of HKD1,000,000 or above in the account; and
 - (B) Maintains the “Total Relationship Balance” Growth amount in the account.
- b. “Total Relationship Balance Growth” and “TRB Growth” both mean the Total Relationship Balance in the second, the third and the fourth month after the month of account opening / upgrade maintained by the Eligible Customer in excess of the Total Relationship Balance in the month prior to the month of account opening / upgrade (as shown in below Timetable Illustration). In case the Total Relationship Balance Growth amounts recorded for the second, the third and the fourth months after the month of account opening / upgrade month are different, the cash reward entitled is determined based on the lowest Total Relationship Balance Growth amount accordingly. For any Eligible Customer who did not hold any account with the Bank in the month prior to the month of account opening / upgrade, the Total Relationship Balance amount maintained in the month prior to the month of account opening / upgrade is treated as ZERO.
- c. Each Eligible Customer must also complete the following items within one month after the Promotion Period (i.e. on or before 31 October 2026) in order to enjoy the respective cash reward:
- (i) Register for Hang Seng Personal e-Banking and maintain valid e-Banking account before receiving the cash reward; and
 - (ii) Activate / hold an Investment Account* and the account must remain valid until 31 March 2027; and
 - (iii) Complete the “Risk Profiling Questionnaire” or the “Risk Profiling Questionnaire” record is valid as of 31 October 2026.
- * Investment Account refers to Securities Account (Account suffix 085) or Investment Fund Account (Account suffix 382) only under the Integrated Account.

Table 1:

Designated Total Relationship Balance Growth Amount	Amount of Cash Reward
HKD5,000,000 or above	HKD23,500
HKD3,000,000 – <HKD5,000,000	HKD12,000
HKD1,000,000 – <HKD3,000,000	HKD6,000
HKD500,000 – <HKD1,000,000	HKD4,000 [^]
HKD200,000 – <HKD500,000	HKD2,000 [^]

[^] Only applicable to Upgrade Customers; not applicable to New Customers.

Timetable Illustration

Date of opening / upgrading to Prestige Banking (both dates inclusive)	Month of comparing designated Total Relationship Balance Growth amount	Fund-in / deposit designated Total Relationship Balance Growth amount	Month for which designated Total Relationship Balance Growth amount and Total Relationship Balance requirement must be maintained / fulfilled
1 to 31 July 2026	June 2026	On or before 31 August 2026	September, October and November 2026
1 to 31 August 2026	July 2026	On or before 30 September 2026	October, November and December 2026
1 to 30 September 2026	August 2026	On or before 31 October 2026	November, December 2026 and January 2027

Example 1: Assuming a New Customer has opened Prestige Banking in July 2026, the Total Relationship Balance is HKD 0 in June 2026 (the month prior to the account opening month):

	TRB in September 2026 (HKD)	TRB in October 2026 (HKD)	TRB in November 2026 (HKD)	Lowest TRB Growth amount (HKD)	Cash Reward Entitled (HKD)
Scenario 1	2,000,000	3,000,000	2,500,000	2,000,000	6,000
Scenario 2	1,100,000	900,000	850,000	850,000	Not Applicable (Failure to fulfil the requirement of TRB Growth amount at HKD1,000,000 or above and failure to fulfil the requirement of maintaining TRB of HKD1,000,000 or above in the second, the third and the fourth month after account opening month.)

Example 2: Assuming an Existing Customer has upgraded to Prestige Banking in July 2026, the Total Relationship Balance is HKD950,000 in June 2026 (the month prior to the account upgrading month):

	TRB in September 2026 (HKD)	TRB in October 2026 (HKD)	TRB in November 2026 (HKD)	Lowest TRB Growth Amount (HKD)	Cash Reward Entitled (HKD)
Scenario 1	1,950,000	2,000,000	2,100,000	1,000,000	6,000
Scenario 2	1,300,000	1,450,000	1,250,000	300,000	2,000
Scenario 3	1,100,000	1,000,000	1,150,000	50,000	Not Applicable (Failure to fulfil the requirement of TRB Growth amount at HKD200,000 or above)

Scenario 4	2,000,000	2,300,000	980,000	30,000	Not Applicable (Failure to fulfil the requirement of TRB Growth amount at HKD200,000 or above and failure to fulfil the requirement of maintaining TRB of HKD1,000,000 or above in the second, the third and the fourth month after account opening month)
------------	-----------	-----------	---------	--------	--

- d. If an Eligible Customer newly opens / upgrades to more than one Prestige Banking, including any sole-named or joint-named account, during the Promotion Period, entitlement to the offers is based on the Prestige Banking with the earliest account opening / upgrading date.
- e. If an Eligible Customer newly opens / upgrades to both Prestige Banking and Preferred Banking during the Promotion Period and fulfils the Total Relationship Balance Reward requirement of Prestige Banking, entitlement to welcome offers is based on Prestige Banking only, and the relevant offers of Preferred Banking are not applicable.
- f. If an Eligible Customers newly opens / upgrades to both Prestige Private and Prestige Banking during the Promotion Period and fulfils the Total Relationship Balance Reward of the welcome offer requirement of both Prestige Private and Prestige Banking, entitlement to welcome offer is based on the highest cash rewards, and the relevant lower cash reward is not applicable.

Example 3: Assuming an Existing Customer has upgraded to Prestige Banking and Prestige Private in July 2026, the Total Relationship Balance is HKD7,900,000 in June 2026 (the month prior to the account upgrading month):

	TRB in September 2026 (HKD)	TRB in October 2026 (HKD)	TRB in November 2026 (HKD)	Lowest TRB Growth amount (HKD)	Amount of Cash Reward (HKD)		Cash Reward Entitled (HKD)
					Prestige Private	Prestige Banking	
Scenario 1	8,900,000	9,000,000	9,100,000	1,000,000	6,000	6,000	6,000
Scenario 2	8,300,000	8,450,000	8,250,000	300,000	Not Applicable (Failure to fulfil the requirement of TRB Growth amount at HKD1,000,000 or above)	2,000	2,000
Scenario 3	8,000,000	8,300,000	7,980,000	80,000	Not Applicable (Failure to fulfil the requirement of Prestige Banking TRB amount at HKD200,000 or above or the requirement of Prestige Private TRB Growth amount at HKD1,000,000 or above and failure to fulfil the requirement of maintaining Prestige Private Total Relationship Balance of HKD8,000,000 or above in the second, the third and the fourth month after account opening month)		

- g. Subject to these terms and conditions, the relevant cash reward will be credited in Hong Kong dollars into the relevant Prestige Banking on or before 30 April 2027. The Eligible Customer for Offer 1 must maintain a valid Prestige Banking account at the time the cash reward is being awarded. Otherwise, the customer is deemed to

have forfeited the relevant reward, and the Bank reserves the right to debit the amount equivalent to the value of the reward already credited from any of the customer's accounts without prior notice.

- h. For any enquiries about the Prestige Banking Total Relationship Balance Reward entitlement, customer should contact the Bank on or before 30 September 2027, otherwise the customer is deemed to have forfeited the entitlement, if any, for the reward and the Bank accepts no responsibility or liability under such circumstances.

2. Family+ account opening reward – Terms and conditions

- a. The offer is only applicable to customers (including existing Prestige Banking customers and Eligible Customers) who have successfully opened Family+ accounts during the Promotion Period ("Specific Customers"), excluding:
- (i) customers who are holding sole-named or joint-named Family+ account, or
 - (ii) customers who have previously held sole-named or joint-named Family+ account in the past 12 months prior to the month of Family+ account opening.
- b. Subject to these terms and conditions, for the second, the third and the fourth months after the month of Family+ account opening ("Specific Month"), Specific Customer must fulfil all of the following requirements to enjoy the cash reward as set out in the following table:
- (i) maintain positive monthly balance (i.e. monthly balance above HKD0) in at least one Family+ account, and
 - (ii) maintain the Total Relationship Balance of HKD1,000,000 or above:

Date of Family+ account opening (both date inclusive)	Specific Month	Cash reward
1 to 31 July 2026	September, October and November 2026	HKD200
1 to 31 August 2026	October, November and December 2026	
1 to 30 September 2026	November, December 2026 and January 2027	

- c. If a Specific Customer has opened more than one Family+ account, including any sole-named or joint-named account, during the Promotion Period, entitlement to the offers is based on the earliest date of opening the Family+ account.
- d. Subject to these terms and conditions, the relevant cash reward will be credited in Hong Kong dollars into the relevant Prestige Banking account on or before 30 April 2027. The Specific Customer must maintain valid Prestige Banking and Family+ account at the time the cash reward is being awarded. If any Specific Customer has terminated the relevant Prestige Banking and/or Family+ account or changed such account to a non-Prestige Banking at the time when any reward is being given, the Specific Customer is deemed to have forfeited the reward, and the Bank reserves the right to debit the amount equivalent to the value of the reward already credited from any of the customer's accounts without prior notice.
- e. In case the relevant Family+ account is a joint-named account, only the primary account holder can enjoy the offers.

3. Upgrade to Prestige Banking via Hang Seng Personal Banking mobile app / Hang Seng Personal e-Banking account opening / upgrade reward ("Mobile Account Opening / Upgrade Reward")

- a. Subject to these terms and conditions, each Eligible Customer for Offer 1 who successfully opens / upgrades to the relevant Prestige Banking through Hang Seng Personal Banking mobile app / Hang Seng Personal e-Banking ("Eligible Customer for Offer 3") is additionally entitled to a HKD300 cash reward.
- b. The Mobile Account Opening / Upgrade Reward is not applicable to Prestige Banking accounts opened via Branch Assistant Mode in Hang Seng Personal Banking mobile app.
- c. Subject to these terms and conditions, the relevant cash reward will be credited in Hong Kong dollars into the relevant Prestige Banking account on or before 30 April 2027. The Eligible Customer for Offer 3 must maintain a valid Prestige Banking account at the time the reward is being awarded. Otherwise, the Eligible Customer for Offer 3 is deemed to have forfeited the rewards, and the Bank reserves the right to debit the amount equivalent to the value of the reward(s) already credited and/or given from any of the customer's accounts without prior notice.

4. Free Shares Reward for TRB Growth and Opening of New Securities Accounts

“New Securities Customers” (including all the account holders of the New Securities Account) means customers who must not hold any securities account (personal / joint) with the Bank within a period of 6 months preceding the account opening date. Investment involves risks. Terms and Conditions apply to the services and offers. For details, please visit hangseng.com/stockoffer.

5. USD New Fund 3-month Time Deposit Preferential Interest Rate Offer

- a. The promotion period for this offer is from 16 March 2026 to 31 July 2026, both dates inclusive (“Offer 5’s Promotion Period”).
- b. Subject to these terms and conditions, during the first 2 calendar months upon account opening or upgrade within Offer 5’s Promotion Period (“Designated Set Up Period”), Eligible Customer can place a USD 3-month time deposit with “Eligible New Fund Balance” of USD10,000 to USD100,000 via Phone Banking or any branch of the Bank for a preferential interest rate of 3.8% p.a.

- (i) “Eligible New Fund Balance” in this offer refers to the incremental balance when comparing the latest USD deposit balance with the balance as of 15 calendar days ago, after deduction of the sum of principal amount which has been entitled to new fund offer of Time Deposit within the last 15 calendar days (including time deposit placement date). The balance of all accounts, including Savings Accounts, Current Accounts and Time Deposits in USD (whether accounts in sole name or joint name), will be counted towards the calculation of Eligible New Fund Balance. The Bank reserves the right of final decision should there be any dispute in the definition of Eligible New Fund Balance.
- (ii) “Designated Set Up Period” refers to the first 2 calendar months upon account opening or upgrade, details as follows:

Date of Account Opening or Upgrade	Designated Set Up Period
16 March 2026 to 31 March 2026	From date of account opening or upgrade to 30 April 2026
1 April 2026 to 30 April 2026	From date of account opening or upgrade to 31 May 2026
1 May 2026 to 31 May 2026	From date of account opening or upgrade to 30 June 2026
1 June 2026 to 30 June 2026	From date of account opening or upgrade to 31 July 2026
1 July 2026 to 31 July 2026	From date of account opening or upgrade to 31 August 2026

- (iii) The above interest rate is indicative as of 30 June 2026, for reference only and subject to revision based on the prevailing market conditions.
- (iv) The total time deposit amount eligible for this Offer per-Eligible Customer is **capped at USD100,000**. If an Eligible Customer newly open/upgrade with more than one account (including any sole-named or joint-named account) during Offer 5’s Promotion Period, the earliest account opening/upgrade date will be used as the basis for the corresponding Designated Set Up Period.
- c. For Phone Banking, the transaction time is Monday to Friday 9am to 7pm and Saturday 9am to 12:55pm; Sunday, Hong Kong public holidays and holidays of where the currency is issued would be closed.
- d. The processing date and time for the time deposit transaction and the amount of Eligible New Fund Balance are subject to the records of the Bank.
- e. This offer is not applicable to the pending or renewal of time deposit and cannot be used in conjunction with other promotional offers of the same product/service and other deposit offers of the same currency of the Bank.
- f. Interest rates and exchange rates are subject to review according to changes in market conditions from time to time. The Bank reserves the right to change the above interest rate offer at any time. Before making the relevant transaction, please check with our staff for the effective rate applicable to the transaction.

6. 10% p.a. USD New Fund Time Deposit Lucky Draw

Eligibility

- a. This offer is only applicable to the Eligible Customers who meet the following requirements ("Eligible Lucky Draw Customers"):
- (i) Successfully places USD 3-month time deposit(s) with "Eligible New Fund Balance" of USD 2,000 or above during the Designated Item Period; and
 - (A) "Designated Item Period" refers to the period from the account opening or upgrade date to 31 October 2026, both dates inclusive.
 - (B) "Eligible New Fund Balance" in this offer refers to the incremental balance when comparing the latest deposit balance with the balance as of 15 calendar days ago, after deduction of the sum of principal amount which has been entitled to the new fund offer of time deposit within the last 15 calendar days (including time deposit placement date). The balance of all accounts of the same currency, including Savings Accounts, Current Accounts and Time Deposits (whether accounts in sole name or joint name), is counted towards the calculation of Eligible New Fund Balance. The Eligible New Fund Balance for each eligible time deposit must meet the minimum amount requirement of CNY10,000 / in original currency of 2,000 for other currencies.
 - (C) The time deposit transaction time for Phone Banking and Online Banking (including Hang Seng Personal e-Banking and Hang Seng Mobile App) are as follows ("Designated Time Deposit Transaction Time"):
 - For Phone Banking, the time deposit transaction time is Monday to Friday from 9am to 7pm and Saturday from 9am to 12:55pm; closed on Sunday and Hong Kong public holidays.
 - For Online Banking, the transaction time is from 8am to 7:55pm, Mondays to Fridays. If the time deposit is placed outside the transaction time, or on any Saturdays, Sunday, Hong Kong public holiday, holidays of the country or region where the currency is issued, or non-clearing day due to adverse weather condition such as typhoon signal or rainstorm warning, the relevant time deposit is not applicable to this Offer.
 - (ii) Being aged 18 or above on 1 July 2026; and
 - (iii) Has Marketing Push Notification enabled in the Hang Seng Mobile App until 31 January 2027; and
 - (iv) Maintains a valid mobile phone number with country code "+852", email address and correspondence address in Hang Seng's record.

Reward and Winners

- b. The reward of this offer is USD new fund 3-month time deposit interest rate of 10% p.a. The interest rate of winner's USD new fund 3-month time deposit(s) placed during the Designated Item Period (refer to clause a(i)) will be increased to a Total Interest Rate of 10% p.a.
- (i) The total time deposit amount eligible for the Total Interest Rate of 10% p.a. is capped at USD 100,000. This offer does not apply to any time deposit uplifted before maturity.
 - (ii) "Total Interest Rate" refers to the sum of the Prevailing Interest Rate and the Bonus Interest Rate.
 - a. "Prevailing Interest Rate" refers to the prevailing time deposit interest rate when the customer placed the USD new fund 3-month time deposit.
 - b. "Bonus Interest Rate" refers to the additional interest rate over and above the Prevailing Interest Rate which together with the Prevailing Interest Rate amount to the Total Interest Rate. If the total time deposit amount exceeds USD 100,000, the amount in excess is eligible for the Prevailing Interest Rate only. The bonus interest derived from the Bonus Interest Rate ("Cash Reward") is calculated as simple interest on a 360-day basis per year.
 - (iii) The Cash Reward will be credited into the USD Savings Account of the winner on or before 31 January 2027. At the time the Cash Reward is credited, the winner must continue to maintain a valid Prestige Banking account. Otherwise, the winner is deemed to have forfeited the right to receive the relevant

Cash Reward. This reward is calculated on a per-winner basis. In case the account is a joint-named account, only the primary account holder can enjoy the reward.

- c. A total of 300 winners are drawn on a random basis on or before 31 January 2027 for the “10% p.a. USD New Fund Time Deposit Lucky Draw” under “[Hang Seng Prestige Private Welcome Offers Promotion](#)” and “[Hang Seng Prestige Banking Welcome Offers Promotion](#)” (combined quota under the two promotions). Each Eligible Lucky Draw Customer can enjoy the reward at most once only. Details are as follows:

Month of account opening or upgrade	Quota of winners
July 2026	100
August 2026	100
September 2026	100

Lucky Draw Details

- d. Subject to these terms and conditions, each Eligible Lucky Draw Customer who completes the designated Item(s) listed in the table below during the Designated Item Period is entitled to receive the corresponding number of lucky draw entries:

Item	Number of lucky draw entry upon completion	Maximum number of lucky draw entry obtainable
1 Become a New PayDay ⁺ Payroll Customer	5	5
2 Cumulative amount for USD new fund 3-month time deposit reaches USD100,000 or above	5	5
3 Cumulative amount for CNY/AUD/CAD/GBP/NZD new fund 3-month time deposit reaches HKD equivalent 100,000 or above (on a per currency basis)	1	5
4 Total Relationship Balance in November reaches HKD1,000,000 or above	1	1

Note: Each Eligible Lucky Draw Customer can receive up to 16 lucky draw entries.

Item 1: Become a New PayDay⁺ Payroll Customer

- (i) Each Eligible Lucky Draw Customer must meet the following requirements in order to be regarded as a “New PayDay⁺ Payroll Customer”:
- Had no payroll record under any single/joint-named account (including joint-named accounts held in the name of a secondary account holder) of the Bank during the period from 1 April 2026 to 30 June 2026; and
 - Successfully sets up payroll service with the first monthly salary (“Eligible Payroll Record”) directly credited to the customer’s HKD Savings/HKD Current Account (“Payroll Account”) from the employer’s company account via Autopay during the period from 1 July 2026 to 31 October 2026. The monthly salary has to be in Hong Kong Dollars. An Eligible Payroll Record should be made in each calendar month following the first Eligible Payroll Record until the Cash Reward is distributed.
 - Only salary transfer instructions indicated for payroll purpose and recognized by the Bank’s system as such may be considered as Eligible Payroll Record. Any salary transferred on public

holiday/after the cut-off time of the Bank will be processed on the next working day. For the purposes of this offer, working day refers to Monday to Saturday (excluding public holiday). The Bank reserves the right of final decision should there be any dispute in the definition of Eligible Payroll Record or in the recognition of the customer's identity as a New PayDay⁺ Payroll Customer.

D. PayDay⁺ Payroll Customers do not include the Bank's staff.

Item 2: Cumulative amount for USD new fund 3-month time deposit reaches USD100,000 or above

- (i) Each Eligible Lucky Draw Customer who successfully places USD 3-month time deposit(s) in Eligible New Fund Balance with a cumulative amount of USD100,000 or above (including the amount as set out in clause a(i) above) via branch, Phone Banking or Online Banking (including Hang Seng Personal e-Banking and Hang Seng Mobile App) within the Designated Time Deposit Transaction Time during the Designated Item Period is entitled to receive 5 lucky draw entries.
- (ii) This offer is not applicable to time deposits that are pending, renewed or uplifted before maturity.

Item 3: Cumulative amount for CNY/AUD/CAD/GBP/NZD new fund 3-month time deposit reaches HKD equivalent 100,000 or above

- (i) Each Eligible Lucky Draw Customer who successfully places 3-month time deposit(s) in "Eligible New Fund Balance" of Designated Currency with a cumulative amount of HKD equivalent 100,000 or above per currency via branch, Phone Banking or Online Banking (including Hang Seng Personal e-Banking and Hang Seng Mobile App) within the Designated Time Deposit Transaction Time during the "Designated Item Period" is entitled to receive 1 lucky draw entry. The number of lucky draw entry is counted on a per currency basis. Each Eligible Lucky Draw Customer can receive up to 5 lucky draw entries under this item.
- (ii) "Designated Currency" means CNY, AUD, CAD, GBP or NZD.
- (iii) The time deposit amount is calculated in HKD equivalent at the exchange rate solely determined by the Bank on 31 October 2026.
- (iv) This offer is not applicable to time deposits that are pending, renewed or uplifted before maturity.

Item 4: Total Relationship Balance in November reaches HKD1,000,000 or above

- (i) Each Eligible Lucky Draw Customer who maintains the Total Relationship Balance of HKD1,000,000 or above in November 2026 is entitled to receive 1 lucky draw entry.

Other terms and conditions

- e. If an Eligible Lucky Draw Customer newly opens or upgrades to more than one account (including any sole-named or joint-named Prestige Private or Prestige Banking account) during the Promotion Period, the Bank will determine the customer eligibility based on the earliest account opening/upgrade date.
- f. The processing date and time for the transactions and the amount of Eligible New Fund Balance are subject to the records of the Bank.
- g. This offer cannot be used in conjunction with other promotional offers for similar products/services and other deposit offers in the same currency of the Bank.

7. Hang Seng PayDay⁺ Welcome Cash Reward

The promotion period is from 2 July 2026 to 30 September 2026, for new eligible payroll customers who register for the offer via the Hang Seng Mobile App. Terms and conditions apply, please visit hangseng.com/usage18 for details.

8. Subscription of Relevant Investment Products

The promotion period of the offer is from 1 July 2026 to 30 September 2026, both dates inclusive. The offer is applicable to customers who newly open / upgrade to a Prestige Private / Prestige Banking account between 1 July 2026 and 30 September 2026. Applicable to existing Prestige Private or Prestige Banking personal customers who did not have any subscription of Relevant Investment Products between 1 January 2026 and 30 June 2026 via any

integrated account(s) and channels during the promotion period. Terms and conditions apply to the offer. Investment involves risks, please visit hangseng.com/invpromotion for details.

9. Life Insurance Offer (for designated life insurance plans)

Terms and conditions apply. Please note the relevant product risks, credit risks and early surrender loss. For details, please contact our branch staff or visit hangseng.com/lifeinsurance for details. These plan are underwritten by Hang Seng Insurance Company Limited ("Hang Seng Insurance").

10. Investment Products Offers

10.1 Investment Fund Transfer-In Offer:

The promotion period for this offer is from 2 January 2026 to 31 December 2026, both dates inclusive. Terms and conditions apply to the offer. Investment involves risk. Please contact our branch staff or visit hangseng.com/invpromotion for details.

10.2 0% Fund Subscription Fee and Fund Unit Offer:

The promotion period for this offer is from 1 July 2026 to 30 September 2026, both dates inclusive. Terms and Conditions apply to the offer. Investment involves risk. Please contact our branch staff or visit hangseng.com/fundoffer for details.

10.3 1% Index Fund Subscription Fee Offer:

The promotion period of this offer is from 1 January 2026 to 31 December 2026, both dates inclusive. Terms and conditions apply to the offer. Investment involves risk. Please contact our branch staff or visit hangseng.com/invfund for details.

11. Securities Services Offer

11.1 Unlimited \$0 brokerage Offer

The promotion period is from 1 July 2026 to 30 September 2026. For details, please visit hangseng.com/stockoffer. Investment involves risks. Terms and Conditions apply to the offers.

11.2 US Stocks Brokerage Fee Half Price Offer

The promotion period is from 1 January 2026 to 31 December 2026. Half-price is based on prevailing standard brokerage fee applicable from time to time, subject to change if standard brokerage fee is adjusted.

11.3 Free US Stock Rewards Offer

The promotion period is from 1 July 2026 to 30 September 2026. For details, please visit hangseng.com/stockoffer. Investment involves risks. Terms and Conditions apply to the offers.

11.4 HK Stocks Deposit Offer

The promotion period is from 1 July 2026 to 30 September 2026. For details, please visit hangseng.com/stockoffer. Investment involves risks. Terms and Conditions apply.

12. Other Insurance Plans Offer

12.1 CouponPower Guaranteed Life Insurance Plan Offer

This annualised guaranteed rate of return is subject to payment mode, policy currency and premium discount. Terms and conditions apply to the offer. The reward is subject to a quota. Please note the relevant product risks, credit risks and early surrender loss. This plan is underwritten by Hang Seng Insurance.

Terms and conditions for the Klook e-Gift Card Offer for the Enrollment of CouponPower Guaranteed Life Insurance Plan using the promotion code "NEWPOW":

- The application period for the "Klook e-Gift Card Offer for the Enrollment of CouponPower Guaranteed Life Insurance Plan" using the promotion code "NEWPOW" is from 1 July 2026 to 31 July 2026 (both dates inclusive) (, i.e. the Promotion Period of Klook e-Gift Card Offer).
- This offer is applicable to personal customers of the Bank ("Selected Customers"), but is not applicable to corporate customers of the Bank.
- Subject to these terms and conditions, each Selected Customer must fulfill the following criteria to be eligible for the Reward (as defined below) (in this offer, the "Qualified Applicant"):
 - Submit an online application for the CouponPower Guaranteed Life Insurance Plan ("Eligible Policy") as policyholder with the designated promotion code "NEWPOW" successfully on the Bank website during the Promotion Period of Klook e-Gift Card Offer ("Eligible Application");
 - Complete an Eligible Transaction;
 - Register a valid local Hong Kong mobile number with the Bank for receiving SMS/MMS text message ("Registered Mobile Number"); and
 - Maintain an active Hang Seng Bank personal account when redeeming the Reward.
- "Eligible Transaction" in this offer refers to any successful Eligible Application for an Eligible Policy where (a) the Eligible Policy's issue date must be on or before 31 October 2026; and (b) the Eligible Policy must remain in force for at least 45 days after the relevant cooling-off period and at the time of distribution of the Reward. Any Eligible Policy application that is not credited, is cancelled, or is refunded will not qualify for this Promotion.
- If the Qualified Applicant takes out more than one Eligible Transaction during the Promotion Period of Klook e-Gift Card Offer, only the Eligible Transaction with the highest annual premium amount shall be considered as applicable for the Promotion.
- Subject to these terms and conditions, each Qualified Applicant is entitled to receive a maximum of one Klook e-Gift Card in the form of redemption code (the "Reward") of an amount corresponding to the annual premium amount of the Eligible Application as set out in the reward list below:

Annual Premium Amount of Eligible Application		Reward
HKD	USD	
\$50,000	\$6,250	HKD\$300 Klook e-Gift Card
\$100,000	\$12,500	HKD\$1,000 Klook e-Gift Card
\$150,000	\$18,750	
\$200,000	\$25,000	HKD\$2,000 Klook e-Gift Card
\$250,000	\$31,250	
\$300,000	\$37,500	HKD\$3,000 Klook e-Gift Card
\$350,000	\$43,750	
\$390,000	\$48,750	

- The Reward is subject to quota. Each Qualified Applicant is entitled to the Reward only once under this offer.
- The Rewards obtained by the Qualified Applicants shall be sent via SMS/MMS text messages to the relevant Registered Mobile Numbers on or before 31 January 2027.
- Each Qualified Applicant will receive the redemption code in relation to the Reward only once. Qualified Applicants must take care to keep the redemption code safe; no replacement will be issued for lost, stolen, used or expired redemption codes.
- Unless otherwise stated by the Bank and Hang Seng Insurance, under no circumstances can the redeemed Reward be changed or cancelled, nor can the Reward be transferred or exchanged for cash.
- The Bank and Hang Seng Insurance reserve the right to vary or convert the Reward to other forms of rewards equivalent to the same values of the Reward from time to time without prior notice.
- The Bank and Hang Seng Insurance are not suppliers of the Reward and assume no legal responsibility regarding the Reward. All matters related to the quality and supply of the products and services shall be the sole responsibility of the supplier. Any dispute arising from the Reward shall be resolved between the customer and the relevant supplier. For details regarding the terms and conditions of the Reward, please refer to the relevant supplier's website or the Reward.
- The Reward is only valid for purchases at Klook and is not applicable to other retailers or platforms. The use of the Reward is subject to the terms and conditions of the Klook e-Gift Card.
- Any transaction that is ultimately cancelled, refunded or found to be fraudulent is not eligible for this offer, and the relevant customer will not be distributed the Reward.

15. Hang Seng Insurance has the right to decide whether or not to accept the insurance application based on information provided by the Qualified Applicants and/or the life insured upon application.
16. This offer is jointly offered by the Bank and Hang Seng Insurance. The Bank and Hang Seng Insurance reserve the right to adjust, withdraw or cancel this offer and to amend or revise any of these terms and conditions at any time and from time to time without prior notice and without assigning any reasons whatsoever.
17. Unless otherwise specified, this offer cannot be used in conjunction with staff benefits of the Bank.
18. In the event of partial withdrawal(s), policy surrender or lapse within the first policy year, the first-year premium discount amount may be clawed back by setting off such amount against any sums that may be payable by Hang Seng Insurance to the customer at Hang Seng Insurance's sole and absolute discretion.
19. Except for the Qualified Applicant, the Bank (including its successors and assignees) and Hang Seng Insurance (including its successors and assignees), no other person has any right to enforce any of the provisions of these terms and conditions or to enjoy any of the benefits under these terms and conditions under the Contracts (Rights of Third Parties) Ordinance.
20. The Bank and Hang Seng Insurance have the final decision on all matters relating to this offer and such decision is binding on all parties. In case of any dispute, the decision of the Bank and Hang Seng Insurance prevails.

For detailed information, terms, conditions, exclusions, important notes and product risks of the Eligible Policy, please refer to relevant product brochure, and the policy terms prevail.

12.2 eFamilyPro Life Insurance Plan Offer

Terms and conditions apply to the offer. Please note the relevant product risks, credit risks and early surrender loss. This plan is underwritten by Hang Seng Insurance Company Limited.

Terms and Conditions for the Premium Waiver Offer for the First Year ("Premium Waiver Offer"):

1. This offer is applicable to the Bank's personal customers who successfully apply for eFamilyPro Insurance Plan underwritten by Hang Seng Insurance via the Bank website hangseng.com or e-banking within the Promotional Period and providing a valid promotion code during the application process to enjoy this offer upon successful policy issuance (in this offer, the "Qualified Applicant"), but is not applicable to corporate customers of the Bank.
2. Subject to these terms and conditions, a Qualified Applicant can enjoy 8-month premium waiver on the second, fourth, sixth, eighth, ninth, tenth, eleventh, twelfth month's premium of the eFamilyPro Insurance Plan (total 8-month premium waiver) within the first policy year (subject to successful policy issuance). If an applicant cannot provide the respective promotion code, no premium waiver will be offered.
3. Any application towards the eFamilyPro Insurance Plan with unposted / cancelled / refunded premium does not qualify for this offer.
4. For details of the eFamilyPro Insurance Plan features and the relevant product risks, please refer to the product brochure. For terms and conditions of eFamilyPro Insurance Plan, please refer to the relevant policy provisions.
5. If the policy issued is cancelled during the cooling-off period, Hang Seng Insurance will only refund the actual premium paid by the policyholder.
6. In the event of partial withdrawal(s), policy surrender or lapse within the first policy year, the first-year premium discount amount may be clawed back by setting off such amount against any sums that may be payable by Hang Seng Insurance to the customer at Hang Seng Insurance's sole and absolute discretion.
7. This promotion is jointly offered by the Bank and Hang Seng Insurance. In case of discrepancy arising out of this offer, the decision of the Bank and Hang Seng Insurance is final and conclusive.
8. Hang Seng Insurance has the right to decide whether or not to accept the insurance application based on information provided by the policyholders or the life insured upon application.
9. This offer is only applicable to selected personal customers of the Bank, but is not applicable to corporate customers and any parties who enjoy the Bank staff privileges.
10. The Bank and Hang Seng Insurance reserve the right to suspend, vary or terminate this offer and to amend the terms and conditions of this offer at any time and from time to time without prior notice. The Bank and Hang Seng Insurance reserve the right of final decision on all matters relating to this offer, which is binding on all parties concerned.
11. No person other than the Qualified Applicant, the Bank (including its successors and assigns) and Hang Seng Insurance (including its successors and assigns) has any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
12. This material is for distribution in Hong Kong only and shall not be considered as an offer to sell or solicitation to buy or providing any insurance product outside Hong Kong. If you are not physically in Hong Kong currently, we cannot provide to you the products or offers mentioned in this material. Please browse the relevant content only when you are back in Hong Kong.

13. General Insurance Plan Offers

Terms and conditions apply to promotion offers and insurance plans. Please note the relevant product risks. Please visit hangseng.com/gi2 for the terms and conditions of the promotion offers. These plans are underwritten by Chubb Insurance Hong Kong Limited ("Chubb"). Please call our hotline at (852) 2998 9888 for details and obtaining the dedicated promotion code.

14. Foreign Exchange Offer

14.1 Hang Seng FX⁺

This offer only applies to Prestige Private and Prestige Banking customers, but does not apply to corporate accounts and customers who hold Private Banking accounts (even if they may also hold a Prestige Private or Prestige Banking account). FX involves risk. Terms and conditions apply. Visit hangseng.com/fx+ for more details.

14.2 FX Coupon

From 1 July 2026 to 30 September 2026, newly opened or upgraded to Prestige Banking customer is entitled to receive one FX coupon under this promotion. The FX coupon is applicable to a single foreign currency exchange transaction of HKD1,000 to HKD5,000 (or equivalent) in designated currencies. Bank's cost price refers to the foreign exchange rate without any sales margin normally charged by the Bank. Any other mark-up applied to the exchange rate for operational reasons will not be waived. Visit hangseng.com/onlinefx for more details. Terms and conditions apply. FX involves risk.

14.3 Foreign Currency Time Deposit Offer

The promotion period is from 1 June 2026 to 30 September 2026. For exchange of designated currencies and set-up of 1-week / 1-month time deposit at the same time with designated transaction amount. The interest rate offers are quoted with reference to the interest rates offered by the Bank on 1 June 2026 and are for reference only. The relevant interest rates may be subject to revision based on the prevailing market conditions. Terms and conditions apply. Visit hangseng.com/forexoffer for more details.

15. Hang Seng Prestige Multi-Currency Debit Mastercard® Offer

- a. Promotion period of the offer is now till 30 September 2026.
 - a) \$0 fees on foreign currency transaction and cash withdrawal from Hang Seng and HSBC Group ATM networks.
 - b) For Prestige Debit Card: when withdrawing cash overseas from non-HSBC Group ATM networks, local banks may charge an additional fee. When withdrawing cash locally from non-HSBC Group ATM networks, there is a charge of HK\$20 each time.
- b. If you are aged 12 or above and have a HKID or passport, you can get a supplementary debit card even if you don't have a Hang Seng account. The primary cardholder needs to submit the request for family or friends via Hang Seng Mobile App.
- c. Foreign exchange involves exchange rate risk.
- d. Terms and conditions apply. For details, please visit hangseng.com/mcy_debit.

16. Hang Seng Prestige World Mastercard® Offer

- a. The promotion period of the welcome gifts is till 31 December 2026. New credit card customers are required to accumulate transaction amount of HK\$5,000 within 60 days from the date of new card issuance in order to enjoy \$700 +FUN Dollars and existing credit card customers are required to accumulate transaction amount of HK\$5,000 within 60 days from the date of new card issuance in order to enjoy \$300 +FUN Dollars. The welcome gifts are not applicable to principal card customers who are currently holding and / or have ever held any Hang Seng Prestige World Mastercard during the 12 months immediately preceding the date of application.
- b. Terms and conditions apply. For details, please contact our branch staff or visit Hang Seng Bank Website: hangseng.com/psewmc.

17. New Fund Time Deposit Offer

Please refer to promotion page for the calculation of Eligible New Fund Balance in this offer. Foreign exchange involves exchange rate risk. Terms and conditions apply. For details, please visit hangseng.com/depositpromo5.

18. Prestige Privileges

Terms and conditions apply to the privileges. For details, please visit hangseng.com/prestige/privilege.

19. Customer Referral Offer

Terms and conditions apply. For details, please contact our branch staff or visit hangseng.com/mgm1.

About Risk Profile Questionnaire:

The Risk Profiling Questionnaire is provided by the Bank and is intended to help the customer understand his / her risk profile and investment needs. The Bank makes no guarantee, representation or warranty and accepts no responsibility or liability as to the accuracy or completeness of the information or recommendation given. The suggestions are derived from information that the customer has provided to the Bank. The suggestions are designed to meet the needs discussed in this test and are in line with the customer's attitude towards risk. The suggestions are for the customer's consideration when making his / her own investment decisions. The suggestions are not an offer to sell or a solicitation to buy any financial products and the suggestions should not be considered as investment advice.

Life Insurance Plans:

The above information is a product summary of information for reference only. These life insurance plans are intended only for sale in Hong Kong. This document shall not be construed as an offer to sell or solicitation of an offer or recommendation to purchase or sale or provision of any products of Hang Seng Insurance. Please refer to the relevant leaflet, factsheet or product brochure for exact contents, product risk, credit risk, terms, conditions and exclusions of the relevant life insurance plan, and the policy of the relevant life insurance plan shall be considered as final.

The above life insurance plans are underwritten by Hang Seng Insurance. Hang Seng Insurance is authorised and regulated by the Insurance Authority in Hong Kong. The Bank is an insurance agency authorised by Hang Seng Insurance and the insurance products are products of Hang Seng Insurance but not the Bank. Upon application for any of these plans, insurance premium will be payable to Hang Seng Insurance, and Hang Seng Insurance will provide the Bank with commission and performance bonus as remuneration for distribution of the plan. The existing staff remuneration policy on sales offered by the Bank takes into account various aspects of the staff performance instead of focusing solely on the sales amount. In respect of an eligible dispute (as defined in the Terms of Reference for the Financial Dispute Resolution Centre in relation to the Financial Dispute Resolution Scheme) arising between the Bank and you out of the selling process or processing of the related insurance product transaction, the Bank will enter into a Financial Dispute Resolution Scheme process with you; however, any dispute over the contractual terms of the insurance products should be resolved between Hang Seng Insurance and you directly. Policyholders are subject to the credit risk of Hang Seng Insurance and early surrender loss. Terms and conditions apply. Please note the relevant product risks.

The benefits and/or returns mentioned throughout this material are not guaranteed and for illustrative purpose only. The actual future amounts of benefits and/or returns may be lower than or higher than the currently quoted benefits and/or returns. The policyholder is subject to the credit risk of Hang Seng Insurance.

If policyholders surrender the policy after the expiry of the cooling-off period, the surrender proceeds to be received may be significantly less than the Total Premiums Paid. Please refer to the illustration summary of these plans for the projected surrender values. All details regarding policy surrender should be referred to the relevant policy provisions.

General Insurance Plans:

The above general insurance plans ("Plans") are underwritten by Chubb which is authorised and regulated in Hong Kong SAR by the Insurance Authority. Chubb reserves the right of final approval of the policy issuance. The Bank is registered as an insurance agency by the Insurance Authority (Licence No.: FA3168) and authorised by Chubb for distribution of these Plans. These Plans are products of Chubb and not the Bank. Upon application for these

Plans, insurance premium will be payable to Chubb, and Chubb will provide the Bank with commission and performance bonus as remuneration for distribution of these Plans. The existing staff remuneration policy on sales offered by the Bank takes into account various aspects of the staff performance instead of focusing solely on the sales amount.

In respect of an eligible dispute (as defined in the Terms of Reference for the Financial Dispute Resolution Centre in relation to the Financial Dispute Resolution Scheme) arising between the Bank and the customer out of the selling process or processing of the related transaction, the Bank is required to enter into a Financial Dispute Resolution Scheme process with the customer; however, any dispute over the contractual terms of the insurance product, underwriting, claims and policy service should be resolved directly between Chubb and the customer.

The above information is intended to be a general summary for reference only. Please refer to the policy wording for exact terms, conditions, details of the exclusions and relevant product risks.

Risk Disclosure

Risk Disclosure of Investment Fund:

- Investors should note that all investments involve risks (including the possibility of loss of the capital invested), prices or value of investment fund units may go up as well as down and past performance information presented is not indicative of future performance. Investors should read carefully and understand the relevant offering documents of the investment funds (including the fund details and full text of the risk factors stated therein) and the Notice to Customers for Fund Investing before making any investment decision. Investment funds are investment products and some may involve derivatives. Investors should carefully consider their own circumstances whether an investment is suitable for them in view of their own investment objectives, investment experience, preferred investment tenor, financial situation, risk tolerance abilities, tax implications and other needs, etc., and should understand the nature, terms and risks of the investment products. Investors should obtain independent professional advice if they have concerns about their investment.

The risks for funds which are index funds include but not limited to:

- Tracking error risk: There can be no assurance that the performance of the relevant fund will be identical to the performance of the relevant index. Factors such as the fees and expenses borne by the relevant fund, the time differences associated with portfolio re-balancing, the prices at which the constituent stocks of the relevant index are acquired or disposed by the relevant fund, the market condition at the relevant time of acquisition or disposal, the index-tracking strategies or financial derivative instruments used will affect the performance of such fund relative to the relevant index.
- Passive investment risk: Fund manager does not have any discretion to select stocks individually or to take defensive positions in declining markets or changes in the composition of the index. Hence, any fall in the relevant index will result in corresponding fall in the value of the relevant fund. The composition of the relevant index may change and stocks currently comprising the relevant index may subsequently be delisted. Other stocks may also be added subsequently to become constituent stocks of the relevant index.
- Concentration risk: The relevant fund may be concentrated in a single or particular sector(s) or single country / region. The performance of the relevant fund could depend substantially on the performance of the relevant single or particular sector(s) / market(s) and the relevant fund is likely to be more volatile than a broad-based fund as it is more susceptible to adverse conditions in the relevant single or particular sector(s) / market(s). In seeking to reflect the weightings of constituent stocks of the relevant index, investments of the relevant fund may be concentrated in a single constituent stock or several constituent stocks. The performance of the relevant index and the fund may be significantly affected by the price fluctuation of one or several of the constituent stocks of the relevant index.

The risks for funds which are bond funds, including but not limited to the credit / default risks of the issuers of the bonds in which the bond funds invest, interest rate risk and liquidity risk etc.

Risk Disclosure of Equity Linked Investments ("ELIs")

- Equity Linked Investments ("ELIs") involve derivatives. You should not only base on this material alone to make any investment decisions. The investment decision is yours and you should not invest in ELIs unless the intermediary who sells it to you has explained to you that the product is suitable for you having regard to your financial situation, investment experience and investment objectives.
- ELIs are considered as a complex product and you should exercise caution in relation to ELIs. The market value of the ELIs may fluctuate and you may sustain a total loss of their investment. You should therefore ensure that you read and understand the nature of the ELIs and the relevant offering documents of the ELIs (including the full text of the risk factors therein) and, where necessary, seek independent professional advice, before making any investment decisions.
- Liquidity risk - ELIs are designed to be held to its maturity. You may not be able to sell your investment in the ELIs before maturity. If you try to sell the ELIs before maturity, the amount you receive may be substantially less than the investment amount.
- Credit risk of the ELI issuer - ELIs constitute general unsecured and unsubordinated contractual obligations of the issuer. When you buy ELIs, you will be relying on the creditworthiness of the ELI issuer and of no other person. You have no rights under the terms and conditions of ELIs against any issuer of any linked stock. If the relevant ELI issuer becomes insolvent or default on its obligations under the ELIs, in the worst case scenario, you could lose substantial part or all of the capital invested. ELIs may be terminated early by the Issuer.
- Some ELIs are partially capital protected at maturity provided that you hold the ELIs until maturity and the ELIs are not otherwise early terminated.
- Investing in ELIs is not the same as investing in the linked reference asset(s) directly.
- Not covered by the Investor Compensation Fund - ELIs are not traded on any markets operated by Hong Kong Exchanges and Clearing Limited or any other stock exchanges. There may not be an active or liquid secondary market.
- The above is not an exhaustive list of risk factors. For details, please refer to the offering documents.

Risk Disclosure of Structured Notes

- Structured notes involve derivatives. You should not only base on this material alone to make any investment decisions. The investment decision is yours and you should not invest in the product unless the intermediary who sells it to you has explained to you that the product is suitable for you having regard to your financial situation, investment experience and investment objectives and you fully understand and are willing to assume the risks associated with it.
- Structured notes are considered as a complex product and you should exercise caution in relation to Structured note. The market value of the structured notes may fluctuate and investors may sustain a total loss of their investment. You should therefore ensure that you read and understand the nature of structured notes and the relevant offering documents of the structured notes (including the full text of the risk factors therein) and, where necessary, seek independent professional advice, before making any investment decisions.
- Credit risk of the Issuer - structured notes constitute general unsecured and unsubordinated contractual obligations of the Issuer. When you buy structured notes, you will be relying on the creditworthiness of the Issuer and of no other person. You have no rights under the terms and conditions of the structured notes against any issuer of any linked underlying(s). If the Issuer becomes insolvent or default on its obligations under the product, in the worst case scenario, you could lose substantial part or all of the capital invested. The structured notes may be terminated early by the issuer.
- Some structured notes are 100% capital protected at maturity provided that it is not otherwise early terminated by the Issuer

- Investing in structured notes are not the same as investing in the linked reference asset(s) directly.
- The structured notes are not normal time deposits, and they are not protected by the Deposit Protection Scheme in Hong Kong.
- Not covered by the Investor Compensation Fund – structured notes are not traded on any markets operated by Hong Kong Exchanges and Clearing Limited or any other stock exchanges. There may not be an active or liquid secondary market.
- The above is not an exhaustive list of risk factors. For details, please refer to the offering documents.

Important Risk Warning of Bond and Certificate of Deposit Product:

- Bonds and Certificates of Deposit (CDs) are investment products. The investment decision is yours but you should not invest in a bond / CD unless the intermediary who sells it to you has explained to you that the bond / CD is suitable to you having regard to your financial situation, investment experience and investment objectives. Your intermediary is under a duty to assure that you understand the nature and risks of this product, and that you have sufficient net worth to be able to assume the risks and bear the potential losses of trading in this product.
- Bonds and CDs are not deposits and should not be treated as substitute for conventional time deposits.
- Bonds and CDs are not a protected deposit and is not protected by the Deposit Protection Scheme in Hong Kong.
- Investors who purchase bonds / CDs are exposed to the credit risk of the issuer and guarantor (if any) of the bonds / CDs. There is no assurance of protection against a default by the issuer / guarantor in respect of the repayment obligations. In the worst-case scenario, any failure by the issuer and the guarantor (if any) to perform their respective obligations under the bonds / CDs when due may result in a total loss of all of your investment.
- Renminbi (RMB) is not a freely convertible currency. As such, investors trading bonds and / or CDs denominated in RMB are subject to additional risks (such as currency risk).
- The above is not an exhaustive list of risk factors. Please refer to the section on “Risk Factors” in the relevant “Bond / Certificate of Deposit Trading Services” Factsheet to understand other risk factors applicable to bonds and CDs.
- The information displayed does not constitute nor is it intended to be construed as any professional advice, offer, solicitation or recommendation to deal in Bonds / CDs. Investors should be aware that all investments involve risks (including the possibility of loss of the capital invested). The prices of Bonds and CDs may go up as well as down and past performance is not indicative of future performance. Investors should not only base on this information alone to make investment decisions, and should carefully consider whether an investment is suitable for them in view of their own investment objectives, investment experience, investment tenor, financial situation, risk tolerance abilities, tax implications and other needs, etc., and should read the relevant product offering documents and terms and conditions (including the full text of the risk factors therein) in detail before making any investment decisions. Investors should obtain independent professional advice if they have concerns about their investment.
- No guarantee, representation, warranty or undertaking, express or implied, is made as to the fairness, accuracy, timeliness, completeness or correctness of any general financial and market information, news services and market analysis, projections and / or opinions (“Market Information”) provided above and the basis upon which any such Market Information have been made, and no liability or responsibility is accepted by the Bank in relation to the use of or reliance on any such Market Information whatsoever provided in the webinar.
- Investors must make their own assessment of the relevance, accuracy and adequacy of the information provided and make such independent research / investigations as they may consider necessary or appropriate for the purpose of such assessment. The Bank does not make any representation or recommendation or assessment as to whether or not any of the investment(s) mentioned are suitable or applicable to any persons and thus shall not be held responsible in this regard.

Risk Disclosure of “MaxiInterest” Investment Deposit

- “MaxiInterest” Investment Deposit (“MXI”) is a structured product involving derivatives. You should not only base on this material alone to make any investment decisions. The investment decision is yours and you should not invest in MXI unless the intermediary who sells it to you has explained to you that MXI is suitable for you having regard to your financial situation, investment experience and investment objectives and you fully understand and are willing to assume the risks associated with it. You should therefore ensure that you read and understand the nature of the MXI and the relevant offering documents of the MXI (including the full text of the risk factors therein), where necessary, seek independent professional advice, before making any investment decisions
- MXI is embedded with FX options. Option transactions involve risks, especially when selling an option. Although the premium received from selling an option is fixed, you may sustain a loss well in excess of such premium amount, and the loss could be substantial.
- You should note that MXI is not normal time deposit and thus should not be considered as normal time deposit or its alternative. It is not a protected deposit and is not protected by the Deposit Protection Scheme in Hong Kong.
- Earnings on MXI are limited to the nominal interest payable and it is only payable upon maturity. As the principal and the earning will be paid in the Deposit Currency or the Linked Currency, whichever has depreciated against the other, investors will have to bear the potential losses due to currency depreciation, which may be substantial. If MXI is withdrawn before maturity, investors will also have to bear the costs involved. Such losses and costs may reduce the earnings and the principal amount of MXI.
- You will be relying on the Bank’s (as the issuer) creditworthiness. MXI is not secured by any collateral. If the Bank becomes insolvent or default on its obligations under MXI, in the worst case scenario, you could suffer a total loss of your investment amount.
- MXI is not listed on any stock exchange and is not covered by the Investor Compensation Fund.
- Investing in MXI is not the same as buying the linked currency directly.
- Renminbi (RMB) is subject to foreign exchange control by the PRC government and thus investors investing in the MXI involving RMB are subject to the currency risk of RMB.
- Certain Terms and Conditions (including some of the key dates) of MXI can be adjusted by the Bank in certain circumstances. The MXI may be terminated early by the Bank. This might have a negative impact on the product’s return.

Risk Disclosure of Currency-Linked Capital Protected Investment Deposit

- Currency-Linked Capital Protected Investment Deposit (“CPI”) is a structured product involving derivatives. You should not only base on this material alone to make any investment decisions. The investment decision is yours and you should not invest in the CPI unless the intermediary who sells it to you has explained to you that the product is suitable for you having regard to your financial situation, investment experience and investment objectives and you fully understand and are willing to assume the risks associated with it. You should therefore ensure that you read and understand the nature of the CPI and the relevant offering documents of the CPI (including the full text of the risk factors therein) and, where necessary, seek independent professional advice, before making any investment decisions.
- CPI is embedded with FX options. Option transactions involve risks, even when buying an option. The option’s value might become worthless if the market moves against your expectation.
- You should note that CPI is not a normal time deposit and thus should not be considered as normal time deposit or its alternative. It is not a protected deposit and is not protected by the Deposit Protection Scheme in Hong Kong.
- You should understand that the Principal of the CPI is protected only when it is held to maturity and you will be relying on the Bank’s (as the issuer) creditworthiness. CPI is not secured by any collateral. If the Bank becomes insolvent or default on its obligations under the CPI, in the worst case scenario, you could suffer a total loss of your investment amount.
- CPI is not listed on any stock exchange and is not covered by the Investor Compensation Fund.

- Investing in CPI is not the same as buying the Underlying Currency Pair directly.
- Renminbi (RMB) is subject to foreign exchange control by the PRC government and thus investors investing in the CPI involving RMB are subject to the currency risk of RMB.
- Certain Terms and Conditions (including some of the key dates) of CPI can be adjusted by the Bank. The CPI may be terminated early by the Bank. This might have a negative impact on the product's Return / Coupon (if any).

Risk Disclosure Statement of Investment Financing Service

PLEASE READ THIS RISK DISCLOSURE STATEMENT CAREFULLY AND CONSULT YOUR OWN LEGAL ADVISER AND/OR OTHER PROFESSIONAL CONSULTANTS AS YOU CONSIDER APPROPRIATE BEFORE YOU DECIDE TO APPLY FOR INVESTMENT FINANCING SERVICE.

Below are the key risks associated with Investment Financing Service (the "Facility") which are not exhaustive. The Facility is provided by Hang Seng Bank Limited (the "Bank").

1. Risk of Trading in Investment Funds and other Investment Products

You should note that all investments involve risks (including the possibility of loss of the capital invested). Prices of units of investment funds or other investment products may go up as well as down and information on past performance is not indicative of future performance. It is as likely that losses will be incurred rather than profit made as a result of buying and selling investment products. You should read and understand the relevant product's offering documents (including the full text of the risk factors stated therein) in detail before making any investment decision.

2. Risk of Using Leverage

The prices of investment funds and other investment products fluctuate, sometimes dramatically. Financing transactions in investment products by collateral using leverage involves significant risk, and losses may exceed the value of your collateral and may affect your ability to repay the Facility. The higher your leverage is, the bigger your losses can be in adverse market conditions. Contingent orders such as "stop-loss" or "stop-limit" orders may not necessarily limit losses as market conditions may make it impossible to execute contingent orders. You may be required at short notice to make additional margin deposits or interest payments. If the required margin deposits or interest payments are not made within the prescribed time, your collateral may be liquidated without your consent. Force Liquidation may result in losses and you will remain liable for any resulting deficit in your account and interest charged on your account. You should therefore carefully consider whether such a financing arrangement is suitable for you in light of your own financial position and investment objectives.

3. Risk associated with Margin Requirements

The Facility is a financing arrangement with margin requirements. The Available Limit of the Facility is determined by the aggregate of the market value of the investment products charged by you in favour of the Bank as collateral from time to time ("Charged Securities") multiplied by the applicable Loan Ratio and capped at the Ceiling Limit. The Loan Ratio and the Ceiling Limit are set and may be varied by the Bank from time to time. If unauthorised overdraft occurs (i.e. when the loan amount exceeds the Available Limit) for any reasons, including but not limited to decrease in value of the Charged Securities, change of the Loan Ratio or termination of the Facility, interest on the unauthorised overdraft amount will be charged at the unauthorised overdraft interest rate(s) and you undertake to forthwith repay the unauthorised overdraft amount in cash or dispose of your investments and apply the proceeds towards repayment of the unauthorised overdraft amount.

If you do not act promptly upon receiving a Margin Call notice and do not take the required actions within a

prescribed period, the Bank may exercise various rights, including the right to liquidate part or all of the Charged Securities, and the right to set-off any cash held in your account at the Bank towards any amount owing by you to the Bank under the Facility, in each case at any time and in any way the Bank considers appropriate without demand or notice to you (even if the market value of the Charged Securities drops drastically due to adverse market conditions). You will bear all losses and remain liable for any resulting deficit in your account and interest charged on your account. Commissions, fees and other charges applicable to the Facility may also increase your loss. You should therefore carefully consider whether such a financing arrangement is suitable in light of your own financial position and investment objectives.

4. Interest Rate risk

The interest rate applicable to the Facility is based on Hong Kong Dollar Prime Lending Rate as quoted by the Bank from time to time ("HKD Prime") plus or minus a pre-determined rate set by the Bank. The interest rate may be subject to change over time. When HKD Prime rate increases, the interest payment under the Facility will increase.

5. Currency Risk

If any of the Charged Securities is denominated in a currency different from the Facility (which is denominated in Hong Kong dollar), a conversion of one currency into another currency is required and such conversion shall be calculated at the rate determined by the Bank to be prevailing in the relevant foreign exchange market at the relevant time. The value of the Charged Securities and the Available Limit of the Facility may change due to fluctuations in foreign exchange rate.

6. Liquidity Risk

If the Bank exercises its right to liquidate the Charged Securities under adverse market conditions, it may be difficult to sell the Charged Securities and the selling price may also be affected when there is no or little liquidity for the Charged Securities in the market. You will be liable for the shortfall if the amount of sales proceeds of the Charged Securities is not sufficient to pay off the amount owing by you to the Bank under the Facility.

7. Risk of Providing an Authority to Hold Mail or to Direct Mail to Third Parties

If you provide the Bank with an authority to hold mail or to direct mail to third parties, it is important for you to promptly collect in person all contract notes and statements of your accounts and review them in detail to ensure that any anomalies or mistakes can be detected in a timely fashion.

8. Risk of Client Assets Received or Held Outside Hong Kong Special Administrative Region

Client assets received or held by the Bank outside the Hong Kong Special Administrative Region are subject to the applicable laws and regulations of the relevant overseas jurisdiction which may be different from the Securities and Futures Ordinance (Cap.571, Laws of Hong Kong) and the rules made under it. Consequently, such client assets may not enjoy the same protection as that conferred on client assets received or held in the Hong Kong Special Administrative Region.

Please refer to Investment Financing Service Factsheet for relevant terminology. Please visit Hang Seng Bank website > Personal > Investment > Other Related Services > Investment Financing.

Risk Disclosure of Securities Investment:

Investors should note that investment involves risks. The prices of securities fluctuate, sometimes dramatically. The price of a security may move up or down, and may become valueless. It is as likely that losses will be incurred rather than profit made as a result of buying and selling securities.

Investors should note that investing in different Renminbi-denominated securities and products involves different risks (including but are not limited to currency risk, exchange rate risk, credit risk of issuer / counterparty, interest rate risk, liquidity risk (where appropriate)). The key risks of investing in securities via the Stock Connect Northbound Trading include:

- Once the respective quota is used up, trading will be affected or will be suspended.
- Stock Connect Northbound Trading will only operate on days when both markets are open for trading. Investors should take note of the days the Stock Connect Northbound Trading is open for business and decide according to their own risk tolerance whether or not to take on the risk of price fluctuations in securities during the time when Stock Connect Northbound Trading is not trading.
- When a security is recalled from the scope of eligible securities for trading via Stock Connect Northbound Trading, that security can only be sold but NOT bought.
- Investors will be exposed to currency risk if conversion of the local currency into RMB is required.

Foreign securities carry additional risks not generally associated with securities in the domestic market. The value or income (if any) of foreign securities may be more volatile and could be adversely affected by changes in many factors. Client assets received or held by the licensed or registered person outside Hong Kong are subject to the applicable laws and regulations of the relevant overseas jurisdiction which may be different from the Securities and Futures Ordinance (Cap.571) and the rules made thereunder. Consequently, such client assets may not enjoy the same protection as that conferred on client assets received or held in Hong Kong.

Investors should note that ETF is different from a typical unit trust and many factors will affect its performance. In general, the market price per ETF unit may be significantly higher or lower than its net asset value per unit due to market demand and supply, liquidity, and scale of trading spread in the secondary market and will fluctuate during the trading day. ETF is different from stocks, investors should read the offering documents of the relevant ETF and understand the features and risks of ETF etc.

Risk Disclosure for TraHK

- The Tracker Fund of Hong Kong ("TraHK") is an exchange-traded fund designed to provide investment results that closely correspond to the performance of the Hang Seng Index ("Index") but its return may deviate from that of the Index.
- Investment involves risk, including risks of concentration of investments in shares in constituent companies of the Index, performance of the Index, economic, political and social developments, risks relating to investment in Hong Kong-listed stocks, and dual counter risks. Investors may lose part or all of their investments.
- Due to fees and expenses of TraHK, liquidity of the market and tracking strategy adopted by the Manager, TraHK's return may deviate from that of the Index.
- The trading price of TraHK may differ from the underlying net asset value ("NAV") per unit.
- TraHK may not be suitable for all investors. Investors should not invest based on this website only. Investors should read TraHK's prospectus including all risk factors, consider the product features, their own investment objectives, risk tolerance level and other factors, and seek independent financial and professional advice as appropriate prior to making any investment.
- The performance of TraHK, the NAV per unit and the performance by the manager and the trustee of their respective obligations are not guaranteed by the HKSAR Government. The HKSAR Government has given no guarantee or assurance that the investment objective of TraHK will be met.

RMB Currency Risk

Renminbi ("RMB") is subject to exchange rate risk. Fluctuation in the exchange rate of RMB may result in losses in the event that the customer subsequently converts RMB into another currency (including Hong Kong Dollars). Exchange controls imposed by the relevant authorities may also adversely affect the applicable exchange rate. RMB is currently not freely convertible and conversion of RMB may be subject to certain policy, regulatory requirements and / or restrictions (which are subject to changes from time to time without notice). The actual conversion arrangement will depend on the policy, regulatory requirements and / or restrictions prevailing at the relevant time.

Foreign Currency Risk

Foreign Exchange involves Exchange Rate Risk. Fluctuations in the exchange rate of a foreign currency may result in gains or loss of principal in the event that the customer converts the deposits from Hong Kong Dollar or foreign currency to another currency, and/or in the event that the customer converts a foreign currency time deposit to another currency (including Hong Kong Dollar) upon maturity.

Risk disclosure

Foreign currency transactions involve fluctuations in exchange rates. When the transaction amount is debited from your foreign currency account, the account balance is subject to exchange rate risk, which may result in gains or losses. Please ensure there is a sufficient balance of foreign currency in your account; otherwise, we'll convert HKD into the relevant currency to complete the transaction, which may result in a loss for your account.

Investors should not only base on this material alone to make any investment decision, but should read in detail the relevant risk disclosure statements.

These promotion materials have not been reviewed by the Securities and Futures Commission in Hong Kong ("SFC"). The information contained herein is for general information and reference purposes only and is not intended to provide professional investment or other advice. It is not intended to form the basis of any investment decision. You should not make any investment decision based solely on the information and services provided herein. Before making any investment decision, you should take into account your own circumstances including but not limited to your financial situation, investment experience and investment objectives, and should understand the nature, terms and risks of the relevant investment product. You should obtain appropriate professional advice where necessary.

These promotion materials are not intended to provide or regard as legal or taxation advice, or investment recommendations.

To borrow or not to borrow? Borrow only if you can repay!