

**General Terms and Conditions:**

1. The offers are applicable to Hang Seng Prestige Private and Prestige customers (“Customers”).
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus point programmes of the merchant (unless otherwise specified).
3. Offers are subject to availability.
4. Additional terms and conditions may be applicable to individual offer; please check with the respective merchant for details.
5. Upon closure of the respective merchant, the relevant offers will be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to customers by the respective merchants, who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the respective merchants.
8. Hang Seng Bank Limited (“Hang Seng”) and the respective merchants reserve the right to vary or terminate the offers and to amend the terms and conditions at any time and from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the respective merchants is final.
9. To the largest extent permitted by law, Hang Seng is not liable to the Customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchant.
10. These terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customer Hang Seng (which includes its successors and assigns) and the relevant merchants has any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version prevails.

**Terms and Conditions for Offer at 24/7 FITNESS (“Offer”):**

1. The promotion period is from 1 April 2026 to 31 December 2026, both dates inclusive (“Promotion Period”) and the Offer is only valid at 24/7 FITNESS Hong Kong.
2. Subject to these terms and conditions, each eligible Hang Seng customer (“Customer”) can enjoy a complimentary 1-Day Fitness Trial Pass and 1-Day Buddy Pass (“1+1 Trial Pass”) at any 24/7 FITNESS centre in Hong Kong.
3. Each Customer can use the offer once for during each Promotion Period.
4. The Offer is for the sole use of the Customer and cannot be transferred, accumulated, or redeemed for cash, other products or services.
5. Each Customer needs to register for a trial pass visit at the designated booking site at

(<https://247.fitness/zh-hk/activity/2021884837187362818>). The Customer must select the preferred date and time for visit and enter the unique redemption code and the Customer's personal details. Upon successful booking, a 24/7 FITNESS representative will contact the Customer to confirm appointment details.

6. The Offer is valid for individuals aged 18 or above. A valid photo ID must be presented at check-in.
7. Only available to first-time visitors or non-members of 24/7 FITNESS.
8. Trial access under this Offer is available daily between 12:00 PM and 9:00 PM and must be arranged by prior appointment. Walk-in requests will not be accepted.
9. This Offer includes one (1) complimentary Buddy pass. The trial access pass and buddy pass must be used on the same date and during the same visit. The guest must attend together with the Customer. The buddy pass is non-transferable and may not be redeemed separately or at a later date.
10. Each Customer must present the eligible Prestige / Prestige Private Banking ATM card or Hang Seng Personal Banking mobile app during their visit.
11. This Offer is not valid in conjunction with any other offer, promotion or discount.
12. Facility availability may vary due to scheduled events or maintenance. No compensation will be provided for unavailable services.
13. 24/7 FITNESS reserves the right to verify identity and eligibility and may reject any incomplete, duplicate, or fraudulent registrations.
14. 24/7 FITNESS reserves the right to modify or terminate this Offer without prior notice.
15. In case of any dispute, the decision of 24/7 FITNESS is final.
16. By submitting the Customer's information, the Customer agrees to 24/7 FITNESS's Privacy Policy and Terms of Service.