

Discontinuation of “Purchase of Clean Bills (Demand Draft/ Clean Cheque) Drawn on Overseas Banks Credited to Hang Seng Account” and the Services Arrangement

Hang Seng continuously reviews and enhances its services to align with the evolving risk management and sustainable business operations. As part of this review, the Bank will discontinue the service for the “Purchase of clean bills (demand draft/clean cheque) drawn on overseas banks credited to Hang Seng accounts” starting 27 October 2025.

Customers holding overseas foreign bills may continue to process bank drafts or cheques via collection with overseas banks. We sincerely apologise for any inconvenience caused and appreciate your understanding.

Should you have any enquiries, please contact your Relationship Manager or our 24-hour Business Partner Direct at (852) 2198 8000.