

We're deeply saddened by the tragic Tai Po fire and extend our heartfelt sympathies to the affected individuals and their families. If you wish to offer support, you can donate to various charity groups through Hang Seng Mobile App or Personal e-Banking.

Before donating, please visit charities' official websites to check their FPS identifiers, account numbers and account names.

If you transfer via the mobile app, please enter the FPS Identifier and the recipient's account name will automatically appear for verification and confirmation. If you choose to transfer to an account number, please ensure the entered account number and account name in English are correct to ensure your donation reaches the intended charity.

If the charity's account is with Hang Seng Bank or HSBC, you can make the donation through the ATMs of Hang Seng Bank and HSBC. Please ensure the account name is correct after entering account number to ensure your donation reaches the intended charity.