恒生銀行
HANG SENG BANK

Latest Development on the Proposed Privatisation of Hang Seng Bank

We are writing to update you on the latest development regarding the proposed privatisation of Hang Seng Bank.

The proposal and the scheme have received the required level of support from Hang Seng's shareholders, and the next step is the High Court hearing on 23 January 2026. If all conditions are met, Hang Seng's shares will withdraw from listing on Hong Kong Stock Exchange at 4pm on 27 January 2026.

Notwithstanding the above, Hang Seng will continue to operate as a licensed bank under the Hong Kong Banking Ordinance, maintaining its own governance, brand, distinct customer proposition and branch network.

Our latest brand campaign, "Deeply Rooted. Ever Evolving" embodies our brand promise and reflects our commitment to our customers, to Hong Kong, and to the community we proudly serve. We continue to strive with confidence.

As we move forward, please rest assured that your banking arrangements, including accounts, products, services, and relationship teams, will remain unchanged. All branches, ATMs, digital platforms, and customer service channels continue to operate as usual. We are as committed as ever to serving you and supporting your financial needs.

For official announcements, please refer to the Hong Kong Stock Exchange website. Should you have any questions, you can also enquire with our staff, through "Live Chat" in Hang Seng Personal Mobile App or Hang Seng Personal e-Banking, or visit any of our branches in Hong Kong.

As a gentle reminder, we will not ask you for any sensitive personal information in any case and please stay vigilant to any potential bogus communications purported to be from Hang Seng Bank on this or other subject matters.

We appreciate your continued trust and partnership, and look forward to providing quality services to you. Thank you.

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