

Terms and Conditions for Exclusive Offers with Weave Living Hong Kong for Prestige Private, Prestige and Preferred Banking Customers of Hang Seng Bank

General Terms and Conditions:

- The offers under this promotion (the "Offers") are only applicable to Hang Seng Bank Limited (the "Bank") Prestige Private, Prestige and Preferred Banking Customers (the "Customers").
- The Offers are only valid at Weave Living Properties of Weave Living HK Limited (the "Merchant") in Hong Kong.
- The Offers are not transferable, and cannot be redeemed or exchanged for cash, other products or discounts of the Merchant (unless otherwise specified).
- Upon closure of the Merchant, the Offers are terminated immediately.
- The Offers are governed by these terms and conditions and other terms and conditions stipulated by the Merchant.
- All products, service, and promotional information are provided by the merchants or outlets for reference only. The Bank does not guarantee the accuracy or authenticity of such information, nor does it constitute any recommendation, commitment, or guarantee by the Bank regarding the merchant or its products/services. All responsibilities relating to products or services rest with the respective merchants.
- The Bank and/or the merchants reserve the right to amend, suspend, or terminate any offer or privilege at their sole discretion. Any such change will be announced via official channels within a reasonable timeframe.
- In case of dispute, the decision of the Bank and the Merchant is final, conclusive and binding on all parties.
- These terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- These terms and conditions are subject to prevailing regulatory requirements.
- No person other than the Customer, the Bank (which includes its successors and assigns) and the Merchant (which includes its successors and assigns) has any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
- In case of any discrepancy between the English and Chinese versions of the terms and conditions, the English version prevails.
- In case the relevant Prestige Private, Prestige and Preferred Banking is a joint-named account, only the primary account holder can enjoy the Offers.
- The Offers are not applicable to commercial customers.

Specific Terms and Conditions:

Offer 1: Booking discount at All Weave Living Properties in Hong Kong

- The Offer is valid exclusively at Weave Living Properties of the Merchant in Hong Kong from 20 April 2026 to 19 April 2027, subject to quotas on a first-come-first-serve basis.
- Subject to these terms and conditions, the Offer is valid for eligible customers, applicable to both long stay (bookings of 1 month or more) and short stay bookings (minimum 3 nights):

Customer Account Type	Studios	Suites	Residences	Additional Benefits
Preferred	3%	—	—	—
Prestige	3%	3%	3%	One complimentary week for 12+ month booking
Prestige Private	5%	5%	5%	One complimentary week for 12+ month booking

- The Offer applies to net rental fees only and exclude deposits and ancillary charges.
- The Merchant only accepts reservation within 2 months of the booking date.
- Once payment has been processed, booking cannot be cancelled, amended, transferred or refunded.
- The booking is strictly non-transferable and intended solely for the guest(s) specified at the time of the reservation and registration.

7. To enjoy the Offer, a Customer must make the reservation by calling designated hotline +852 2155 1400 or by downloading and filling in the booking form [here](#) and emailing the form to live.hk@weave-living.com. Please quote the Offer when making a reservation. The Merchant will confirm or reject the reservation to the Customer by email / phone. To confirm a reservation, a Customer shall sign the Weave Living License Agreement and settle the required down payment and security deposit.
8. Reservation confirmation is subject to the Merchant's availability
9. Customers shall present their Hang Seng Preferred / Prestige / Prestige Private ATM card / Prestige World Mastercard® / Prestige Multi-Currency Debit Mastercard® or "My Debit / ATM Cards" page on Hang Seng Personal Banking mobile app upon arrival at the Merchant. The Merchant will charge the pre-discount price if customers fail to present respective cards.
10. Customers must comply with the Merchant's House Rules to enjoy the offer and deposit is required subject to stay duration.
11. Guests are liable for any damage discovered during their stay.
12. The Offer cannot be redeemed for cash, sold or exchanged for any other products or services.
13. For any inquiries, please contact Weave Living Service Hotline at +852 2155 1400.

Offer 2: Cash Rebates at All Weave Living Properties in Hong Kong

1. The Offer is valid exclusively at Weave Living Properties of the Merchant in Hong Kong from 20 April 2026 to 19 April 2027, subject to quotas on a first-come-first-serve basis.
2. The Offer is valid for selected Customers. Selected Customers will receive unique redemption code from Hang Seng Relationship Manager and each redemption code can only be used once.
3. Each customer can only enjoy the Offer once per calendar year and the Offer can be used in conjunction with Offer 1.
4. Subject to these terms and conditions, the Offer is valid for selected customers, applicable to both long stay bookings of 1 month or more and short stay bookings (minimum 3 nights):

Customer Tier	Cash Rebate
Prestige Private	Up to HK\$2,000
Prestige	Up to HK\$1,000

5. The Offer applies to net rental fees only and excludes deposits and ancillary charges.
6. The Merchant only accepts reservation 2 months before the booking date.
7. Once payment has been processed, the booking cannot be cancelled, amended, transferred or refunded.
8. The booking is strictly non-transferable and intended solely for the guest(s) specified at the time of the reservation and registration.
9. To enjoy the Offer, a Customer must make the reservation by downloading and filling in the booking form [here](#) and emailing the form to live.hk@weave-living.com. Please quote the Offer when making a reservation. The Merchant will confirm or reject the reservation to the Customer by email / phone. To confirm a reservation, a Customer shall sign the Weave Living License Agreement and settle the required down payment and security deposit.
10. The Customer must settle the original price with the Merchant during the booking, and an eligible cash reward will be credited to the Customer's relevant Hang Seng Prestige Private or Prestige account by the relevant cash reward credit date set out below. This Offer is only applicable to Customers using the principal card. The rebate credit date is determined by the period within which the Customer completes the eligible booking as follows:

Eligible booking completion period (both dates inclusive)	Cash reward credit date
20 April 2026 to 30 June 2026	By 30 September 2026
1 July 2026 to 30 September 2026	By 31 December 2026

Eligible booking completion period (both dates inclusive)	Cash reward credit date
1 October 2026 to 31 December 2026	By 31 March 2027
1 January 2027 to 19 April 2027	By 31 July 2027

To be eligible to receive the cash reward, the Customer must maintain a valid Hang Seng Prestige Private or Prestige account status (as applicable) at the time the cash reward is credited, and the bank account must remain valid and in good standing at the time the rebate is awarded. If the Customer does not maintain such valid status at the time the cash reward is credited, the Customer is deemed to have forfeited the relevant cash reward and no cash reward will be paid.

11. The maximum cash reward is HKD2,000 per eligible booking for eligible Prestige Private and Prestige customers, and the maximum cash reward is HKD1,000 per eligible booking for eligible Preferred customers. If the eligible amount paid by the Customer is less than the applicable maximum cash reward amount, the cash reward will be limited to the actual eligible amount paid by the Customer.
12. Reservation confirmation is subject to the Merchant's availability
13. Customers shall present their Hang Seng Prestige / Prestige Private ATM card / Prestige World Mastercard® / Prestige Multi-Currency Debit Mastercard® or "My Debit / ATM Cards" page on Hang Seng Personal Banking mobile app upon arrival at the Merchant. The Merchant will charge the pre-discount price if customers fail to present respective cards.
14. Customers must comply with the Merchant's House Rules to enjoy the Offer and deposit is required subject to stay duration.
15. Guests are liable for any damage discovered during their stay
16. The Offer cannot be redeemed for cash, sold or exchanged for any other products or services
17. For any inquiries, please contact Weave Living Service Hotline at 852 2155 1400.