

Reporting fraud to HASE

If your business falls victim to fraud, it's important to act quickly!

I received a suspicious e-mail from HASE which might not be genuine

- ◆ Stop. Don't reply.
- ◆ Don't click on any links.
- ◆ Don't open any attachments.

Please forward the email to phishing@hangseng.com and call the 24-hour Business Partner Direct hotline (852) 2198 8000 and we'll investigate it.

I need to report fraudulent activity

If you have authorised a payment and now believe you have been the victim of a scam, or you suspect you may have divulged your security details, **call 24-hour Business Partner Direct hotline at (852)2198 8000 immediately.**

Its also important to inform your Relationship Manager.

Someone suspicious called me claiming to be from HASE

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End the call and call back using a verified phone number to confirm the call is genuine. Don't provide any information to the caller. HASE will never ask you to provide the code generated by your Security Device.