

**General Terms and Conditions:**

1. The Birthday Offer ("the Offer") is only applicable to Hang Seng Bank Limited ("the Bank") Prestige Private Banking Customers (the "Customers").
2. The Offer is only valid at Bayfare Social and Asaya in Rosewood Hong Kong.
3. The Offer is not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offer, discounts, coupons, cash coupons or membership benefits / VIP cards / VIP bonus point programmes of Rosewood Hong Kong (the "Merchant") (unless otherwise specified).
4. Upon closure of the Merchant, the Offer shall be terminated immediately.
5. The Offer is governed by these terms and conditions and other terms and conditions stipulated by the Merchant.
6. Customers acknowledge and accept that Hang Seng Bank Limited is not the supplier of such products / services / food purchased and Customers should refer to the Merchant for details. The Bank accepts no liability for the quality of products / services / food provided by the Merchant.
7. The Bank and the Merchant reserve the right to vary or terminate the Offer at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of the Bank and the Merchant shall be final.
8. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
9. These terms and conditions are subject to prevailing regulatory requirements.
10. No person other than the Customer and the Bank (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
11. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.
12. Each customer can only enjoy this offer once.
13. In case the relevant Prestige Private Banking is a joint-named account, only the primary account holder can enjoy the Offer.
14. The Offer is not applicable to commercial customers.

**Terms and Conditions for Exclusive Birthday Offers with Rosewood Hong Kong for Prestige Private Banking Customers of Hang Seng Bank****Bayfare Social Birthday Offer: Complimentary Selected Dessert for Spending over HK\$400 per Guest**

1. The offer is valid exclusively at Bayfare Social, Level 5, Rosewood Hong Kong.
2. The offer is applicable for weekday lunch and afternoon tea until 5 pm, Monday to Friday only, except on public holidays.
3. The offer is valid till 31 December 2025.
4. The offer is only valid in the birthday month of the customers.
5. Customers may redeem one complimentary selected dessert **per guest** (the dessert of the day and is subject to change without prior notice), upon a dine-in spending of HKD400 of à la carte menu items **per guest**.
6. For the avoidance of doubt, the 10% service charge, corkage, cake cutting fee, any other miscellaneous charges, or spending on set menu items, special menu items or any other retail items will not be counted towards the spending requirement of HK\$400.
7. The offer is for dine-in only and the bill is subject to a 10% service charge.
8. The offer must be redeemed in one single reservation and at the same dining period; partial redemption will not be honoured.
9. The offer cannot be used in conjunction with other offers and/or promotions.
10. The offer is subject to availability, and blackout dates apply.
11. Blackout Dates: 27-30 September, 1, 6-7 October, 27 November, 21, 24-26 and 31 December 2025 inclusively. Additional blackout dates may apply.
12. Customers must present their eligible Prestige Private ATM card, birthday eDM or SMS sent by Hang Seng upon arrival.
13. The offer is not applicable to split bills or separate tables.

14. The offer cannot be redeemed for cash, sold or exchanged for any other products or services.
15. Rosewood Hong Kong reserves the right to change or cancel the tactical offer without prior notice. In case of any disputes, Rosewood Hong Kong reserves the right to the final decision.
16. For any inquiries, please contact the Restaurant Reservations Team at +852 3891 8732.

**Asaya Spa by Guerlain Birthday Offer: Complimentary 30-minute Treatment Upgrade or Rossano Ferretti HairSpa Shampoo, Blow-dry Service upon Booking any 60-minute Treatment or above**

1. The offer is valid till 31 December 2025.
2. The offer is only valid in the birthday month of the customers.
3. Complimentary upgrade must be used together with the treatment booked.
4. During their birthday month, customers can enjoy a complimentary 30-minute treatment upgrade of the same treatment they booked, or a Rossano Ferretti HairSpa Shampoo, Blow-dry Service.
5. This offer is subject to availability and blackout dates applied: 30 September, 1 and 19 October, 24-26 December 2025 inclusively. Additional blackout dates may apply.
6. Offer cannot be used in conjunction with other offers and/or promotions.
7. Reservations must be made at least 48 hours in advance. Please call +3891 8588 or email hongkong.asaya@rosewoodhotels.com for reservations, and mention this offer at the time of reservation.
8. Credit card guarantee is required at the time of reservations.
9. Customers must present their eligible Prestige Private ATM card, birthday eDM or SMS sent by Hang Seng upon arrival.
10. Cancellation, rescheduling within 24 hours, or no show will result in 100% charge. In case of late arrival, your service duration will be shortened accordingly.
11. This offer is non-refundable and non-transferrable to cash.
12. In case of any disputes, Rosewood Hong Kong reserve the right of final decision.
13. Rosewood Hong Kong reserve the right to amend terms & conditions without prior notice.