

**General Terms and Conditions:**

1. The Offer ("the Offer") is only applicable to Hang Seng Bank Limited ("the Bank") Prestige Private Banking Customers (the "Customers").
2. The Offer is only valid at The Butterfly Room and Asaya in Rosewood Hong Kong.
3. The Offer is not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offer, discounts, coupons, cash coupons or membership benefits / VIP cards / VIP bonus point programmes of Rosewood Hong Kong (the "Merchant") (unless otherwise specified).
4. Upon closure of the Merchant, the Offer shall be terminated immediately.
5. The Offer is governed by these terms and conditions and other terms and conditions stipulated by the Merchant.
6. Customers acknowledge and accept that Hang Seng Bank Limited is not the supplier of such products / services / food purchased and Customers should refer to the Merchant for details. The Bank accepts no liability for the quality of products / services / food provided by the Merchant.
7. The Bank and the Merchant reserve the right to vary or terminate the Offer at any time and to amend the terms and conditions from time to time without prior notice. In case of any dispute, the decision of the Bank and the Merchant shall be final.
8. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
9. These terms and conditions are subject to prevailing regulatory requirements.
10. No person other than the Customer and the Bank (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
11. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version shall prevail.
12. In case the relevant Prestige Private Banking is a joint-named account, only the primary account holder can enjoy the Offer.
13. The Offer is not applicable to commercial customers.

**Terms and Conditions for exclusive Offers with Rosewood Hong Kong for Prestige Private Banking Customers of Hang Seng Bank****The Butterfly Room Exclusive Offer: 10% off on Afternoon Tea Menu**

1. The offer is valid exclusively at The Butterfly Room, Level 2, Rosewood Hong Kong
2. The offer is applicable from Monday to Thursday during the afternoon tea hours, from 2:30 PM to the latest booking time of 5:30 PM (with 2 hours dining time). The offer does not apply on public holidays
3. The offer is valid till 31 December 2025
4. The offer is for dine-in only and it is subject to a 10% service charge, based on the original price
5. The offer must be redeemed in one single reservation and at the same dining period; partial redemption will not be honoured.
6. The offer is not applicable to corkage, cake cutting fee, other miscellaneous charges, A la carte menu, special menu and set menus
7. The offer cannot be used in conjunction with other offers and/or promotions
8. The offer is subject to availability, and blackout dates apply
9. Blackout Dates: 27-30 September, 1, 6-7 October, 27 November, 21, 24-26 and 31 December 2025 (Inclusive). \*Additional blackout dates may apply
10. To enjoy the offer, customers must make their reservation by emailing [hongkong.restaurants@rosewoodhotels.com](mailto:hongkong.restaurants@rosewoodhotels.com) or calling the Restaurant Reservations Team at +852 3891 8732. Please quote the offer when making a dining reservation
11. Customers must present their eligible Prestige ATM card upon arrival
12. The offer is not applicable to any retail items
13. The offer is not applicable to split bills or separate tables
14. The offer cannot be redeemed for cash, sold or exchanged for any other products or services

15. Rosewood Hong Kong reserves the right to change or cancel the tactical offer without prior notice.  
In case of any disputes, Rosewood Hong Kong reserves the right to the final decision
16. For any inquiries, please contact the Restaurant Reservations Team at +852 3891 8732

**Asaya Spa by Guerlain: Complimentary Access to Asaya Fitness Centre, Infinity Pool and Vitality Pool upon Booking any 60-minute Treatment or Above**

1. The offer is valid till 31 December 2025
2. This offer is subject to availability
3. Access to the facilities must be on the same day of treatment
4. Offer cannot be used in conjunction with other offers and/or promotions
5. Customers must present their eligible Prestige ATM card upon arrival
6. This offer is non-refundable and non-transferrable to cash
7. Reservations must be made at least 48 hours in advance. Please call +3891 8588 or email [hongkong.asaya@rosewoodhotels.com](mailto:hongkong.asaya@rosewoodhotels.com) for reservations, and mention this offer at the time of reservation
8. In case of any disputes, Rosewood Hong Kong reserve the right of final decision
9. Rosewood Hong Kong reserve the right to amend terms & conditions without prior notice