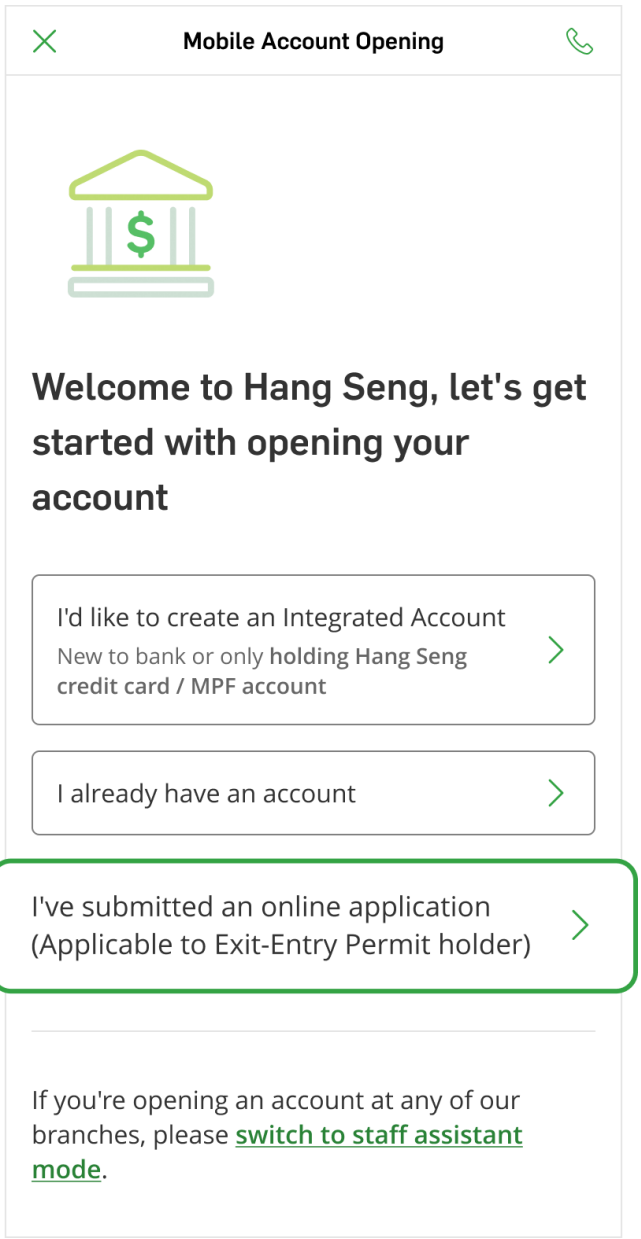
How to complete your account opening in Hong Kong?

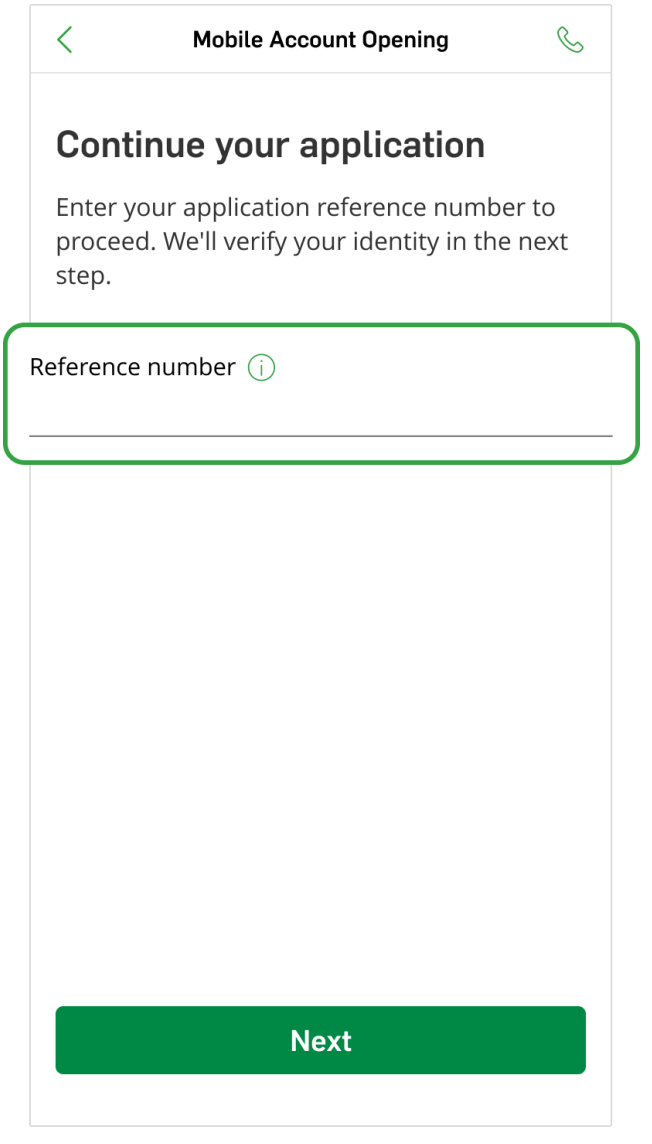
Once you've submitted the application and received SMS confirmation, **visit Hong Kong within 90 days** and upload your Exit-Entry record via the Hang Seng Mobile App to complete the account opening. Otherwise, your application may be cancelled and you'll need to apply again.

Step 1 / 4: Select "I've submitted an online application (applicable to Exit-Entry Permit holder)"



Step 2 / 4: Enter the reference number of your application and complete identity verification

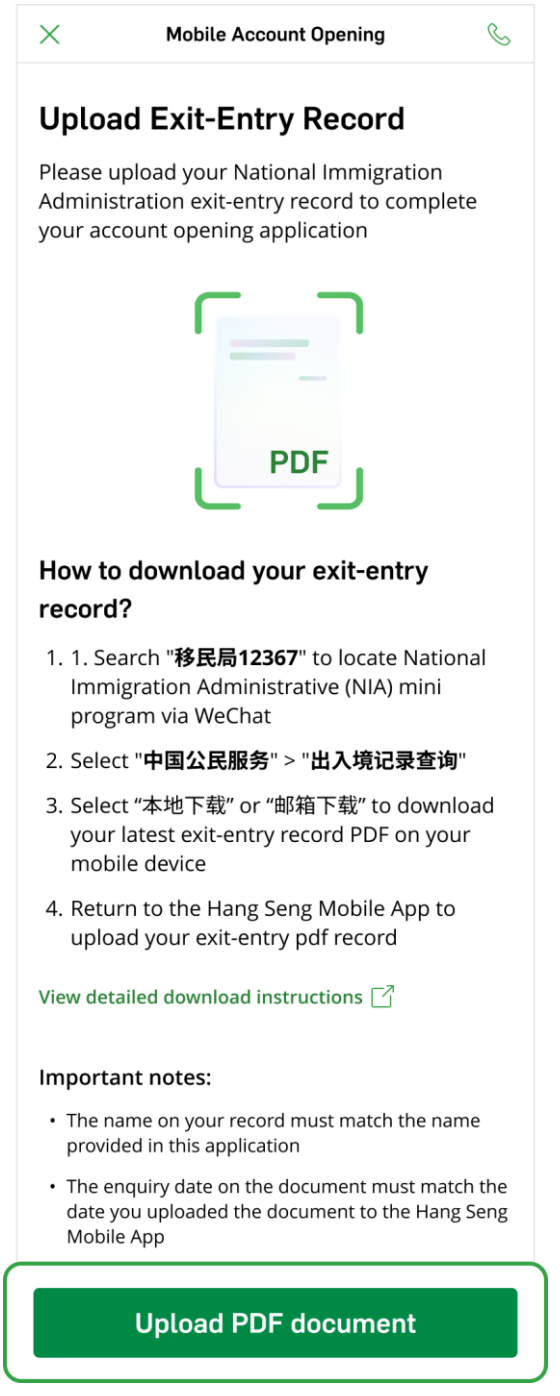
You can check the confirmation SMS we sent you.



Step 3 / 4: Upload your Exit-Entry record

How to download your exit-entry record?

Reminder: The enquiry date on the document must be the same as the date you upload it to the Hang Seng Mobile App.



Step 4 / 4: Account opened

After your account is opened, register for Personal e-Banking and deposit funds instantly, enjoy a convenient online banking experience.

