

### **General Terms and Conditions:**

1. The offers are applicable to Hang Seng Prestige and Prestige Private customers (the "Customers").
2. The offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offers, discounts, coupons, cash coupons or membership benefits/ VIP cards/ VIP bonus point programmes of the merchant and/or the respective outlet (unless otherwise specified).
3. The offer is subject to availability.
4. Additional terms and conditions may be applicable to individual offer, please check with the respective outlet for details.
5. Upon closure of the respective outlet, the relevant offers shall be terminated immediately.
6. All products, services, and information related to the offers are directly sold and supplied to Customers by the merchant and/or the respective outlet who are solely responsible for all related obligations and liabilities.
7. The offers are governed by these terms and conditions, terms and conditions of the relevant reservation form and other terms and conditions stipulated by the merchant.
8. Hang Seng Bank Limited ("Hang Seng") and the respective merchant reserve the right to vary or terminate the offers at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of Hang Seng and the merchant shall be final.
9. Hang Seng shall not be liable to the Customers and their guests for any loss, claims, damages or personal injuries arising out of or in connection with the reservation and use of the product/service provided by the merchant and/or the respective outlet.
10. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
11. These terms and conditions are subject to prevailing regulatory requirements.
12. No person other than the Customers and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
13. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.
14. The terms and conditions of the offer are subject to change without prior notice.

### **Terms & Conditions for treatment offers at DR REBORN / PainKiller / Hair Forest**

1. The promotion period is from 1 April 2025 to 30 June 2026 ("Promotion Period").
2. Each customer can only enjoy one treatment under the offer per day.
3. Each customer can only enjoy the offer (for one person only) once during the Promotion Period.

#### **DR REBORN**

1. Treatment offers at DR REBORN are free trials of Lok Tong 30 – Bipolar Facial Collagen Tightening, ROBOLEX (Abdomen / Full Arms / Front Thighs / Back Thighs / Calves / Buttocks), SR6 Black Diamond Body Sculpting Device – Fat Reduction & Drainage Therapy, Bellasonic Bubble Lift-Up Hydrating Treatment, Lok Tong 30 – Shoulder and Neck, Lok Tong 30 – Sciatic

- Nerve, and Vesta Myofascial Therapy (the “DR REBORN Treatment Offer”).
2. Customers must provide promo code TJ1027 to make a booking with DR REBORN via WhatsApp (852) 5482 5981 or hotline (852) 2152 8556.
  3. Customers shall present their Hang Seng Prestige/ Prestige Private ATM card/ Prestige World Mastercard®/ Prestige Multi-Currency Debit Mastercard® or "My Debit / ATM Cards" page on Hang Seng Personal Banking mobile app upon arrival at DR REBORN to enjoy the DR REBORN Treatment Offer.
  4. To ensure membership rights and service accuracy, customers must provide valid identification documents and complete membership registration before utilizing the services.
  5. The DR REBORN Treatment Offer is for the sole use of the Customer and is not transferable.
  6. The Customer should understand and agree to the items and content of the DR REBORN Treatment Offer and the services arranged by DR REBORN before receiving the same.
  7. The Bank and DR REBORN shall be entitled to revoke, alter, add to or vary the contents used in the DR REBORN Treatment Offer without further notice.
  8. In case of any dispute in respect of the DR REBORN Treatment Offer, the Bank and DR REBORN have the final decision.

### **PainKiller**

1. Treatment offers at PainKiller is a free trial of Myofascial Manual Therapy (the “PainKiller Treatment Offer”).
2. Customers must provide promo code T1323-020 to make a booking with PainKiller via WhatsApp (852) 6349 5583.
3. Customers shall present their Hang Seng Prestige/ Prestige Private ATM card/ Prestige World Mastercard®/ Prestige Multi-Currency Debit Mastercard® or "My Debit / ATM Cards" page on Hang Seng Personal Banking mobile app upon arrival at PainKiller to enjoy the PainKiller Treatment Offer.
4. To ensure membership rights and service accuracy, customers must provide valid identification documents and complete membership registration before utilizing the services.
5. The PainKiller Treatment Offer is for the sole use of the Customer and is not transferable.
6. The Customer should understand and agree to the items and content of the PainKiller Treatment Offer and the services arranged by PainKiller before receiving the same.
7. The Bank and PainKiller shall be entitled to revoke, alter, add to or vary the contents used in the PainKiller Treatment Offer without further notice.
8. In case of any dispute in respect of the PainKiller Treatment Offer, the Bank and PainKiller have the final decision.

### **Hair Forest**

1. Treatment offers at Hair Forest are free trials of Scalp Regeneration Treatment and POWER Hair Growth Stimulation Treatment (the “Hair Forest Treatment Offer”).
2. Customers must provide promo code TJ1027 to make a booking with Hair Forest via WhatsApp (852) 6413 5216 or hotline (852) 2152 8501.
3. Customers shall present their Hang Seng Prestige/ Prestige Private ATM card/ Prestige World Mastercard®/ Prestige Multi-Currency Debit Mastercard® or "My Debit / ATM Cards" page on Hang Seng Personal Banking mobile app upon arrival at Hair Forest to enjoy the Hair Forest Treatment Offer.
4. To ensure membership rights and service accuracy, customers must provide valid identification

documents and complete membership registration before utilizing the services.

5. The Hair Forest Treatment Offer is for the sole use of the Customer and is not transferable.
6. The Customer should understand and agree to the items and content of the Hair Forest Treatment Offer and the services arranged by Hair Forest before receiving the same.
7. The Bank and Hair Forest shall be entitled to revoke, alter, add to or vary the contents used in the Hair Forest Treatment Offer without further notice.
8. In case of any dispute in respect of the Hair Forest Treatment Offer, the Bank and Hair Forest have the final decision.