

Terms and Conditions of Hang Seng Travel+ Visa Signature Card Limited Time Welcome Offer of One Round Trip Flight Ticket to Tokyo

- The promotional period of "Hang Seng Travel+ Visa Signature Card Limited Time Welcome Offer of One Round Trip Flight Ticket to Tokyo" ("Promotion") is from 6 May 2025 at 12:00 noon until 31 July 2025 (Both dates inclusive, "Promotion Period").
- During the Promotion Period, Customers ("Eligible Customers") can get ONE welcome offer (as set out in Table 1 below) upon fulfilling all the requirements under Clause 2(a) to (e):
 - Successfully apply the Principal Card of Travel+ Visa Signature Card ("Eligible Credit Card") issued by Hang Seng Bank Limited ("Hang Seng") via designated application link (<https://www.hangseng.com/en-hk/personal/cards/online-applications/credit-cards/card-details/?id=TRAVEPLUS&pcode=BD91>) and;
 - Applicants who are not currently holding and have not held the Principal Card of any personal credit card/affinity card/ co-branded card (excluding spending card and private label card) issued by Hang Seng during the 12 months immediately preceding the date of application and;
 - The Eligible Credit Card must be approved on or before 31 August 2025 and;
 - Accumulate the eligible retail spending (refer to clause 10) of HKD7,000 or above ("Spending Requirement") with Eligible Credit Card within 60 days after card approval and;
 - The Eligible Credit Card account must be valid and in good standing until the delivery of welcome offer.

Table 1

Eligible credit card	Application period	Card approval date	Welcome offer	Spending period and spending requirement
Hang Seng Travel+ Visa Signature Principal Card	6 May (12:00 noon) until 31 July 2025	On or before 31 August 2025	One set of Hong Kong Airlines Economy Class Round Trip Flight Ticket to Tokyo (Quota: 1,200 sets)	Accumulate the eligible retail spending of HKD7,000 or above within 60 days after card approved

- Eligible Credit Card Customers are required to ensure that all the required supporting documents are successfully provided when applying for the Eligible Credit Card. Hang Seng accepts no liability for any delays in approval and the ineligibility to the Welcome Offer due to applicant's failure to submit the required documents.
- Hang Seng will determine whether Eligible Credit Card Customers are eligible for the Welcome Offer based on our system records, including but not limited to application date, approval date, spending period and spending requirements.
- There are 1,200 sets of welcome offers available. The quantity is limited and on a first-come-first-served basis, while supplies last without further notice.
- If the quota is full, the Bank will offer existing \$700 +FUN Dollars Welcome Offer as alternative to replace the rewards of the Promotion to customers who are eligible for the \$700 +FUN Dollars Welcome Offer accordingly. For the detailed terms and condition of existing \$700 +FUN Dollars Welcome Offer, please visit https://www.hangseng.com/content/dam/wpb/hase/rwd/personal/cards/pdfs/travelplus_welcome_tnc_en.pdf.
- Each Eligible Customers can enjoy welcome offer once.
- The welcome offer of Hong Kong Airlines economy class round trip flight ticket to Tokyo will be delivered in form of ticket redemption code. Hang Seng will notify Eligible Customer via SMS or email according to the Notification period ("Offer Notification") mentioned in below table. Eligible Customer are required to ensure the mobile number and email address provided for application of Eligible Credit Card are correct and valid. If Eligible customers do not redeem the ticket on or before 7 December 2026, the Eligible customers are deemed to have forfeited the Welcome Offer. Hang Seng accepts no liability, and no compensation of whatsoever nature will be offered.

Table 2

Notification period	Redemption period for redemption of flight ticket	Travel period
Offer Notification will be delivered within 8-19 December 2025 .	8 December 2025 – 7 December 2026	8 December 2025 – 14 December 2026



9. If the Eligible Customer are unable to receive the notification or miss the flight ticket redemption due to incorrect or invalid mobile number or email address provided, the Eligible Customer are deemed to have forfeited the prize. Hang Seng accepts no liability, and no compensation of whatsoever nature will be offered.
10. The accumulated transaction amount is based on the net retail spending amount of eligible transactions, which means the final amount charged to the Designated Credit Cards concerned. Eligible retail spending amount does not include the deducted amount from the use of discount offers and/or +FUN Dollars/Merchant Dollars, any unposted purchase by Interest free Instalment Plan at any merchant, cash advance, handling fee for cash advance, annual fee/service fee, finance charges, late charges, tax bill payment, Credit Card online bill payments (including but not limited to water bills, electricity bills, insurance premiums, payments to other banks and credit cards, etc.), Cash Instalment Plan, Spending Instalment Plan, Tax Instalment Plan, Balance Transfer Plan, Octopus Automatic Add Value Service transactions (including via e-wallet/other method to top up Smart Octopus), purchase and/or reload of stored value cards or e-wallets, purchase of products/services at financial/non-financial institutions (including but not limited to, foreign currency, money orders, travelers' cheques, deposits and money transfers), balance transfers, purchases of casino chips, and transactions which are unposted/unauthorized/cancelled/refunded/found to be fraudulent. Hang Seng will determine the eligibility of all welcome offers based on transaction records held by Hang Seng. In case of discrepancy, Hang Seng's records shall be final and conclusive.
11. Eligible Customer can redeem one Hong Kong Airlines economy class round trip flight ticket to Tokyo from Hong Kong with redemption code via Hong Kong Airlines Official Website (Traditional Chinese or English Web version) > "Offer" > "Business Travel Program" > "Prize Ticket Redemption" within the redemption period mentioned in table 2. The redemption of Hong Kong Airlines flight ticket is subject to seat availability of the selected flight. The Redemption Code is not applicable to the travel periods of 20-25 December 2025, 14-19 February 2026, 2-7 April 2026, 11 July – 23 August 2026. Only one Redemption Code can be applied in each Hong Kong Airlines Ticket redemption and is only applicable to redeem Hong Kong Airlines Ticket for persons aged above 12.
12. The Redemption Code is applicable to flights marketed and operated by Hong Kong Airlines and is not applicable to special flights, chartered flights or code-share flights.
13. The minimum and maximum staying period of the Hong Kong Airlines Ticket is 2 – 7 days respectively. The Hong Kong Airlines Ticket includes a 20kg checked baggage allowance and excludes all applicable government and airport taxes/fees/charges, passenger fuel surcharge and carrier surcharges. Taxes and fuel surcharges for the Hong Kong Airlines Ticket will be collected at the time of Hong Kong Airlines Ticket issuance. Eligible Customers are required to settle the related charges with the Eligible Credit Card.
14. The Hong Kong Airlines Ticket issued is non-refundable and non-endorsable and is only valid on the ticketed flight/date shown on the redeemed ticket only. Rebooking of the Hong Kong Airlines Ticket after issuance via Hong Kong Airlines is not permitted. No-show fee applies for rebooking when a passenger modifies or cancels the booking before the original flight departure. All changes for rebooking are subject to seat availability.
15. The use of the Redemption Code and the Hong Kong Airlines Ticket is subject to the General Conditions of Carriage published by Hong Kong Airlines Limited. Please refer to Hong Kong Airlines website for details.
16. Hang Seng is not the supplier of the Hong Kong Airlines Tickets, thus Hang Seng shall not be liable for any matters arising or in connection with the products, services, or information provided by Hong Kong Airlines Limited. For any enquiries regarding the Hong Kong Airlines Ticket, please contact Customer Service Centre of Hong Kong Airlines Limited, Hong Kong SAR, China +852 3916-3666.
17. Hang Seng reserves the right to replace the Welcome Offer with any alternative gift without prior notice.
18. Eligible Customer cannot exchange the Welcome Offer for cash, other products, services or discounts, transfer or resell the Offer.
19. The Terms and Conditions of the Eligible Credit Card and all other applicable prevailing promotions offered by Hang Seng will apply.
20. Hang Seng reserves the right to vary or terminate the offers and to amend the Terms and Conditions of the offers from time to time without prior notice. In case of any disputes, the decision of Hang Seng shall be final.
21. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
22. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
23. These Terms and Conditions are subject to prevailing regulatory requirements.
24. The English version of these Terms and Conditions shall prevail whenever there is a discrepancy between the English and the Chinese versions.