

General Terms and Conditions

1. The offers are applicable to Hang Seng Prestige customers ("Customers") only.
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus point programmes of the merchant (unless otherwise specified).
3. Offers are subject to availability.
4. Additional terms and conditions may be applicable to individual offer; please check with the respective merchant for details.
5. Upon closure of the respective merchant, the relevant offers will be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to customers by the respective merchants, who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the respective merchants.
8. Hang Seng Bank Limited ("Hang Seng") and the respective merchants reserve the right to vary or terminate the offers and to amend the terms and conditions at any time and from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the respective merchants is final.
9. To the largest extent permitted by law, Hang Seng is not liable to the Customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchant.
10. These terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customer, Hang Seng (which includes its successors and assigns) and the relevant merchants has any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version prevails.

Specific Terms and Conditions for Offer at China Mobile Hong Kong

1. The promotion period of the Offer at China Mobile Hong Kong (the "Offer") is from 1 July 2026 to 31 December 2026, both dates inclusive (the "Promotion Period"), and the Offer is only valid at China Mobile Hong Kong.

2. The Offer is available for designated Customers. Each designated Customers may receive unique redemption codes from Hang Seng Relationship Manager and each redemption code can only be used once.
3. Subject to these terms and conditions, a Customer is entitled to receive the Redemption Codes for two (2) China Mobile Hong Kong MyLink Southeast Asia 5-day 5GB SIM cards ("Reward").
4. The Offer is available on a first-come, first-served basis while stocks last.
5. The Offer is for the customer's own use only and may not be transferred, accumulated, or exchanged for cash, other products, or services.
6. The customer must enter the Redemption Code in the MyLink App to redeem the Reward. Upon successful redemption, the Reward will be automatically credited by the China Mobile Hong Kong system to the customer's MyLink account.
7. Each Redemption Code may only be redeemed for one (1) relevant SIM Card.
8. This Offer cannot be used in conjunction with any other offers, promotions, or discounts.
9. China Mobile Hong Kong reserves the right to verify the identity and eligibility of customers and may reject any registration that is incomplete, duplicate, or suspicious.
10. China Mobile Hong Kong reserves the right to modify or cancel this promotion at any time without prior notice.
11. In the event of any dispute, the decision of China Mobile Hong Kong shall be final.
12. By submitting information, the customer confirms that he/she has read, understood, and agrees to be bound by the contents of China Mobile Hong Kong's General Personal Information Collection Statement and Privacy Policy Statement, which are respectively available at: (<https://www.hk.chinamobile.com/tc/home/contract-terms-conditions/event-tnc-list#3-0>) and (<https://www.hk.chinamobile.com/tc/home/contract-terms-conditions/event-tnc-list#1-0>) .
13. The customer may be required to provide personal identification information to China Mobile Hong Kong. Such information is necessary for the customer to receive the Offer. If the customer fails to provide the required information, the customer will not be eligible to receive the Reward.
14. The customer has the right to request access to or correction of his/her personal data in accordance with the Personal Data (Privacy) Ordinance (Cap. 486). For any such request, please refer to China Mobile Hong Kong's Privacy Policy Statement. Requests for access to or correction of personal data, or inquiries regarding the Privacy Policy Statement, should be addressed to: Data Protection Officer, China Mobile Hong Kong Company Limited, 20/F, Tower 1, Kowloon Commerce Centre, 51 Kwai Cheong Road, Kwai Chung, New Territories, Hong Kong; or by calling China Mobile Hong Kong's Commercial Electronic Messages Opt-out Registration Hotline at 6226 4926 or the Customer Service Hotline at 12580.
15. China Mobile Hong Kong shall not be liable for, and shall not provide any reissuance or

compensation for, any loss or damage (whether direct or indirect) arising from any failure, interruption, delay, or temporary suspension of any service due to power or network failure or any other circumstances beyond China Mobile Hong Kong's reasonable control, including but not limited to any delay, loss, error, or unidentifiable response caused by or arising from any technical fault, difficulty or error, network failure, interruption or congestion, mobile application malfunction, any third-party causes, software incompatibility issues, or any other reason (including but not limited to any terminal device or internet network issues), or the inability to receive or use the Offer.

16. Eligible Customers participating in this activity / receiving the Offer do so entirely voluntarily and at their own risk. China Mobile Hong Kong shall not bear any legal liability or provide any compensation for any loss, injury, expense, claim, or litigation (including but not limited to direct, indirect, and consequential losses) arising from or in connection with any eligible Customer's participation in this activity / receipt of the Offer.
17. If any Customer commits any act or omission that violates any law, these terms and conditions, or may harm the rights of any third party, such Customer agrees and covenants to fully indemnify and hold harmless China Mobile Hong Kong from and against any dispute or claim arising from or related to such act or omission.
18. China Mobile Hong Kong shall not be liable for any loss or damage caused by any delay or failure to perform all or any part of these terms and conditions due to any cause beyond China Mobile Hong Kong's reasonable control or not caused by its fault or negligence, including but not limited to power failure, war, threat of war, civil unrest or other civil disobedience, riot, natural disaster, restrictions imposed by the government or any other national legal authority, any other industrial or trade dispute, fire, explosion, storm, flood, lightning, earthquake, and other natural disasters.
19. For any enquiries, please contact China Mobile Hong Kong's Customer Service Hotline at 12580.
20. The China Mobile Hong Kong prepaid card services comprised in the Reward are subject to the terms and conditions of the relevant products. For details, please refer to China Mobile Hong Kong's official website at:
<https://www.hk.chinamobile.com/tc/home/prepaid-card/product?commodityId=21202509281972148452010364928&subId=21202501071876475486371713024> .
21. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
22. These terms and conditions are subject to applicable regulatory requirements.
23. Unless otherwise expressly provided herein, no person other than the Customer, Hang Seng Bank (including its successors and assigns), and the relevant merchants shall have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623) of the Laws of Hong Kong to enforce any

term of these terms and conditions or to claim or enjoy the benefit of any right or obligation set out in these terms and conditions.

24. In the event of any discrepancy or inconsistency between the English version and the Chinese version of these terms and conditions, the English version shall prevail.