

Terms and Conditions for exclusive Offers with Rosewood Hong Kong for Prestige Private Banking Customers of Hang Seng Bank

General Terms and Conditions

1. The Offer ("Offer") is only applicable to Hang Seng Bank Limited ("Bank") Prestige Private Banking Customers ("Customers").
2. The Offer is only valid at CHATT and Asaya in Rosewood Hong Kong.
3. The Offer is not transferable, and cannot be redeemed or exchanged for cash, other products or discounts, and cannot be used in conjunction with other promotional offer, discounts, coupons, cash coupons or membership benefits / VIP cards / VIP bonus point programmes of Rosewood Hong Kong ("Merchant") (unless otherwise specified).
4. Upon closure of the Merchant, the Offer will be terminated immediately.
5. The Offer is governed by these terms and conditions and other terms and conditions stipulated by the Merchant.
6. Customers acknowledge and accept that the Bank is not the supplier of such products / services / food purchased and Customers should refer to the Merchant for details. The Bank accepts no liability for the quality of products / services / food provided by the Merchant.
7. The Bank and the Merchant reserve the right to vary or terminate the Offer at any time and to amend the terms and conditions at any time and from time to time without prior notice. In case of any dispute, the decision of the Bank and the Merchant is final.
8. These terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
9. These terms and conditions are subject to prevailing regulatory requirements.
10. No person other than the Customer, the Bank (which includes its successors and assigns) and the Merchant (which includes its successors and assigns) has any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
11. In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version prevails.
12. In case the relevant Prestige Private Banking is a joint-named account, only the primary account holder can enjoy the Offer.
13. The Offer is not applicable to commercial customers.

CHAAT Exclusive Offer: Complimentary Welcome Drink at CHAAT for Weekday Lunch

1. This offer is valid exclusively at CHAAT, Level 5, Rosewood Hong Kong.
2. This offer is valid from 1 January 2026 to 30 June 2026.
3. This offer must be redeemed in one single reservation and at the same dining period; partial redemption will not be honoured
4. This offer is applicable only to weekday lunch except for any public holiday.
5. This offer is for the welcome drink of the day and is subject to change without prior notice.
6. This offer cannot be used in conjunction with other offers and/or promotions.
7. This offer is subject to availability, and blackout dates apply: 1 January, 14, 17 to 19 February, 3 to 7 April, 1, 10, 24 May, 19, 21 June 2026 (Inclusive). Additional blackout dates may apply.
8. The Customer must present the eligible Prestige Private ATM card upon arrival.
9. This offer cannot be redeemed for cash, sold or exchanged for any other products or services.
10. The Merchant reserves the right to change or cancel the offer without prior notice. In case of any disputes, the Merchant reserves the right to the final decision.
11. For any inquiries, please contact the Restaurant Reservations Team at +852 3891 8732.

Asaya Exclusive Offer: 5% discount on Asaya Fitness membership

1. This offer is valid from 1 January 2026 to 30 June 2026.
2. This offer is subject to availability.
3. This offer cannot be used in conjunction with other offers and/or promotions.
4. The Customer must present the eligible Prestige Private ATM card upon arrival.
5. Each Customer can only enjoy this offer once.

6. This offer is non-refundable and non-transferrable to cash.
7. In case of any disputes, the Merchant reserves the right of final decision.
8. The Merchant reserves the right to amend terms & conditions without prior notice.