Reporting fraud to HASE

If your business falls victim to fraud, it’s important to act quickly!

I received a suspicious e-mail from HASE which might not be genuine

- Stop. Don’t reply.
- Don't click on any links.
- Don't open any attachments.

Please forward the email to phlishing@hangseng.com and call the 24-hour Commercial Banking Service Hotline (852) 2198 8000 and we'll investigate it.

I need to report fraudulent activity

If you have authorised a payment and now believe you have been the victim of a scam, or you suspect you may have divulged your security details, **call 24-hour Commercial Banking Service Hotline at (852)2198 8000 immediately**.

Its also important to inform your Relationship Manager.

Someone suspicious called me claiming to be from HASE

Someone suspicious called me claiming to be from HASE

End the call and call back using a verified phone number to confirm the call is genuine. Don’t provide any information to the caller. HASE will never ask you to provide the code generated by your Security Device.

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